



Missouri Department of Natural Resources  
Division of State Parks  
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# ***Missouri Department of Natural Resources: State Park Visitor Study, 2005-2006***

## ***Final Report***

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by

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### **Abstract**

This report documents a survey conducted by the Missouri Department of Natural Resources (MDNR) during 2005-2006 of 3,362 visitors to 5 Missouri State Parks (Castlewood, Meramec, Roaring River, Route 66, Thousand Hills) and 1 State Historic Site (Felix Valle), and profiles visitor perceptions, preferences, satisfactions, activities, and expenditures. In summary, large majorities of respondents at all parks indicated they were “very satisfied” with their visits. Of 9 park services evaluated by respondents, highest-ranking or second-highest-ranking was “helpful and friendly staff,” described as “excellent” at all parks. Survey respondents spent a total of about \$340,000 in association with their visits to these 6 parks. The estimated expenditure by each visitor per day was \$31, strikingly similar to the \$30/visitor/day expenditure estimate from a 2002 visitor study. Very few visitors indicated that they felt “crowded” during their park visits. The presence of children in visiting parties varied from a high of 43% at Meramec, to perhaps a surprisingly low 8% at Felix Valle. The appeal of MDNR parks to adults, children, or both, obviously will vary in relation to the type of outdoor or cultural experiences featured. But the absence of children in many visitor parties should not come as a surprise, given the age demographic—predominance of older “baby boom” citizenry—of Missouri and the nation. It is recommended that a single, “standard” park visitor questionnaire be developed for future visitor studies (“MDNR Park Visitor Profile”).

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## **Missouri Department of Natural Resources: State Park Visitor Study, 2005-2006**

### **Introduction**

The Missouri Department of Natural Resources (MDNR) manages 49 state parks, 34 historic sites, and Roger Pryor Backcountry, offering a wide range of recreational and educational opportunity while showcasing a similarly broad array of Missouri's natural and cultural facets.

Citizen evaluation of facilities and experiences is important input to MDNR's performance and program appraisal and planning. For example, during 1997-2000, a series of on-site surveys assessed visitor satisfaction at 25 State Parks and State Historic Sites.

During 2005-2006, data were collected from visitors at 5 State Parks and 1 State Historic Site—hereafter, “parks”—with a total response group of 3,362 (Figure 1):

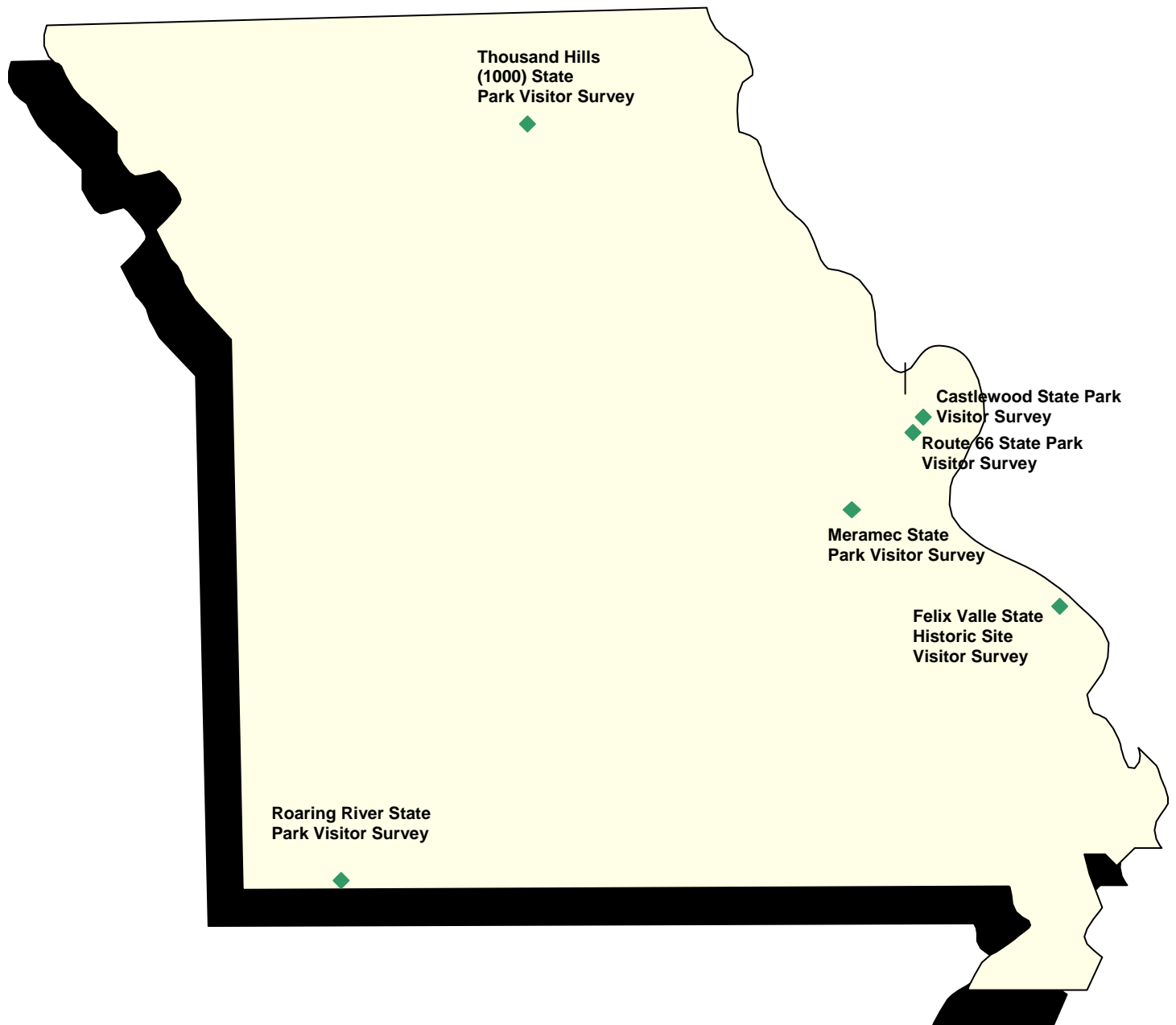
- Castlewood State Park (n = 1,810),
- Meramec State Park (n = 210),
- Roaring River State Park (n = 325),
- Route 66 State Park (n = 494),
- Thousand Hills State (n = 123), and
- Felix Valle House State Historic Site (n = 400).

Questions assessed users' past visitation; recreational activities; evaluation of services, facilities, and programs; expenditures; sources of park information; and selected background characteristics.

### **Methods**

MDNR collected and entered data for the 2005-2006 visitor study, and D.J. Case & Associates (DJCase) assisted MDNR in data analysis and report preparation. Sampling occurred from Dec. 1, 2005 to November 30, 2006, and was purposive; at Felix Valle, surveys were distributed at the end of the interpretive tour of the historic buildings. At Route 66, Meramec, Roaring River and Thousand Hills, sampling occurred via a roving route of designated use areas (e.g., day-use area, campground, visitor center), where the survey clerk would approach groups of visitors and ask them to participate in the survey. At Castlewood, two exit surveys were conducted, one in which visitors were leaving the park in their vehicles and the other in which trail users were surveyed as they left a particular trailhead.

*Figure 1. State Parks & Historic Sites Surveyed During the 2005-2006 Missouri State Park Visitor Study*



DJCase prepared SPSS 15.0 (2006) files, analyzed data, and prepared draft and final reports. Many of the survey items were the same across all 6 parks, allowing inter-park comparisons (see Appendix A, "Surveys"). Other survey items were customized to assess visitor perceptions of services/facilities/opportunities unique to the parks, thus requiring park-by-park analysis of these items. Findings are presented in approximately the same order as arranged in the questionnaires, though some liberty is taken to group findings by theme (Visitors' Experiences and Activities, Visitors' Evaluations and Expectations, Visitors' Expenditures, and Visitors' Background Characteristics. Supplemental analyses by park are presented in Appendix B. Tables presented in the following narrative include "valid" cases (that is, exclude "missing cases").

**Study Site Descriptions (from <http://www.mostateparks.com/places.htm>)**

Castlewood State Park. "A trip to Castlewood State Park gives visitors a first-hand look at the area's glorious past. At the same time, the natural beauty of the Meramec River and the surrounding open spaces offer a serene escape from urban life. Between 1915 and 1940, thousands of St. Louis residents traveled by train each weekend to the Castlewood area for water fun, dancing and clubhouse partying. Today, the 1,802-acre Castlewood State Park preserves the history of the former resort. [Acquired in 1974], the park stretches for nearly five miles, straddling both sides of the Meramec River. It incorporates much of the old resort area, including the grand staircase that once led revelers up to the large hotels and clubs. Although the hotels and clubs are gone, the staircase and the lure of the region remain."  
*Activities:* fishing, picnicking, hiking, equestrian/mountain-biking trails.

Meramec State Park. "The beauty of the Meramec River and its surrounding bluffs, caves and forests have pleased visitors since the park opened in 1927. In 1933, the craftsmen of the Civilian Conservation Corps began blending a variety of visitor facilities into the park's rugged landscape. This popular 6,896-acre park offers year-round access to camping, picnicking and trails. Guided tours of Fisher Cave, one of more than 40 caves in the park, are provided on a seasonal basis for a nominal fee. Water enthusiasts will enjoy swimming, fishing, rafting and canoeing in the Meramec River. Weekdays offer substantially more solitude than weekends. Additional facilities include a park store that offers raft and canoe rentals, campsites (including three group sites), rental cabins, motel rooms and a conference center. Some services and facilities are only available on a seasonal basis. Meramec State Park's visitor center offers a mix of educational exhibits including large aquariums that display the amazing variety of aquatic life found in the river."  
*Activities:* camping, canoeing, cave tours, fishing, lodging, picnicking, swimming, hiking/backpacking trails.

Roaring River State Park. "Roaring River [3,978 acres; acquired in 1928] is known for its premier trout fishing. Young and old alike will enjoy feeding and watching the fish in the spring pool or taking a tour of the trout hatchery. Other park features include a swimming pool, shaded picnic area and store.



Explore the natural wonders of the park on one of seven trails totaling over 10 miles. Ozark Chinquapin Nature Center exhibits interpretive displays and park naturalists present programs on the park's natural history. Overnight guests have a variety of options. Campers will find 187 campsites ranging from basic to electric hookup. The elegant Emory Melton Inn and Conference Center features 26 guest rooms, a restaurant, gift shop and meeting rooms. Twenty-six secluded, rustic cabins with kitchens are perfect for families. Reservations for the inn and cabins are required.”  
*Activities:* camping, dining, hiking, lodging, picnicking, swimming trout fishing.

Route 66 State Park. “Route 66 State Park [acquired in 1997] showcases the history and mystique of a highway that has been called "The Main Street of America." The historic Route 66 has come to represent American mobility, independence and spirit of adventure, and the park has captured the essence of the highway in its displays and array of recreation options. Located along the original Route 66 corridor, the nearly 419-acre park is a boon to park visitors who want to enjoy nature and see interesting historical displays showcasing Route 66. Bridgehead Inn, a 1935 roadhouse, serves as Route 66 State Park's visitor center. It houses Route 66 memorabilia and interprets the environmental success story of the former resort community of Times Beach, which once thrived on the location of the park. Excellent opportunities to picnic, exercise, bird-watch or study nature await visitors. The park area bounds with more than 40 types of birds and a diverse set of trees, plants and animals. Picnic sites are scattered beneath the shade trees. Level walking, bicycling and equestrian trails throughout the park are perfect for beginning bicycle riders and health-conscious visitors.”

*Activities:* fishing, picnicking, hiking/equestrian/bicycling trails.

Thousand Hills State Park. “As the population of Kirksville expanded in the 1950s, the city sought to increase its supply of fresh water. Thousand Hills State Park was created following the construction of the 573-acre Forest Lake to serve as the city's reservoir. Today, the 3,215-acre park [acquired in 1952] offers visitors a unique opportunity to explore the best of northern Missouri. The park's central feature is the lake, created by the damming of Big Creek. While the reservoir supplies water to the community, the park's natural features recall a time when woodlands and savannas covered northern Missouri. Visitors can experience some of these natural wonders by hiking the park's trails. The cool waters of Forest Lake offer a wide variety of recreational opportunities, including swimming, fishing, boating and skiing. Hiking, mountain bicycling and nature study are popular on-land activities. An interpretive shelter displays the park's petroglyphs - rock carvings left behind by the area's inhabitants more than 1,500 years ago. Visitors wanting to extend their stay can sleep in one of the cabins near the dining lodge or camp in a modern campground to experience more of what Thousand Hills State Park has to offer.”

*Activities:* boating, camping, canoeing, dining, fishing, lodging, marina, picnicking, swimming, hiking/mountain biking/backpacking trails.

Felix Valle House State Historic Site. “Settled by French-Canadian *habitants* in the late 1740s, the village of Ste. Genevieve has been inviting visitors to enjoy the

charm of its narrow streets, shops, museums and historic homes for decades. Located amid Ste. Genevieve's National Historic Landmark District, the Felix Vallé House State Historic Site offers visitors a rare glimpse of Missouri's French colonial past. The [10-acre] site [acquired in 1970] features the Felix Vallé House built in 1818 as an American-Federal style residence and mercantile store. Restored and furnished to reflect the 1830s, the home today interprets the American influence on the French community following the Louisiana Purchase. Just across the street is the Dr. Benjamin Shaw House. The earliest portion of this white frame building was constructed in 1819 by Jean Baptiste Bossier as a storehouse for his mercantile business. Today, the house provides interpretive space for the site. Facing *le grand champ*, the agricultural fields of colonial Ste. Genevieve, is the 1792 Bauvais-Amoureux House. The walls of the house were formed from hewn logs, set upright into an earthen trench in a style known as *poteaux en terre*, making it a rare architectural treasure. An impressive diorama of Ste. Genevieve in 1832 is displayed in the house."

*Activities:* Tours.

### **Visitors' Experiences and Activities**

Respondents were asked if their visits during which they were contacted to provide survey information were their first to the parks (Table 1).

Table 1. Q: "Is this your first visit to..."

	Is this your first visit to ...?		
	Yes	No	Total
Castlewood	12%	88%	1807
Meramec	32%	68%	209
Roaring River	12%	88%	325
Route 66	51%	49%	491
1000 Hills	18%	82%	121
Felix Valle	89%	11%	398
Total	28%	72%	3351

Interestingly, few Castlewood respondents were "first-timers," even though the park was acquired more recently than long-tenured parks such as Roaring River, Thousand Hills, and Meramec. Felix Valle, a SHS acquired in 1970, showed highest first-time visitation.

Respondents indicating prior visitation were asked how many times they had visited the park in the past year (Table 2).

Table 2. Q: “If no [not first visit], about how many times have you visited the park in the past year?”

	If no, how many visits in past year?						
	Valid N	Mean <sup>a</sup>	Median <sup>b</sup>	Mode <sup>c</sup>	Minimum	Maximum	Standard Deviation <sup>d</sup>
Castlewood	1234	34	12	20	1	365	52
Meramec	85	6	3	1	1	60	10
Roaring River	215	8	3	2	1	136	16
Route 66	184	19	4	2	1	250	44
1000 Hills	55	20	10	2	1	100	23
Felix Valle	19	2	2	2	1	3	1
Total	1792	27	9	2	1	365	47

a. Arithmetic mean

b. Value in a distribution with an equal number of cases on each side of it

c. Value which occurs most frequently in the distribution

d. Square root of the arithmetic mean of the squared deviations from the mean

Mean prior visitation over the past year varied widely, ranging from an average 2 visits at Felix Valle, to an individual suggesting literal daily (365) visitation to Castlewood. However, other measures of central tendency (median and mode) also warrant serious consideration (especially the median), given the relatively wide ranges and large standard deviations of the means. Median prior visitation ranged from a low of 2 days at Felix Valle to a high of 12 at Castlewood, and total median visitation across all parks was 9 visits. Total average visits (last row, Table 2) across all measures of central tendency should be viewed cautiously because of the influence of the large Castlewood sample (“N-size”) on the total estimates.

Subjects were asked if, during their visits, they were “staying overnight” (or in the case of Castlewood, Route 66, and Felix Valle, “staying overnight *nearby*”)—with the intent of estimating if the parks’ attractions prompted an overnight stay, either within the park or nearby (Table 3)—and if so, how many nights would be involved in the stay (Table 4a).

Table 3. Q: “During this visit to [park], are you staying overnight [nearby]?”

	Are you staying overnight away from home?		
	Yes	No	Total
Castlewood	3%	97%	1796
Meramec	76%	24%	209
Roaring River	64%	36%	321
Route 66	22%	78%	490
1000 Hills	46%	54%	120
Felix Valle	59%	41%	398
Total	25%	75%	3334

Overnight stays in apparent association with park visitation varied from the high at Meramec (76%) to the low at Castlewood (3%). Interestingly, the relatively high percent of visitors to Felix Valle indicating an overnight visit (59%) suggests that this SHS has significant appeal as a site for day-visitation, and holds promise as part of a multi-day tour or vacation promotion.

*Table 4a. Q: "If yes [staying over], how many nights are you staying?"*

	If YES how many nights?						
	Valid N	Mean	Median	Mode	Minimum	Maximum	Standard Deviation
Castlewood	37	6	3	2	1	36	8
Meramec	149	3	2	2	1	15	2
Roaring River	184	5	4	3	1	42	5
Route 66	81	3	3	2	1	30	4
1000 Hills	45	3	3	2	1	10	2
Felix Valle	210	2	2	1	1	12	2
Total	706	4	2	2	1	42	4

Median nights of stay were quite similar across all 6 parks, ranging from 2 at Meramec and Felix Valle to 4 at Roaring River. Notably high values for "maximum number of days" across all parks (10 at Thousand Hills to 42 at Roaring River) confirm an infrequent but recurring observation by some park and campground staff; that a few visitors settle-in for extended stays—in some cases, to reasonable purpose (in the case of extended or prolonged vacations, or RV'ers in retirement), but in others, with all the appearances (and trappings and issues) of establishing semi-permanent residence in proximity to the park.

The mean length of park stay varied from park to park, with a high of 3.5 at Roaring River to a low of 1 day at Castlewood (Table 4b). Considering all parks, mean length of stay was 1.53 days, with a median of 1 (Table 4c).

*Table 4b. Q: Total length of park stay, in days (including day trips), by park.*

	How many days in park visit?						
	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Castlewood	1810	1.09	1	1	1	36	1981
Meramec	210	2.33	2	1	1	15	490
Roaring River	325	3.49	2	1	1	42	1134
Route 66	494	1.39	1	1	1	30	689
1000 Hills	123	1.84	1	1	1	10	226
Felix Valle	400	1.60	1	1	1	12	639

Table 4c. Q: Total length of park stay, in days (including day trips), all parks.

How many days in park visit? (ALL PARKS)						
Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
3362	1.53	1	1	1	42	5159

Respondents were asked to describe the composition of the group or party of which they were a part (Table 5).

Table 5. Q: “Who did you come with during this visit to [park]?”

	Who did you come with?						
	I came alone	Family	Family & friends	Friends	Club or group	Other	Total
Castlewood	26%	33%	13%	20%	4%	5%	1795
Meramec	4%	60%	20%	9%	2%	4%	205
Roaring River	7%	52%	27%	12%	1%	1%	320
Route 66	15%	54%	11%	14%	4%	3%	491
1000 Hills	18%	44%	23%	13%	1%	1%	117
Felix Valle	5%	66%	6%	17%	2%	4%	393
Total	18%	44%	14%	17%	3%	4%	3321

Most parties indicated visiting with “family” or “family & friends.” Respondents were able to fill-in some “other” party than the categories allowed; few were offered, and most of these were some variation of “with my dog,” emphasizing the importance of accommodating pets at parks (Appendix B, Table B1).

Party size was assessed, including number of adults per party (Table 6), children per party (Table 7), and total party size (Table 8).

Table 6. Q: “How many adults (18+), including yourself, are in your immediate group?”

	Number adults in group?						
	Valid N	Mean	Median	Mode	Minimum	Maximum	Standard Deviation
Castlewood	1735	2.41	2	2	1	43	3.00
Meramec	205	3.14	2	2	1	20	2.90
Roaring River	319	3.44	2	2	1	19	2.81
Route 66	485	2.57	2	2	1	50	3.51
1000 Hills	117	2.33	2	2	1	8	1.36
Felix Valle	390	2.58	2	2	1	26	2.37
Total	3251	2.60	2	2	1	50	2.96

Table 7. Q: “How many children (0-17) are in your immediate group?”

	Number children in group?						
	Valid N	Mean	Median	Mode	Minimum	Maximum	Standard Deviation
Castlewood	384	2.96	2	1	1	60	4.82
Meramec	91	4.14	2	2	1	35	6.15
Roaring River	117	2.62	2	2	1	20	2.14
Route 66	133	2.91	2	1	1	31	4.80
1000 Hills	44	2.09	2	1	1	6	1.31
Felix Valle	31	1.48	1	1	1	3	.72
Total	800	2.93	2	1	1	60	4.50

Table 8. Q : Total party size, calculated from adults and children in group.

	Total party size?						
	Valid N	Mean	Median	Mode	Minimum	Maximum	Standard Deviation
Castlewood	1735	3.01	2	2	1	70	4.26
Meramec	205	4.96	3	2	1	49	6.80
Roaring River	319	4.39	3	2	1	35	3.78
Route 66	485	3.35	2	2	1	50	4.72
1000 Hills	117	3.12	3	2	1	13	2.15
Felix Valle	390	2.70	2	2	1	26	2.39
Total	3251	3.28	2	2	1	70	4.31

The median and modal estimates of adults, children, and total group size are much more illuminating than the means, because of the effect of large groups on the arithmetic means.

Just as interesting, however, is a simple table indicating whether or not children were present in the party. One would surmise, based on the type of experiences offered at each of the parks—as well as an aging population—that the presence of children would vary across parks (Table 9).

Table 9. Presence of children (yes/no) in the group, by park.

	Were children in party?		
	No	Yes	Total
Castlewood	79%	21%	1810
Meramec	57%	43%	210
Roaring River	64%	36%	325
Route 66	73%	27%	494
1000 Hills	64%	36%	123
Felix Valle	92%	8%	400
Total	76%	24%	3362

Indeed, the presence of children in visiting parties varied from a high of 43% at Meramec, to perhaps a surprisingly low 8% at Felix Valle. Quite conceivably these data

were affected by sampling methodology, or by time of year or season the forms were distributed. Nonetheless, taken at face value, there is some indication that, for example, Felix Valle appeals much more to adults, or appeals more to adults in a life stage or circumstance that does not involve children. And clearly, the appeal of MDNR parks to adults, children, or both, will definitely vary in relation to the type of outdoor or cultural experiences featured. Too, reemphasizing, the growing absence of children in many visitor parties should not come as a surprise, given the age demographic—predominance of older “baby boom” citizenry—of Missouri and the nation.

Respondents were asked if the parks were their primary destinations (Table 10).

Table 10. Q: “Is [park] the primary destination of your trip to the area?”

	Is the park your primary destination?		
	Yes	No	Total
Castlewood	85%	15%	1762
Meramec	82%	18%	204
Roaring River	92%	8%	321
Route 66	59%	41%	480
1000 Hills	80%	20%	117
Felix Valle	14%	86%	387
Total	73%	27%	3271

Opportunistic visitation was pronounced at Route 66, and especially so at Felix Valle. In contrast, very few visitors to Roaring River simply happen upon the park and its amenities and opportunities. Other primary destinations were listed (Appendix B, Table B2).

Several questions in the Felix Valle survey were directed at a more specific understanding of how visitors learned of the park (Table 11 and Table 12).

Table 11. Q: “Did you know about Felix Valle House State Historic Site before you arrived in Ste. Genevieve for this visit?”

Did you know about FV SHS before arrival?	Yes	40%
	No	60%
	Total	392

Table 12. Q: “How did you find out about Felix Valle House State Historic Site?”

How did you find out about FV SHS?	Great River Rd Interpretive Center Office	32%
	Referred by local B&B	3%
	Referred by another house museum	3%
	Internet	10%
	Word of mouth	19%
	Other	33%
	Total	386

“Other” sources of information about Felix Valle ranged widely from road signage, to literature (e.g., Early American Life Magazine), to visitors coming upon the park while walking the area (Appendix B, Table B3).

All respondents were specifically asked if their stays were extended because of the parks (Table 13), and if so, by how many days (Table 14).

*Table 13. Q: “Have you extended your stay in the area because of Castlewood State Park?”*

	Have you extended your stay because of the park?		
	Yes	No	Total
Castlewood	3%	97%	1720
Meramec	15%	85%	199
Roaring River	17%	83%	313
Route 66	7%	93%	468
1000 Hills	13%	87%	116
Felix Valle	6%	94%	386
Total	6%	94%	3202

*Table 14. Q: “If yes, how many days have you extended your stay?” (for respondents providing follow-up answers).*

	If so by how many days?						
	Valid N	Mean	Median	Mode	Minimum	Maximum	Standard Deviation
Castlewood	10	6	3	1	1	20	6
Meramec	17	2	1	1	1	4	1
Roaring River	29	3	2	2	1	15	4
Route 66	6	1	1	1	1	3	1
1000 Hills	8	3	3	1	1	9	3
Felix Valle	11	1	1	1	1	2	0
Total	81	3	1	1	1	20	3

Generally, 9 of 10 visitors indicated that they did not extend their visits because of the parks. Of those respondents indicating they did extend their visits—and of those providing data for length of extension—an additional day was the median. Undoubtedly, however, the parks hold significant appeal for some; indeed, so much so that a few visitors volunteered that they actually reside in proximity to the parks because of the amenities the parks offer (Appendix B). And in the case of Castlewood, most respondents appear to reside within close proximity of the park, evidenced by a median drive of 8 miles to reach the facility, and a minimum of “0” miles (Table 15).



Table 15. Q: “How many miles did you drive from your home to reach Castlewood State Park during this visit?”.

	Valid N	Mean	Median	Mode	Minimum	Maximum	Standard Deviation
How many miles did you drive to reach Castlewood?	1661	14	8	5	0	900	36

Respondents were asked to provide ZIP codes (“What is your 5-digit ZIP code [or country of residence, if you live outside the U.S.]?”). Although the majority (84%) of respondents indicated being from Missouri, the percentage of Missouri respondents ranged widely between parks, from a low of 50% at Roaring River to a high of 95% at Castlewood (Table 16a). Both Roaring River (50%) and Felix Valle (35%) had higher percentages of out-of-state visitors when compared to the other four facilities, not surprising considering their geographic locations and unique site characteristics. A comparison of visitor surveys conducted in 1997 (Meramec) and 2000 (Castlewood, Roaring River and Route 66) revealed similar ZIP code results to the 2006 results for those parks (Fink and Moisey, 1997; Fredrickson and Vessell, 2000; Fredrickson and Vessell, 2001; Fredrickson and Vessell, 2001), although the percentage of out-of-state visitors increased for Route 66.

Table 16a. Q: “What is your 5-digit ZIP code (or country of residence, if you live outside the U.S.)?”

	Castlewood		Meramec		Roaring River		Route 66		1000 Hills (2006)	Felix Valle (2006)	Total (2006)
	2000	2006	1997	2006	2000	2006	2000	2006			
Missouri	97%	95%	80%	78%	47%	50%	92%	82%	88%	65%	84%
Illinois	2%	3%	11%	11%		1%	4%	5%	3%	15%	5%
Oklahoma					13%	17%				1%	2%
Kansas				1%	9%	10%			1%	1%	1%
Arkansas					18%	12%		1%	1%		1%
Texas			1%	2%	6%	5%		2%		2%	1%
Tennessee								1%		4%	1%
Iowa				1%		1%		1%	4%	2%	1%
Other states	1%	2%	7%	8%	7%	4%	2%	8%	3%	10%	4%
Total	373	1150	590	179		277	188	375	100	347	2828

The U.S. Census Bureau (<http://www.census.gov>) has identified 28 core based statistical areas (CBSA) within Missouri, eight of which are metropolitan statistical areas (MSA) and 20 of which are micropolitan statistical areas (MiSA). Each MSA must have at least one urbanized area of 50,000 or more inhabitants. Each MiSA must have at least one urban cluster of at least 10,000 but less than 50,000 population. For the purpose of this report, only those ZIP codes within the eight MSAs were identified. All other Missouri ZIP codes were categorized as non-metropolitan areas. Table 16b lists the counties included in the eight MSAs within Missouri and Table 16c provides the percentages of survey respondents within those MSAs by park. The vast majority (82%) of respondents indicated being from the St. Louis MSA while 11% were from non-metropolitan areas, 3% were from the Kansas City MSA, and a combined 5% were from the other six MSAs in Missouri. Not surprisingly, Castlewood (99%), Route 66 (88%)

and Meramec (76%) accounted for the high percentage of respondents from the St. Louis MSA.

Table 16b. MSAs in Missouri.

MSA	Counties	MSA	Counties
Columbia	Boone	St. Joseph, MO-KS*	Andrew
	Howard		Buchanan
Fayetteville, AR*	McDonald		DeKalb
Jefferson City	Callaway	St. Louis, MO-IL *	Franklin
	Cole		Jefferson
	Moniteau		Lincoln
	Osage		St. Charles
Joplin	Jasper		St. Louis Co.
	Newton		St. Louis City
Kansas City, MO-KS*	Bates		Warren
	Caldwell		Washington
	Cass	Springfield	Christian
	Clay		Dallas
	Clinton		Greene
	Jackson		Polk
	Lafayette		Webster
	Platte		
	Ray		

\*Listed counties include only Missouri counties; out-of-state counties that fall within the individual MSAs are not included.

Table 16c. Percentage of MSAs, by park.\*

	Castlewood	Meramec	Roaring River	Route 66	1000 Hills	Felix Valle	Total
Columbia	0%	2%	1%	1%	0%	1%	1%
Fayetteville, AR	0%	0%	17%	0%	0%	0%	1%
Jefferson City	0%	3%	0%	1%	1%	2%	1%
Joplin	0%	1%	17%	0%	0%	0%	1%
Kansas City, MO-KS	0%	1%	14%	3%	15%	7%	3%
St. Joseph, MO-KS	0%	3%	0%	0%	1%	0%	0%
St. Louis, MO-IL	99%	76%	2%	88%	3%	54%	82%
Springfield	0%	1%	14%	0%	0%	2%	1%
Non-metropolitan	0%	14%	35%	7%	80%	33%	11%
Total	1508	148	167	316	89	245	2473

\*Total percentage includes Missouri and out-of-state counties that fall within MSA.

The average distance visitors traveled to visit the six facilities ranged from 29 miles at Castlewood to 252 miles at Felix Valle. Table 16d compares the mean, median, mode, minimum and maximum miles traveled for each facility. Figures 1a through 1f show residence of visitors by ZIP code.

Table 16d. Distance traveled in miles, by park.

	Mean	Median	Mode	Minimum	Maximum
Castlewood	29	9	2	2	1796
Meramec	140	71	37	10	1417
Roaring River	163	82	7	7	1612
Route 66	135	20	4	4	2077
1000 Hills	77	12	5	5	748
Felix Valle	252	90	62*	2	2140
Total	92	18	2	2	2140

\*Multiple modes exist. The smallest value is shown.

Figure 2a. Castlewood ZIP codes

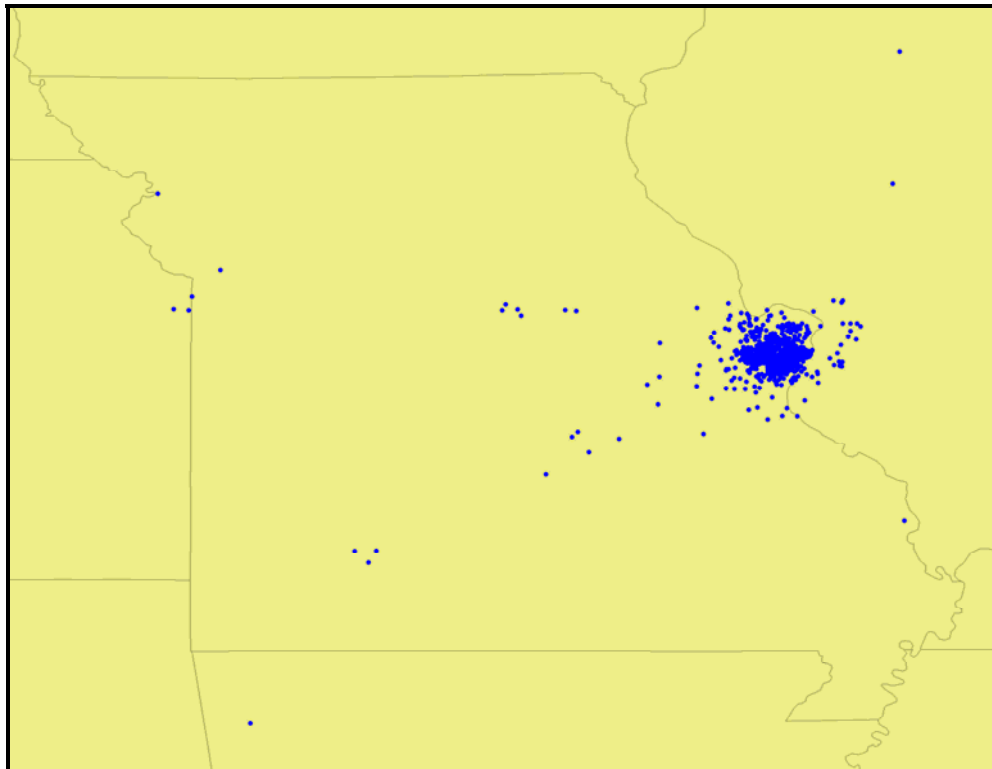


Figure 2b. Meramec ZIP codes

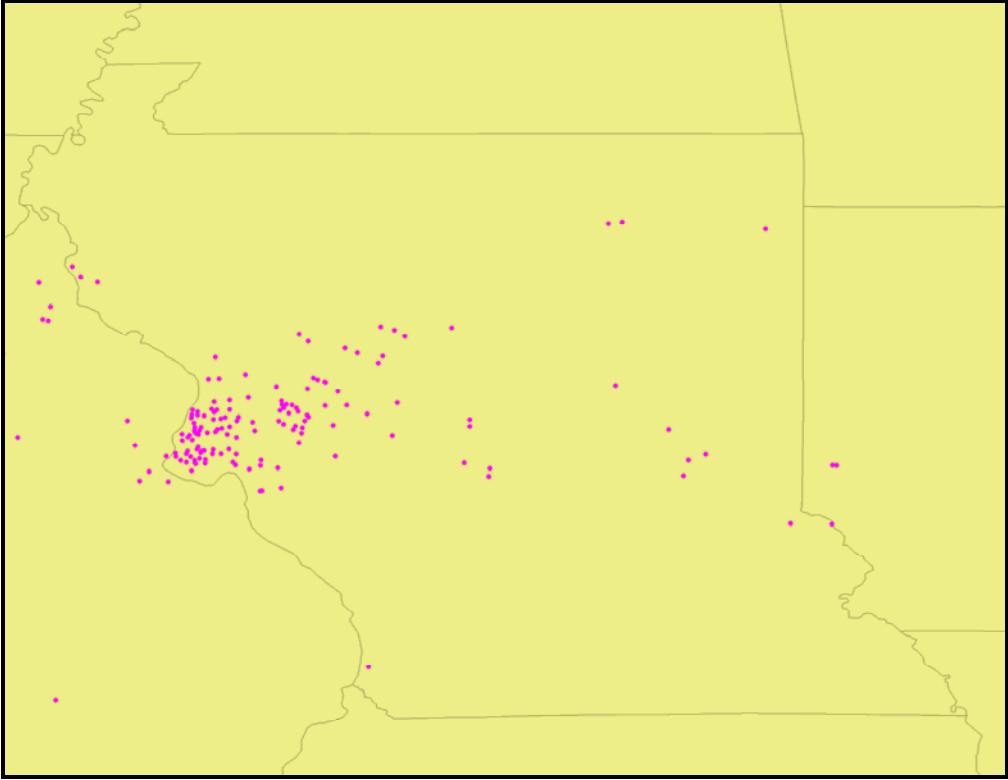
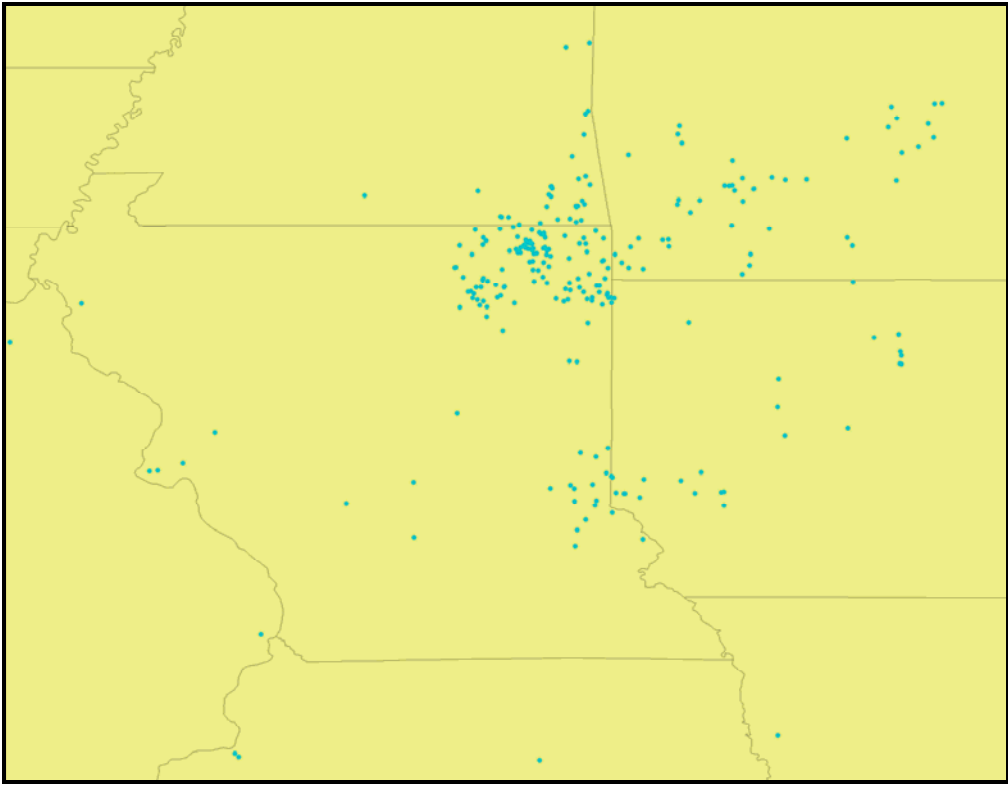
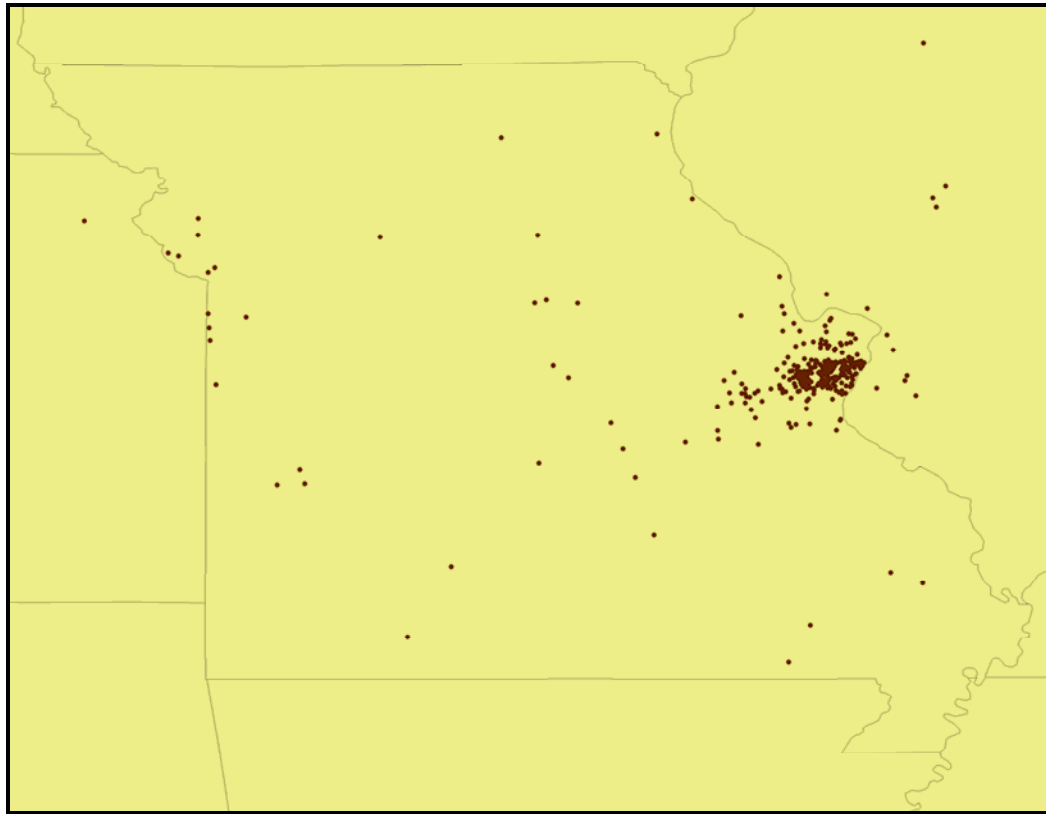


Figure 2c. Roaring River ZIP codes



*Figure 2d. Route 66 ZIP codes*



*Figure 2e. Thousand Hills ZIP codes*

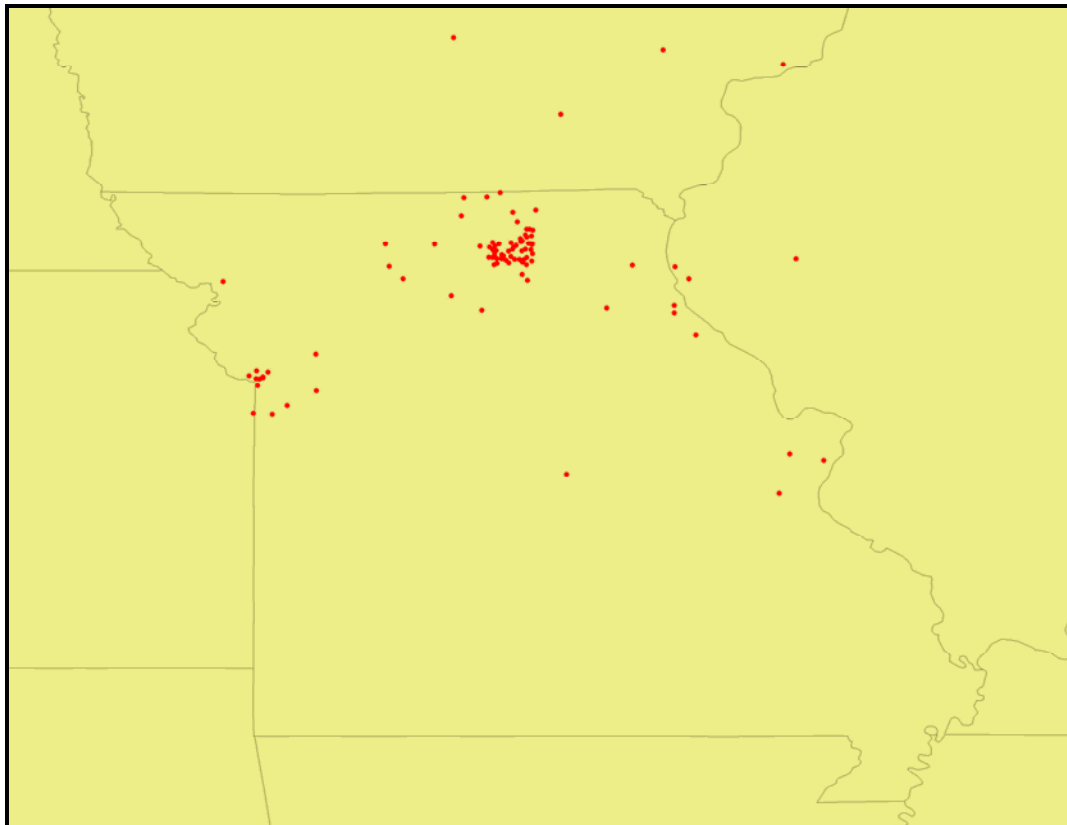
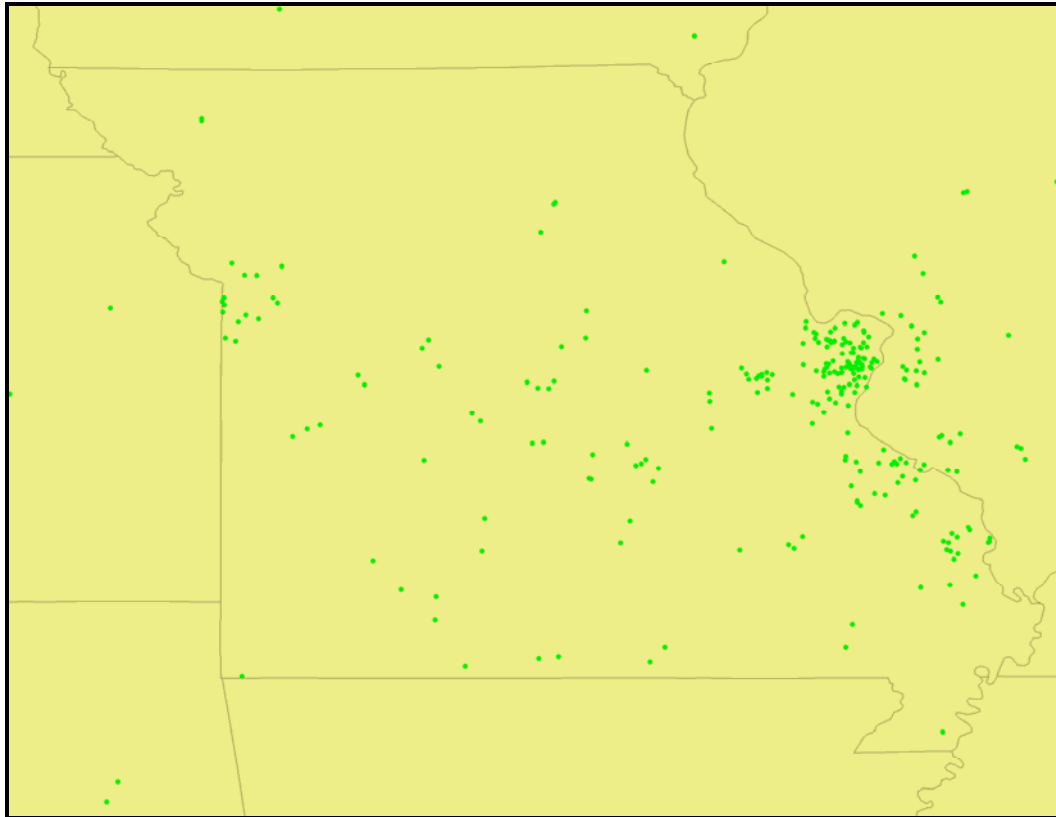


Figure 2f. Felix Valle ZIP codes.



Respondents were asked to indicate the activities in which they engaged during a typical visit to the parks. Because of the various services, facilities, and amenities offered at each park, the lists of activities in which visitors might engage were customized to reflect this variability; visitors' activities are thus reported individually, by park (Tables 17 to 22). Data were coded to reflect participation ("1" = "yes" or "participated"). Accordingly, individuals not specifically indicating that they participated were coded as non-participants.

Predictably, high participation was evident in activities for which parks are noted—hiking at Castlewood, camping at Meramec, fishing at Roaring River, visiting Route 66 nature center, camping at Thousand Hills, and dining in the Felix Valle area. Notable, however, are numbers of participants in the simple activities of walking and viewing wildlife. Relatively high participation in a range of activities revealed the parks' appeal to a wide array of outdoor interests. Other activities were listed (Appendix B, Table B4 to B9).

Table 17. Q: “What activities do you engage in during a typical visit to Castlewood State Park?”

	No	Yes	Total
Fishing?	92%	8%	1810
Picnicking?	80%	20%	1810
Walking?	48%	52%	1810
Hiking?	37%	63%	1810
Bicycling?	54%	46%	1810
Boating?	97%	3%	1810
Walking dog?	74%	26%	1810
Canoeing-kayaking?	93%	7%	1810
Swimming-wading?	84%	16%	1810
Rollerblading?	99%	1%	1810
Running-jogging?	84%	16%	1810
Horseback riding?	99%	1%	1810
Viewing wildlife?	67%	33%	1810
Studying nature?	81%	19%	1810
Naturalist program?	99%	1%	1810
Special event?	96%	4%	1810
WF&P Railroad?	98%	2%	1810
World Bird Sanctuary?	97%	3%	1810
Other activity?	96%	4%	1810

Table 18. Q: “What activities do you engage in during a typical visit to Meramec State Park?”

	No	Yes	Total
Fishing?	69%	31%	210
Camping?	36%	64%	210
Picnicking?	63%	37%	210
Walking?	39%	61%	210
Hiking?	41%	59%	210
Backpacking?	95%	5%	210
Caving?	63%	37%	210
Canoeing-rafting-kayaking?	65%	35%	210
Boating?	96%	4%	210
Swimming-wading?	61%	39%	210
Viewing wildlife?	43%	57%	210
Studying nature?	72%	28%	210
Naturalist program?	85%	15%	210
Visiting nature center?	50%	50%	210
Eating at park grill?	89%	11%	210
Shopping in park store?	69%	31%	210
Special event?	92%	8%	210
Guided tour Fisher Cave?	72%	28%	210
Other activity?	91%	9%	210

Table 19. Q: “What activities do you engage in during a typical visit to Roaring River State Park?”

	No	Yes	Total
Fishing?	20%	80%	325
Camping?	40%	60%	325
Picnicking?	54%	46%	325
Walking?	36%	64%	325
Hiking?	47%	53%	325
Backpacking?	96%	4%	325
Pool swimming?	79%	21%	325
Wading?	80%	20%	325
Viewing wildlife?	52%	48%	325
Studying nature?	73%	27%	325
Naturalist program?	84%	16%	325
Visiting nature center?	62%	38%	325
Horseback riding?	98%	2%	325
Dining in park restaurant?	72%	28%	325
Shopping in park store?	58%	42%	325
Special event?	90%	10%	325
Other activity?	94%	6%	325



Table 20. Q: “What activities do you engage in during a typical visit to Route 66 State Park?”

	No	Yes	Total
Fishing?	88%	12%	494
Picnicking?	75%	25%	494
Walking?	41%	59%	494
Hiking?	73%	27%	494
Bicycling?	69%	31%	494
Walking dog?	86%	14%	494
Canoeing-kayaking?	97%	3%	494
Boating?	96%	4%	494
Swimming-wading?	92%	8%	494
Running-jogging?	96%	4%	494
Horseback riding?	98%	2%	494
Viewing wildlife?	49%	51%	494
Studying nature?	79%	21%	494
Visiting nature center?	46%	54%	494
Special event?	93%	7%	494
Other activity?	92%	8%	494

Table 21. Q: “What activities do you engage in during a typical visit to Thousands Hills State Park?”

	No	Yes	Total
Fishing?	69%	31%	123
Camping?	50%	50%	123
Picnicking?	63%	37%	123
Walking?	25%	75%	123
Hiking?	65%	35%	123
Backpacking?	97%	3%	123
Bicycling?	83%	17%	123
Canoeing-kayaking?	96%	4%	123
Paddleboating?	97%	3%	123
Waterskiing?	94%	6%	123
Boating?	74%	26%	123
Swimming?	70%	30%	123
Ride on houseboat?	96%	4%	123
Viewing wildlife?	49%	51%	123
Studying nature?	82%	18%	123
Naturalist program?	93%	7%	123
Dining in park restaurant?	67%	33%	123
Shopping in marina store?	90%	10%	123
Special event?	99%	1%	123
Other activity?	96%	4%	123

Table 22. Q: “What activities do you engage in during a typical visit to Felix Valle State Historic Site?”

	No	Yes	Total
Shopping?	51%	49%	400
Antique shopping?	51%	49%	400
Restaurant dining?	29%	71%	400
Driving-strolling historic district?	28%	72%	400
Visiting local wineries?	63%	37%	400
Visiting Hawn State Park?	84%	16%	400
Riding Ste Gen Modoc Ferry?	85%	16%	400
Special event?	93%	7%	400
Touring other museums?	60%	40%	400
Touring Bolduc House?	58%	42%	400
Touring La Maison de Guibourd-Valle?	74%	26%	400
Touring Bolduc-LeMeilleur House?	71%	29%	400
Touring Ste Gen Museum?	64%	37%	400
Other activity?	94%	6%	400

### **Visitors’ Expectations and Evaluations**

Visitors were asked if other recreational activities should be provided at the parks, and these suggestions are listed by park in Appendix B (Table B10 to Table B14). A wide range of comments and recommendations were offered—for example, from “it’s a fine park,” to “provide bungee-jumping”—reflecting the personal preferences of a diverse recreating public. No large group of respondents identified an obvious service-oversight, but each of the “other” suggestions is worthy of reflection.

Respondents were asked to express their satisfaction with specific services or amenities. Because the nature of these services varied by park, these were analyzed (and are presented) by park (Table 23 to Table 29).

Table 23. Q: “How satisfied are you with each of the following at Castlewood State Park?”

	Don't know	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Total
Park signs?	2%	1%	4%	39%	54%	1648
Picnic areas?	10%	0%	2%	39%	49%	1616
Picnic shelters?	12%	0%	2%	38%	48%	1594
Playground?	18%	1%	3%	35%	43%	1575
River access?	9%	2%	5%	37%	48%	1612

Table 24. Q: “Please indicate how satisfied you are with the trails at Castlewood State Park?”

	Don't know	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Total
Maintenance-upkeep of trails?	3%	1%	3%	40%	53%	1625
Trail safety?	4%	1%	3%	44%	49%	1612
Trail signage?	5%	2%	11%	43%	39%	1599
Trailhead facilities?	8%	1%	6%	45%	40%	1571
Other trail concerns?	15%	4%	4%	27%	50%	385

(See Appendix B, Table B15, for “Other trail concerns” of Castlewood respondents).

Table 25. Q: “How satisfied are you with each of the following at Meramec State Park?”

	Don't know	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Total
Campgrounds?	9%	1%	3%	30%	57%	180
Park signs?	2%	1%	3%	42%	53%	188
Picnic areas?	22%	0%	0%	36%	43%	181
Park store?	31%	0%	4%	33%	33%	183
Park grill?	54%	2%	2%	23%	19%	163
Hickory Ridge Motel?	80%	1%	1%	8%	11%	161
Rental cabins?	72%	1%	1%	12%	14%	160
Nature Center exhibits?	25%	0%	0%	25%	49%	173
Hiking trails?	26%	0%	1%	28%	45%	181
Boat launches?	61%	1%	2%	16%	19%	165
Playgrounds?	41%	0%	1%	30%	27%	168

Table 26. Q: “How satisfied are you with each of the following at Roaring River State Park?”

	Don't know	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Total
Campgrounds	14%	0%	3%	35%	48%	301
Park signs	4%	0%	4%	43%	48%	306
Picnic areas	13%	0%	1%	39%	47%	295
Park store	14%	2%	7%	38%	38%	297
Park restaurant	40%	3%	8%	26%	23%	290
Emory Melton Inn	61%	0%	2%	18%	20%	271
Rental cabins	70%	1%	2%	17%	11%	264
Nature Center exhibits	27%	0%	1%	35%	38%	284
Hiking trails	23%	0%	1%	34%	42%	284
Equestrian trail	81%	2%	2%	8%	8%	258
Swimming pool	64%	0%	1%	22%	13%	267
Playground	43%	0%	0%	30%	27%	270

Table 27. Q: “How satisfied are you with each of the following at Route 66 State Park?”

	Don't know	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Total
Park signs?	2%	0%	1%	32%	65%	437
Picnic areas?	13%	0%	1%	31%	55%	409
Boat launch?	40%	0%	0%	22%	37%	361
Multi-use trail?	16%	0%	1%	24%	59%	398
Visitor Center exhibits	3%	0%	1%	29%	66%	408
Visitor Center gift shop	7%	0%	1%	36%	55%	406
Playground	41%	1%	1%	23%	35%	350

Table 28. Q: “How satisfied are you with each of the following at Thousand Hills State Park?”

	Don't know	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Total
Campgrounds?	12%	0%	5%	41%	42%	111
Park signs?	1%	1%	2%	52%	45%	114
Picnic areas?	10%	0%	0%	49%	41%	112
Marina?	23%	0%	1%	47%	30%	105
Marina store?	22%	0%	1%	47%	30%	105
Park restaurant?	25%	1%	2%	33%	40%	110
Rental cabins?	67%	0%	0%	21%	13%	96
Petroglyph interpretive shelter?	27%	0%	9%	44%	20%	104
Trails?	17%	1%	9%	41%	32%	102
Swimming beach?	34%	4%	2%	39%	21%	102
Boat launch?	35%	2%	1%	46%	16%	98
Playgrounds?	15%	2%	0%	49%	34%	106

Table 29. Q: “How satisfied are you with each of the following at Felix Valle State Historic Site?”

	Don't know	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Total
Site signs?	3%	0%	1%	37%	59%	349
FV house and furnishings?	1%	0%	0%	25%	74%	370
Dr Benjamin Shaw House?	14%	0%	1%	34%	52%	291
Bauvais-Amoureux House & exhibits?	24%	0%	0%	24%	52%	271
Site gift shop?	9%	0%	1%	42%	48%	311
Tour provided by tour guide?	2%	0%	0%	15%	83%	345

Respondents expressed satisfaction—in many cases, high satisfaction—with the services and facilities of the parks. Generally, the only reason respondents offered any other appraisal than “satisfied” was if they had no familiarity with the service or facility (“don’t know”).

Visitors to Felix Valle were asked what factors influenced them to visit other house museums in the Ste. Genevieve area (Table 30). Most influential were the home's age, appearance, description, and information provided in the Great River Road Interpretive Center/Tourist Information Office. Other influences were volunteered (Appendix B, Table B16).

Table 30. Q: "If visiting another house museum in Ste. Genevieve, what factor(s) influenced your decision to visit that museum?"

	No	Yes	Total
Home's age?	67%	33%	400
Home's appearance?	73%	27%	400
Home's location?	83%	17%	400
Home's admission cost?	89%	12%	400
Home's description?	69%	32%	400
Great River Office info?	73%	27%	400
Other factor?	94%	7%	400

All respondents were asked if the highway directional signs to the parks were easy to follow (Table 31).

Table 31. Q: "Were the highway directional signs to [park] easy to follow?"

	Were highway signs to park easy to follow?		
	Yes	No	Total
Castlewood	88%	12%	1425
Meramec	96%	4%	201
Roaring River	95%	5%	304
Route 66	94%	6%	440
1000 Hills	96%	4%	118
Felix Valle	86%	14%	333
Total	90%	10%	2821

Nine of 10 visitors found the road signage each to follow. A number of respondents offered suggestions for improvement (Appendix B, Table 17).

Visitors were asked to evaluate each park across a variety of service and maintenance categories (Table 32). Most respondents indicated that they were either "satisfied" or "very satisfied" with park services. Perhaps more illuminating, however, is to compute and rank mean scores based on visitors' evaluations (Table 33). By all estimation, visitors' evaluations of DNR facilities and services were outstanding—literally, "excellent" in most cases, and "good" in all others. Particularly gratifying to MDNR should be the finding that "friendly, helpful staff" was the highest-ranking attribute of 4 parks, and ranked a very high 2<sup>nd</sup> in the other two (Table 33).

Table 32. Q: “How do you rate [park] on each of the following?”

		Castlewood	Meramec	Roaring River	Route 66	1000 Hills	Felix Valle
Rate park on free of litter and trash?	Don't know	1%	1%	0%	3%	0%	1%
	Poor	1%	0%	0%	0%	0%	0%
	Fair	8%	1%	7%	1%	3%	0%
	Good	37%	30%	33%	20%	33%	9%
	Excellent	52%	67%	59%	77%	64%	90%
Rate park on clean restrooms?	Don't know	24%	11%	8%	9%	7%	41%
	Poor	12%	4%	6%	0%	0%	0%
	Fair	18%	9%	15%	2%	6%	0%
	Good	27%	34%	35%	21%	47%	9%
	Excellent	19%	43%	36%	68%	41%	50%
Rate park on upkeep of facilities?	Don't know	5%	3%	2%	3%	1%	1%
	Poor	2%	1%	3%	0%	0%	0%
	Fair	8%	3%	7%	1%	3%	1%
	Good	45%	36%	43%	23%	42%	19%
	Excellent	40%	58%	45%	72%	54%	79%
Rate park on helpful friendly staff?	Don't know	12%	2%	1%	3%	3%	1%
	Poor	1%	1%	1%	0%	0%	0%
	Fair	3%	3%	2%	1%	2%	1%
	Good	32%	23%	32%	16%	40%	8%
	Excellent	54%	70%	65%	80%	56%	90%
Rate park on disabled accessibility?	Don't know	46%	42%	29%	32%	32%	42%
	Poor	1%	1%	1%	0%	0%	7%
	Fair	4%	1%	1%	1%	3%	7%
	Good	24%	21%	25%	21%	29%	11%
	Excellent	25%	35%	45%	46%	36%	33%
Rate park on care for natural resources?	Don't know	9%	8%	6%	11%	4%	8%
	Poor	0%	1%	0%	0%	0%	0%
	Fair	3%	1%	2%	2%	5%	1%
	Good	40%	33%	39%	22%	45%	18%
	Excellent	48%	58%	52%	65%	46%	73%
Rate park on care for cultural resources?	Don't know	25%	19%	19%	12%	11%	4%
	Poor	1%	0%	0%	0%	1%	0%
	Fair	4%	2%	3%	2%	5%	1%
	Good	33%	27%	36%	23%	42%	18%
	Excellent	38%	51%	42%	63%	41%	77%
Rate park on programs displays?	Don't know	46%	21%	21%	14%	33%	3%
	Poor	1%	1%	1%	0%	4%	0%
	Fair	4%	2%	5%	2%	9%	1%
	Good	23%	30%	32%	25%	24%	20%
	Excellent	25%	47%	41%	59%	30%	75%
Rate park on being safe?	Don't know	9%	5%	3%	7%	3%	2%
	Poor	1%	0%	1%	0%	0%	0%
	Fair	6%	4%	3%	1%	2%	1%
	Good	42%	35%	38%	23%	41%	21%
	Excellent	42%	58%	56%	68%	54%	75%

*Table 33. Q: “How do you rate [park] on each of the following?” Means (where 4 = “excellent,” 3 = “good,” 2 = “fair,” 1 = “poor” (“don’t know” eliminated for this analysis)), ranked means (1 = highest performance and 9 = lowest performance), and word anchors assigned to means.*

	Castlewood	Meramec	Roaring River	Route 66	1000 Hills	Felix Valle
	Mean (Rank) & Word anchor	Mean (Rank) & Word anchor	Mean (Rank) & Word anchor	Mean (Rank) & Word anchor	Mean (Rank) & Word anchor	Mean (Rank) & Word anchor
Rate park on free of litter and trash?	3.42 (4) Good	3.65 (2) Excellent	3.53 (3) Excellent	3.78 (2) Excellent	3.62 (1) Excellent	3.91 (1) Excellent
Rate park on clean restrooms?	2.70 (9) Good	3.29 (9) Good	3.08 (9) Good	3.71 (5) Excellent	3.37 (8) Good	3.85 (3) Excellent
Rate park on upkeep of facilities?	3.31 (8) Good	3.54 (7) Excellent	3.34 (8) Good	3.73 (3) Excellent	3.51 (4) Excellent	3.79 (4) Excellent
Rate park on helpful friendly staff?	3.56 (1) Excellent	3.66 (1) Excellent	3.63 (1) Excellent	3.81 (1) Excellent	3.56 (2) Excellent	3.90 (2) Excellent
Rate park on disabled accessibility?	3.34 (6) Good	3.54 (7) Excellent	3.60 (2) Excellent	3.67 (8) Excellent	3.49 (5) Good	3.21 (9) Good
Rate park on care for natural resources?	3.47 (2) Good	3.60 (4) Excellent	3.52 (5) Excellent	3.71 (5) Excellent	3.42 (6) Good	3.78 (6) Excellent
Rate park on care for cultural resources?	3.44 (3) Good	3.61 (3) Excellent	3.48 (6) Good	3.69 (7) Excellent	3.38 (7) Good	3.79 (4) Excellent
Rate park on programs displays?	3.34 (6) Good	3.55 (6) Excellent	3.42 (7) Good	3.65 (9) Excellent	3.21 (9) Good	3.76 (7) Excellent
Rate park on being safe?	3.36 (5) Good	3.57 (5) Excellent	3.53 (3) Excellent	3.73 (3) Excellent	3.54 (3) Excellent	3.76 (8) Excellent

Visitors were given opportunity to explain any evaluations other than “excellent” or “good.” Many respondents chose to comment, even though their evaluations were “excellent” or “good.” Most comments related to perennial issues in recreation management—restrooms, trash collection, poor behavior of others, and potentially hazardous conditions observed by recreationists (Appendix B, Table 18).

Respondents were asked to indicate the importance of a variety of services and facilities—actually, the same items comprising Tables 32 and 33 (Table 34). Again, means were calculated for each of these responses, and means were ranked and then assigned word anchors (Table 35).

Table 34. Q: “When visiting any state park, how important is each of the following?”

		Castlewood	Meramec	Roaring River	Route 66	1000 Hills	Felix Valle
Importance of free of litter and trash?	Don't know	0%	0%	0%	0%	0%	0%
	Very unimportant	0%	0%	0%	0%	0%	0%
	Unimportant	0%	0%	0%	0%	0%	0%
	Important	21%	16%	14%	14%	20%	19%
	Very important	78%	84%	86%	86%	80%	81%
Importance of clean restrooms?	Don't know	1%	0%	0%	0%	0%	0%
	Very unimportant	1%	0%	0%	0%	0%	0%
	Unimportant	4%	1%	1%	0%	2%	1%
	Important	32%	16%	12%	13%	18%	19%
	Very important	62%	83%	88%	87%	81%	79%
Importance of upkeep of facilities?	Don't know	1%	0%	0%	0%	0%	0%
	Very unimportant	0%	0%	0%	0%	0%	0%
	Unimportant	1%	0%	0%	0%	0%	0%
	Important	35%	24%	18%	20%	21%	18%
	Very important	63%	76%	81%	80%	79%	82%
Importance of helpful friendly staff?	Don't know	1%	0%	0%	0%	0%	0%
	Very unimportant	1%	0%	0%	0%	0%	0%
	Unimportant	8%	0%	0%	2%	1%	1%
	Important	42%	27%	18%	23%	21%	13%
	Very important	48%	73%	82%	74%	79%	86%
Importance of disabled accessibility?	Don't know	15%	17%	10%	10%	6%	11%
	Very unimportant	5%	2%	1%	2%	3%	2%
	Unimportant	14%	9%	6%	6%	11%	9%
	Important	33%	30%	24%	28%	24%	34%
	Very important	34%	42%	59%	54%	56%	45%
Importance of care for natural resources?	Don't know	1%	2%	1%	0%	2%	1%
	Very unimportant	0%	0%	0%	0%	0%	0%
	Unimportant	1%	0%	0%	0%	0%	1%
	Important	26%	28%	21%	16%	18%	18%
	Very important	72%	70%	78%	84%	80%	81%
Importance of care for cultural resources?	Don't know	6%	5%	5%	1%	3%	1%
	Very unimportant	1%	1%	0%	0%	1%	0%
	Unimportant	7%	4%	5%	1%	2%	1%
	Important	34%	31%	26%	23%	24%	21%
	Very important	52%	61%	65%	75%	70%	78%
Importance of programs displays?	Don't know	6%	4%	4%	1%	4%	0%
	Very unimportant	2%	1%	0%	1%	1%	0%
	Unimportant	17%	6%	5%	5%	6%	2%
	Important	40%	37%	30%	33%	29%	26%
	Very important	35%	53%	61%	60%	59%	72%
Importance of being safe?	Don't know	1%	0%	1%	0%	0%	0%
	Very unimportant	0%	0%	0%	0%	0%	0%
	Unimportant	3%	0%	0%	1%	0%	3%
	Important	27%	19%	14%	14%	21%	22%
	Very important	69%	80%	85%	85%	79%	74%



*Table 35. Q: “When visiting any state park, how important is each of the following to you?” Means (where 4 = “Very important,” 3 = “Important,” 2 = “Unimportant,” 1 = “Very unimportant” (“don’t know” eliminated for this analysis)), ranked means (1 = highest performance and 9 = lowest performance), and word anchors assigned to means.*

	Castlewood	Meramec	Roaring River	Route 66	1000 Hills	Felix Valle
Importance of free of litter and trash?	3.78 (1) Very important	3.84 (1) Very important	3.86 (2) Very important	3.85 (2) Very important	3.80 (2) Very important	3.81 (3) Very important
Importance of clean restrooms?	3.57 (5) Very important	3.82 (2) Very important	3.87 (1) Very important	3.86 (1) Very important	3.79 (4) Very important	3.79 (5) Very important
Importance of upkeep of facilities?	3.62 (4) Very important	3.76 (4) Very important	3.80 (5) Very important	3.80 (5) Very important	3.79 (4) Very important	3.81 (2) Very important
Importance of helpful friendly staff?	3.39 (7) Important	3.72 (5) Very important	3.82 (4) Very important	3.72 (7) Very important	3.78 (6) Very important	3.86 (1) Very important
Importance of disabled accessibility?	3.13 (9) Important	3.35 (9) Important	3.56 (9) Very important	3.47 (9) Important	3.43 (9) Important	3.37 (9) Important
Importance of care for natural resources?	3.71 (2) Very important	3.72 (5) Very important	3.79 (6) Very important	3.83 (4) Very important	3.82 (1) Very important	3.81 (4) Very important
Importance of care for cultural resources?	3.46 (6) Important	3.59 (7) Very important	3.62 (7) Very important	3.75 (6) Very important	3.68 (7) Very important	3.78 (6) Very important
Importance of programs displays?	3.14 (8) Important	3.48 (8) Important	3.58 (8) Very important	3.54 (8) Very important	3.54 (8) Very important	3.71 (7) Very important
Importance of being safe?	3.65 (3) Very important	3.80 (3) Very important	3.85 (3) Very important	3.84 (3) Very important	3.79 (3) Very important	3.71 (8) Very important

In a relative sense (ranking of means), respondents expressed slight variations about the importance of services and facilities at each of the 6 parks—and these differences, intuitively understandable. For example, though visitors at Castlewood, Meramec, Roaring River, and Route 66 placed highest importance on “free of litter and trash” or “clean restrooms,” visitors to Thousand Hills placed greatest importance on “care for natural resources,” and visitors to Felix Valle, on “helpful friendly staff.” However, in an absolute sense, most services were characterized as “very important,” and the remainder, “important.”

To ascertain some sense of congruence among the importance rankings by respondents at each of the parks, Kendall’s coefficient of concordance ( $W$ ) was calculated;  $W$  expresses the degree of association among sets of rankings (Table 36)—in this case, the degree of relationship or association among the importance rankings given services and facilities by visitors at each of the 6 parks. Kendall’s  $W$  was a notable .731 (chi square = 39.097,  $p = .000$ ), showing reasonably high agreement among visitors as to the importance of the 9 services/facilities they evaluated (despite slight variations in visitors’ rankings of the importance of services and facilities).

Table 36. Kendall's Coefficient of Concordance (Kendall's W) for mean rankings of response to "When visiting any state park, how important is each of the following?"

	Mean Rank
Importance of being free from litter and trash?	1.83
Importance of clean restrooms?	3.08
Importance of upkeep of park facilities?	4.08
Importance of helping and friendly staff?	5.08
Importance of access for persons with disabilities?	9.00
Importance of caring for natural resources?	3.75
Importance of caring for cultural resources?	6.50
Importance of providing nature and history programs?	7.83
Importance of being safe?	3.83

N	6
Kendall's W <sup>a</sup>	.731
Chi-Square	35.097
df	8
Asymp. Sig.	.000

a. Kendall's Coefficient of Concordance

An Importance-Performance (I-P) analysis was conducted to analyze (1) how visitors rank the parks on their performance of specific variables (free of litter/trash, clean restrooms, friendly staff, etc.), and (2) how important those attributes are. An I-P matrix is generated, divided into four quadrants: Higher Importance/Lower Performance, Higher Importance/Higher Performance, Lower Importance/Lower Performance, and Lower Importance/Higher Performance.

The crosshairs of the matrix are set at the overall mean score of the performance variables and the overall mean score of the importance variables. The mean scores of each of the corresponding performance and importance variables are then plotted on the matrix to show the relative importance of the performance variable. So, for instance, if the variable "clean restrooms" falls within the Higher Importance/Lower Performance quadrant, this indicates that this variable is of higher importance to the visitor but did not get as high a performance rating from the visitor. The I-P matrix is useful because it graphically represents those variables in which visitors feel the facility is doing an adequate job and those variables in which they feel the facility should focus more effort.

Figure 3a. Importance-Performance Matrix of park attributes, for Castlewood

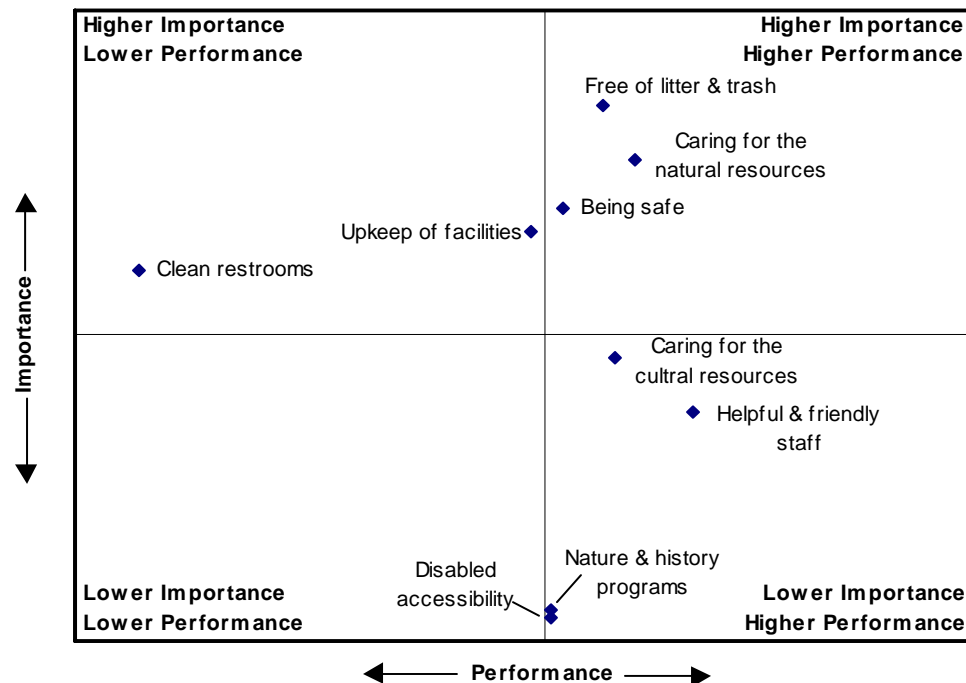


Figure 3b. Importance-Performance Matrix of park attributes, for Meramec

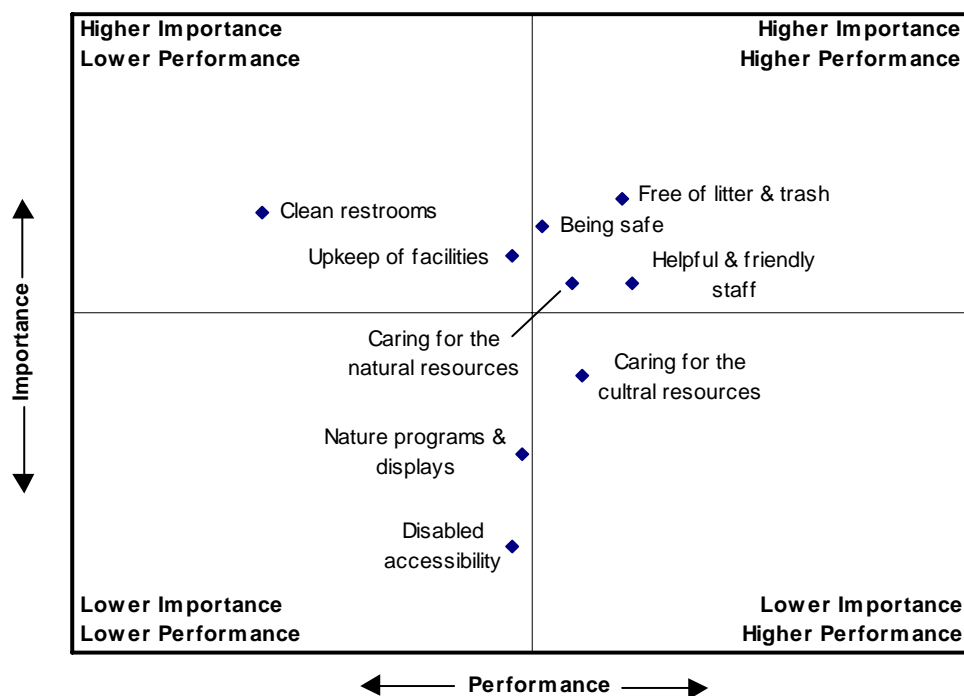


Figure 3c. Importance-Performance Matrix of park attributes, for Roaring River

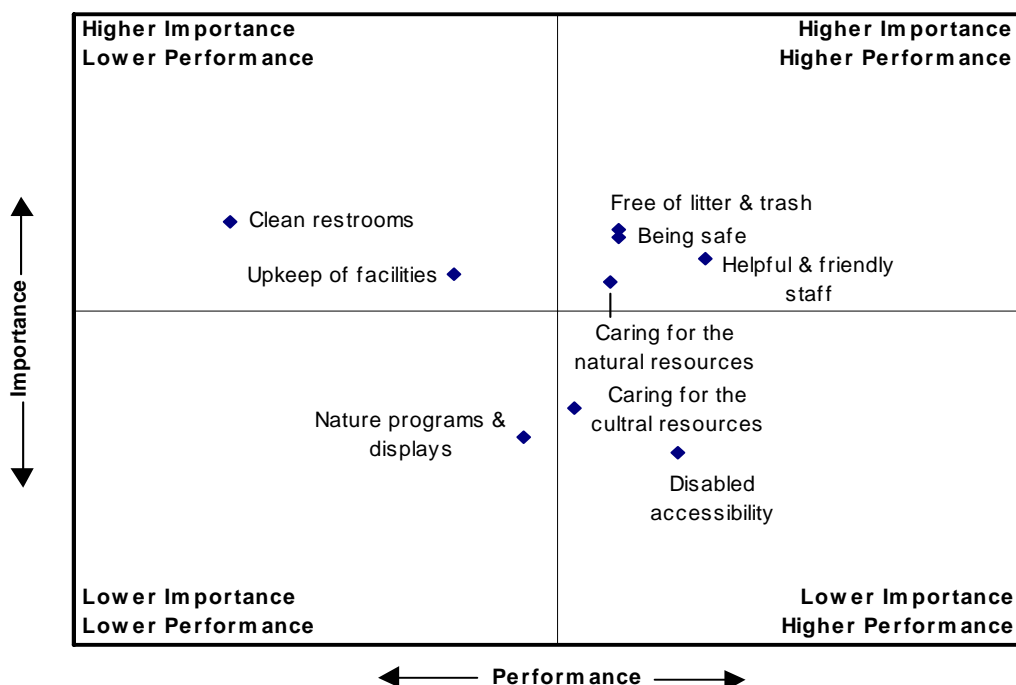


Figure 3d. Importance-Performance Matrix of park attributes, for Route 66

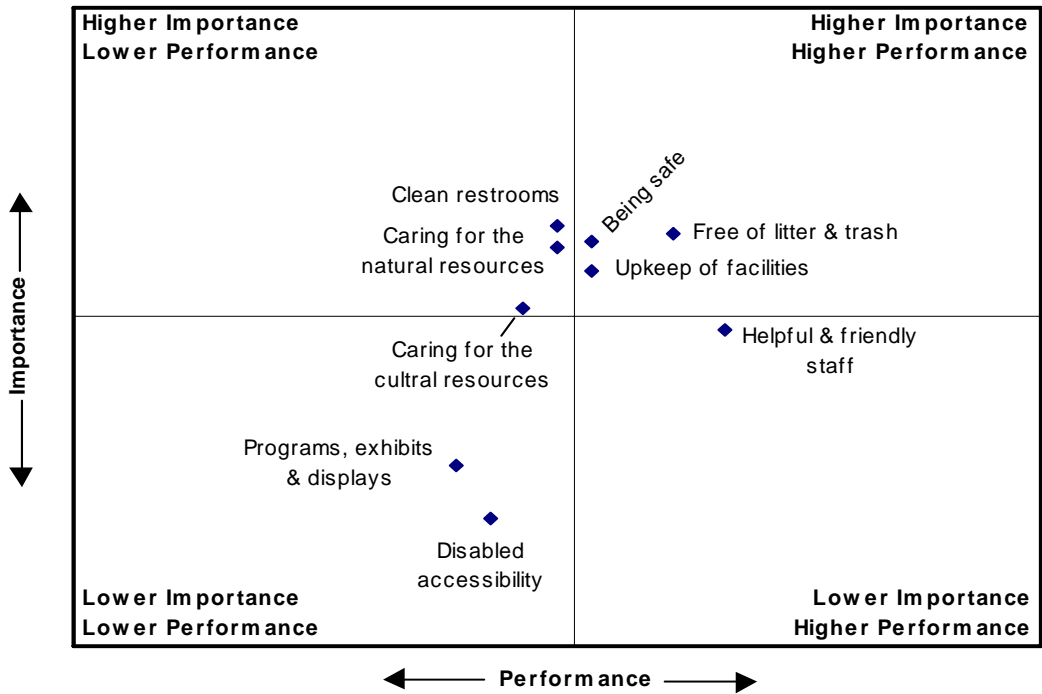


Figure 3e. Importance-Performance Matrix of park attributes, for 1000 Hills

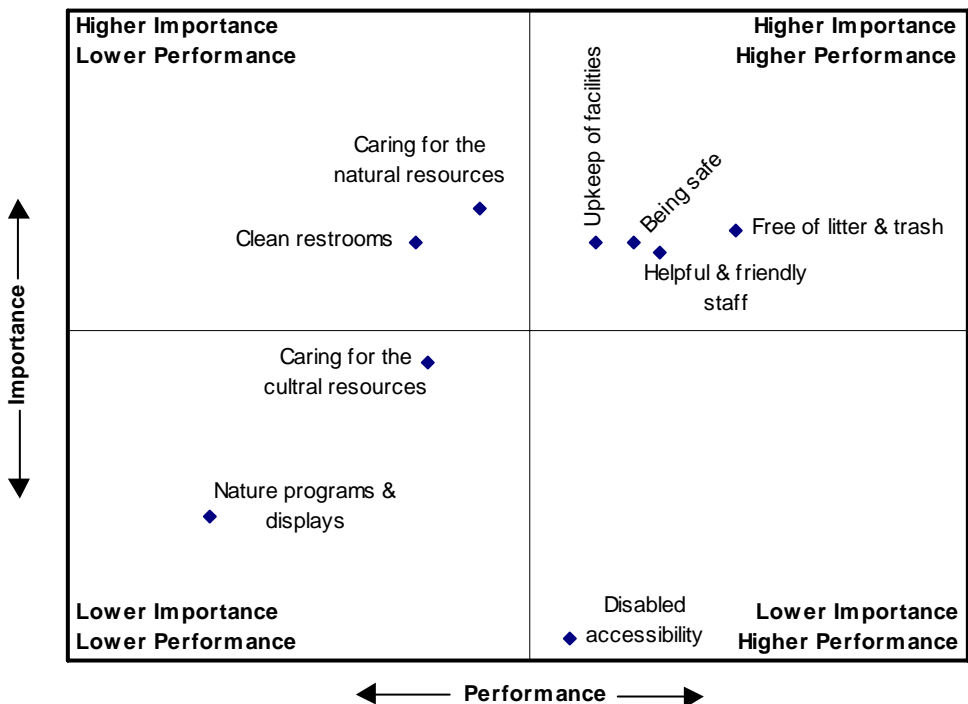
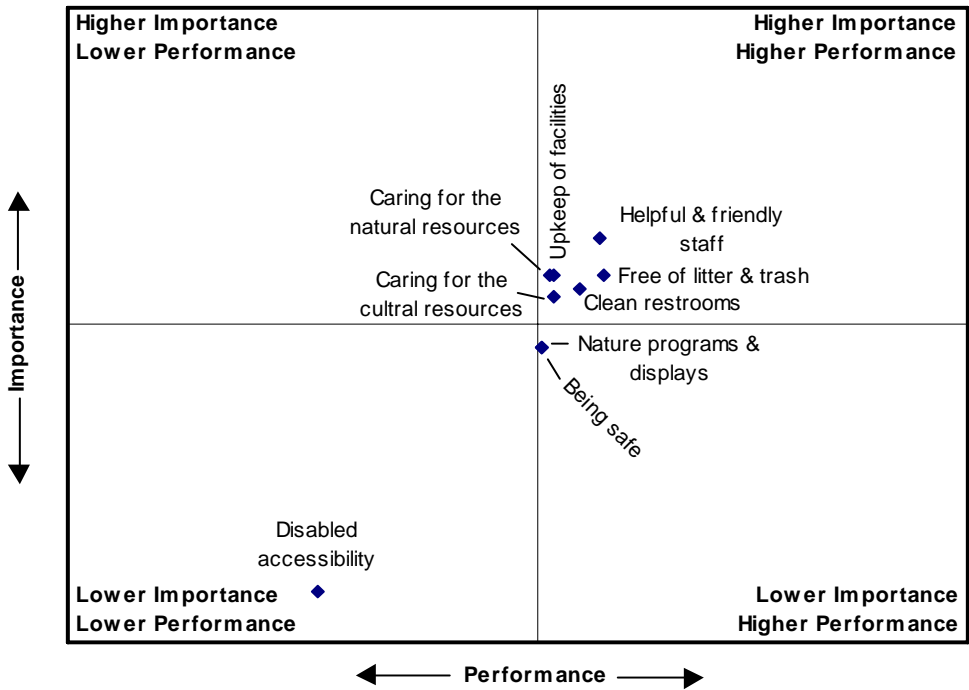


Figure 3f. Importance-Performance Matrix of park attributes, for Felix Valle



Respondents were asked which of several factors might most increase their feelings of being safe at the parks (Table 37). Though relatively few respondents chose to indicate that safety was an issue, those that did offered suggestions that varied slightly from park to park. For example, Thousand Hills visitors preferred more lighting and increased law enforcement. Castlewood and Meramec respondents had concerns about increased law enforcement, more lighting, improved behavior of others, and some issue with crowding. Route 66 visitors indicated increased visibility of park staff was appropriate. And Felix Valle respondents suggested more lighting. All visitors indicating that “more lighting” was appropriate were asked to offer specific suggestions where that lighting might be most helpful (Appendix B, Table 19). Moreover, respondents were asked to volunteer any other factors or conditions that might increase their feelings of being safe (Appendix B, Table 20).

Table 37. Q: “If safety is an issue, which of the following would most increase your feeling of being safe at [park]?”

		Castlewood	Meramec	Roaring River	Route 66	1000 Hills	Felix Valle
More lighting?	No	96%	94%	97%	99%	91%	93%
	Yes	4%	6%	3%	1%	9%	8%
	Total	1810	210	325	494	123	400
Less crowding?	No	93%	93%	97%	99%	96%	100%
	Yes	7%	7%	3%	1%	4%	0%
	Total	1809	210	325	494	123	400
Improved upkeep of facilities?	No	96%	97%	97%	99%	99%	99%
	Yes	4%	3%	3%	1%	1%	1%
	Total	1810	210	325	494	123	400
Increased law enforcement?	No	92%	90%	94%	95%	86%	100%
	Yes	8%	10%	6%	5%	14%	0%
	Total	1810	210	325	494	123	400
Improved behavior of others?	No	90%	92%	95%	98%	96%	100%
	Yes	10%	8%	5%	2%	4%	0%
	Total	1810	210	325	494	123	400
Increased visibility of park staff?	No	88%	91%	94%	93%	94%	100%
	Yes	12%	9%	6%	7%	6%	0%
	Total	1810	210	325	494	123	400
Less traffic congestion?	No	96%	99%	98%	98%	98%	100%
	Yes	4%	1%	2%	2%	2%	0%
	Total	1810	210	325	494	123	400
Nothing specific	Yes	100%	100%	100%	100%	100%	100%
	Total	227	41	24	89	30	76
Other?	No	94%	94%	95%	98%	98%	99%
	Yes	6%	6%	5%	2%	2%	2%
	Total	1810	210	325	494	123	400

Crowding at recreational settings has been a topic of social scientific inquiry for years—specifically, what levels of visitor concentration trigger the perception of crowding. Respondents were asked to indicate the degree to which they felt crowded on a 9-point continuum, from “not at all crowded” (1) to “extremely crowded” (9) (Table

38). Large pluralities of respondents at all parks indicated “not at all crowded.” When means were calculated using the scale values, parks at which visitors indicated they felt “slightly crowded” were Roaring River, Castlewood, and Meramec. On average, visitors to Route 66, Thousand Hills, and Felix Valle indicated they felt “not at all crowded.” Respondents indicating they felt crowded on their visits were asked where (at what location) they felt crowded (Appendix B, Table B21).

Table 38. Q: “During this visit to the park, how crowded did you feel?”

	How crowded did you feel on this visit?								
	Not at all	Slightly	Slightly	Slightly	Slightly Moderately	Moderately	Moderately	Moderately	Extremely
Castlewood	40%	18%	17%	8%	4%	6%	4%	1%	1%
Meramec	64%	12%	9%	2%	4%	3%	2%	1%	1%
Roaring River	43%	16%	15%	6%	6%	6%	3%	2%	2%
Route 66	78%	14%	4%	1%	1%	1%	0%	0%	0%
1000 Hills	76%	13%	7%	3%	1%	0%	1%	0%	0%
Felix Valle	91%	5%	1%	1%	1%	1%	0%	0%	0%

Table 39. Q: “During this visit to the park, how crowded did you feel?” Means (where 1 = “Not at all crowded,” 2, 3, 4 = “Slightly crowded,” 5 = “Slightly/Moderately crowded,” 6, 7, 8 = “Moderately crowded,” 9 = “Extremely crowded,” and word anchors assigned to means.

	How crowded did you feel on this visit?							
	Valid N	Mean	Median	Mode	Minimum	Maximum	Standard Deviation	Word Anchor (mean)
Castlewood	1615	2.65	2	1	1	9	1.96	Slightly
Meramec	203	2.06	1	1	1	9	1.87	Slightly
Roaring River	315	2.66	2	1	1	9	2.08	Slightly
Route 66	438	1.39	1	1	1	8	.96	Not at all
1000 Hills	119	1.42	1	1	1	7	.94	Not at all
Felix Valle	382	1.18	1	1	1	7	.72	Not at all

Ultimately, perhaps it is the most simple and direct question that yields the most profound and comprehensive insight to visitors’ satisfaction with their park visits. Indeed, park visitors were asked to express their overall satisfaction with their park visits (Table 40). Large majorities indicated they were “very satisfied,” with highest approval at Route 66 and Felix Valle, and lowest (though over two-thirds “very satisfied”) at Thousand Hills.



Table 40. Q: “Overall, how satisfied are you with this visit to [park]?”

	Overall how satisfied are you with your park visit?				
	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Total
Castlewood	0%	1%	31%	68%	1658
Meramec	0%	3%	21%	77%	200
Roaring River	0%	0%	27%	73%	319
Route 66	0%	0%	16%	84%	433
1000 Hills	1%	0%	31%	68%	117
Felix Valle	0%	0%	16%	83%	375
Total	0%	1%	26%	73%	3102

### **Visitors’ Expenditures**

Overnight accommodations available to respondents varied depending on park; survey items were customized to reflect the varying opportunities (Tables 41a, 42a, 43a, 44a, 45a, 46a). Respondents at each park were asked to indicate their (“...you and your immediate group...”) expected total overnight lodging expenses, as well as where they stayed (Table 41b, 42b, 43b, 44b, 45b, 46b). Only at 3 parks (Roaring River, Route 66, Felix Valle) did respondents indicate lodging arrangements other than those offered in the questionnaire (Appendix B, Table B22 to Table B24).

Table 41a. Castlewood—Q: “If staying overnight, where are you staying....”

	No	Yes	Total
Nearby motel-hotel?	99%	1%	1810
Campground?	100%	0%	1810
Friends-relatives?	98%	2%	1810
Other lodging?	99%	1%	1810

Table 41b. Castlewood—Q: “If staying overnight, ...what is the total amount you and your immediate group expect to pay in lodging? (If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night)?”

Castlewood	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Motel-hotel expenses?	10	\$198	\$175	\$65	\$65	\$500	\$1,983
Total campground expenses?	2	\$20	\$20	\$15	\$15	\$25	\$40
Total lodging expenses at friends?	2	\$150	\$150	\$100	\$100	\$200	\$300
Other lodging expenses?	0	.	.	.	.	.	.
TOTAL							\$2,323

Table 42a. Meramec—Q: “If staying overnight, where are you staying....”

	No	Yes	Total
Campground in Meramec?	39%	61%	210
Hickory Ridge Motel?	99%	1%	210
Meramec cabin?	91%	9%	210
Ground tent area?	100%	0%	210
Nearby motel-hotel?	99%	1%	210
Nearby campground?	99%	1%	210
Friends-relatives?	100%	0%	210
Stay in other lodging?	100%	0%	210

Table 42b. Meramec—Q: “If staying overnight, ...what is the total amount you and your immediate group expect to pay in lodging? (If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night)?”

Meramec	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Meramec Campground fee?	114	\$47	\$37	\$16	\$0	\$450	\$5,332
Hickory Ridge fee?	2	\$182	\$182	\$63	\$63	\$300	\$363
Cabin fee?	16	\$288	\$200	\$200	\$100	\$1,000	\$4,607
Tent area fee?	0	.	.	.	.	.	.
Motel-hotel fee?	2	\$395	\$395	\$90	\$90	\$700	\$790
Campground fee?	3	\$40	\$60	\$60	\$0	\$60	\$120
Friend-relative fee?	0	.	.	.	.	.	.
Other lodging fee?	0	.	.	.	.	.	.
TOTAL							\$11,212

Table 43a. Roaring River—Q: “If staying overnight, where are you staying....”

	No	Yes	Total
Roaring River Campground?	50%	50%	325
Emory Melton Inn?	99%	1%	325
Roaring River cabin?	97%	3%	325
Camp Smokey?	100%	0%	325
Nearby motel-hotel?	96%	4%	325
Nearby campground?	96%	4%	325
Relatives-friends?	97%	3%	325
Stay at other lodging?	99%	1%	325

*Table 43b. Roaring River—Q: “If staying overnight, ...what is the total amount you and your immediate group expect to pay in lodging? (If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night)?”*

Roaring River	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Campground fee?	147	\$86	\$72	\$80	\$10	\$510	\$12,705
Inn fee?	2	\$227	\$227	\$180	\$180	\$274	\$454
Cabin fee?	9	\$459	\$250	\$1,200	\$109	\$1,200	\$4,129
Camp Smokey fee?	0	.	.	.	.	.	.
Motel-hotel fee?	11	\$157	\$72	\$40	\$40	\$600	\$1,730
Nearby campground fee?	10	\$120	\$65	\$40	\$40	\$300	\$1,200
Relative-friend fee?	1	\$0	\$0	\$0	\$0	\$0	\$0
Other lodging fee?	2	\$183	\$183	\$90	\$90	\$275	\$365
TOTAL							\$20,583

*Table 44a. Route 66—Q: “If staying overnight, where are you staying....”*

	No	Yes	Total
Motel-hotel?	90%	10%	494
Campground?	92%	8%	494
Staying with relatives-friends?	98%	2%	494
Other lodging?	97%	3%	494

*Table 44b. Route 66—Q: “If staying overnight, ...what is the total amount you and your immediate group expect to pay in lodging? (If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night)?”*

Route 66	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Motel-hotel expenses?	40	\$143	\$80	\$50	\$40	\$500	\$5,737
Campground expenses?	33	\$108	\$54	\$34	\$8	\$500	\$3,574
Relative-friend expenses?	0	.	.	.	.	.	.
Other lodging expense?	8	\$244	\$214	\$268	\$0	\$900	\$1,955
TOTAL							\$11,266

*Table 45a. Thousand Hills—Q: “If staying overnight, where are you staying....”*

	No	Yes	Total
Campground?	55%	45%	123
Duplex?	98%	2%	123
Nearby motel-hotel?	100%	0%	123
Nearby campground?	99%	1%	123
Friends-relatives?	98%	2%	123
Other lodging?	100%	0%	123

*Table 45b. Thousand Hills—Q: “If staying overnight, ...what is the total amount you and your immediate group expect to pay in lodging? (If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night)?”*

Thousand Hills	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Campground expenses?	47	\$43	\$36	\$28	\$16	\$140	\$2,042
Duplex expenses?	2	\$375	\$375	\$300	\$300	\$450	\$750
Motel-hotel expenses?	0	.	.	.	.	.	.
Campground expenses?	1	\$12	\$12	\$12	\$12	\$12	\$12
Friend-relative expenses?	1	\$30	\$30	\$30	\$30	\$30	\$30
Other lodging expense?	0	.	.	.	.	.	.
TOTAL							\$2,834

*Table 46a. Felix Valle—Q: “If staying overnight, where are you staying...”*

	No	Yes	Total
Nearby motel-hotel?	55%	45%	400
Nearby campground?	93%	7%	400
Friends-relatives?	97%	3%	400
Other lodging?	98%	2%	400

*Table 46b. Felix Valle—Q: “If staying overnight, ...what is the total amount you and your immediate group expect to pay in lodging? (If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night)?”*

Felix Valle	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Motel-hotel expense?	169	\$155	\$114	\$100	\$0	\$1,100	\$26,261
Campground expense?	26	\$34	\$25	\$50	\$8	\$100	\$878
Friend-relative expense?	1	\$0	\$0	\$0	\$0	\$0	\$0
Other lodging expense?	2	\$174	\$174	\$90	\$90	\$258	\$348
TOTAL							\$27,487

A total of over \$75,000 was spent by respondents for lodging at or in the vicinity of the 6 parks. Though lodging arrangements varied widely among the parks—for example, from only 1% of visitors staying overnight in the vicinity of Castlewood, to 61% of respondents staying in the Meramec campground, to 45% of Felix Valle visitors staying in a nearby motel-hotel—one can calculate an average lodging expenditure *per party* (“...you and your immediate group...” ) by first calculating number of parties (by dividing total number of respondents by average party size ( $3,362/3.3 = 1,019$  parties), then dividing the amount respondents spent on lodging by the total number of parties ( $\$75,705/1,019$ ), to yield an average lodging expenditure by party of about \$74.

Additional expenditures (beyond lodging) were estimated by respondents at each of the parks, first for expenditures on-site or at the parks (Tables 47a, 48a, 49a, 50a, 51a, 52a), and second, for expenditures within 60 miles of the park (Tables 47b, 48b, 49b, 50b, 51b, 52b). (Too, respondents were asked if there were any other types of expenditures they incurred during their trips; the amounts of these other expenditures

are included in the following totals, but the actual “type” of expenditure is listed in Appendix B, Table B25 to Table B30).

*Table 47a. Castlewood—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Castlewood	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Park admission fees?	25	\$21	\$10	\$5	\$1	\$150	\$527
Auto \$\$ at park?	236	\$7	\$5	\$5	\$1	\$100	\$1,647
Park transportation \$\$?	19	\$23	\$10	\$10	\$1	\$100	\$440
Shopping \$\$ at park?	13	\$14	\$10	\$10	\$3	\$50	\$182
TOTAL							\$2,796

*Table 47b. Castlewood—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Castlewood	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Fees within 60 miles?	33	\$42	\$15	\$10	\$2	\$500	\$1,373
Restaurant \$\$ within 60 miles?	184	\$54	\$20	\$10	\$1	\$1,800	\$10,013
Groceries \$\$ within 60 miles?	98	\$44	\$20	\$20	\$1	\$1,200	\$4,315
Auto \$\$ within 60 miles?	235	\$25	\$10	\$10	\$1	\$300	\$5,786
Transporation \$\$ within 60 miles?	19	\$204	\$50	\$50	\$3	\$1,200	\$3,873
Shopping \$\$ within 60 miles?	32	\$63	\$45	\$100	\$2	\$300	\$2,022
Fishing license \$\$ within 60 miles?	25	\$15	\$14	\$12	\$10	\$34	\$369
Fishing equipment \$\$ within 60 miles?	23	\$32	\$20	\$10	\$3	\$150	\$733
Bicycling equipment \$\$ within 60 miles?	75	\$253	\$40	\$100	\$1	\$3,000	\$18,949
Equestrian equipment \$\$ within 60 miles?	6	\$75	\$16	\$5	\$5	\$300	\$447
Canoeing-kayaking equipment \$\$ within 60 miles?	15	\$80	\$50	\$50	\$20	\$300	\$1,200
Other equipment \$\$ within 60 miles?	46	\$145	\$50	\$100	\$2	\$1,700	\$6,654
Cost of expense?	21	\$178	\$5	\$10	\$1	\$2,500	\$3,733
Cost of expense?	2	\$13	\$13	\$5	\$5	\$20	\$25
TOTAL							\$59,492

*Table 48a. Meramec—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Meramec	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Meramec admission fees?	81	\$46	\$30	\$20	\$3	\$450	\$3,696
Meramec restaurant dining?	31	\$52	\$30	\$20	\$5	\$300	\$1,599
Meramec groceries?	54	\$60	\$45	\$100	\$5	\$500	\$3,261
Meramec auto expenses?	53	\$54	\$30	\$20	\$3	\$600	\$2,837
Meramec transportation?	5	\$65	\$45	\$10	\$10	\$200	\$325
Meramec shopping-souvenirs?	34	\$33	\$25	\$50	\$2	\$200	\$1,115
Meramec fishing license fees?	7	\$16	\$15	\$10	\$10	\$25	\$115
Meramec fishing equipment?	7	\$15	\$10	\$5	\$3	\$50	\$108
Meramec canoeing-kayaking equipment?	17	\$50	\$35	\$30	\$10	\$250	\$856
Meramec caving equipment?	2	\$310	\$310	\$20	\$20	\$600	\$620
Other Meramec sporting good expenditures?	6	\$22	\$20	\$20	\$10	\$35	\$131
TOTAL							\$14,663

*Table 48b. Meramec—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Meramec	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Admission \$\$ within 60 miles?	18	\$61	\$50	\$100	\$8	\$160	\$1,106
Restaurant \$\$ within 60 miles?	45	\$78	\$50	\$100	\$10	\$400	\$3,507
Groceries \$\$ within 60 miles?	47	\$60	\$50	\$50	\$8	\$200	\$2,828
Auto \$\$ within 60 miles?	49	\$65	\$50	\$50	\$8	\$300	\$3,183
Transportation \$\$ within 60 miles?	7	\$119	\$75	\$26	\$26	\$350	\$831
Shopping-souvenirs \$\$ within 60 miles?	22	\$80	\$50	\$20	\$10	\$300	\$1,755
Fishing license \$\$ within 60 miles?	6	\$17	\$14	\$6	\$6	\$35	\$102
Fishing equipment \$\$ within 60 miles?	4	\$16	\$18	\$3	\$3	\$25	\$63
Hunting license \$\$ within 60 miles?	0	.	.	.	.	.	.
Canoeing-kayaking \$\$ within 60 miles?	4	\$34	\$35	\$35	\$15	\$50	\$135
Caving equipment \$\$ within 60 miles?	1	\$20	\$20	\$20	\$20	\$20	\$20
Other sporting goods \$\$ within 60 miles?	4	\$79	\$28	\$10	\$10	\$250	\$315
\$\$ of first other expense?	13	\$99	\$50	\$20	\$3	\$400	\$1,282
\$\$ of second other expense?	1	\$300	\$300	\$300	\$300	\$300	\$300
TOTAL							\$15,427

*Table 49a. Roaring River—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Roaring River	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
RR admission fees?	49	\$71	\$50	\$40	\$3	\$256	\$3,481
RR restaurant dining?	76	\$66	\$50	\$50	\$5	\$400	\$5,047
RR groceries?	64	\$60	\$35	\$20	\$5	\$225	\$3,832
RR auto expenses?	54	\$67	\$50	\$20	\$5	\$300	\$3,622
RR transportation?	2	\$175	\$175	\$50	\$50	\$300	\$350
RR shopping-souvenirs?	91	\$44	\$30	\$50	\$2	\$300	\$4,019
RR trout tag-fishing license?	159	\$42	\$30	\$50	\$3	\$230	\$6,757
RR fishing equipment?	98	\$29	\$20	\$20	\$5	\$200	\$2,807
RR other sporting goods?	14	\$33	\$28	\$25	\$10	\$100	\$465
TOTAL							\$30,380

*Table 49b. Roaring River—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Roaring River	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Admission \$\$ within 60 miles?	14	\$102	\$45	\$16	\$10	\$400	\$1,432
Restaurant \$\$ within 60 miles?	93	\$81	\$50	\$100	\$4	\$400	\$7,501
Groceries \$\$ within 60 miles?	100	\$85	\$68	\$100	\$3	\$400	\$8,538
Auto \$\$ within 60 miles?	157	\$75	\$50	\$50	\$5	\$500	\$11,713
Transportation \$\$ within 60 miles?	4	\$60	\$55	\$28	\$28	\$100	\$238
Shopping-souvenirs \$\$ within 60 miles?	65	\$91	\$50	\$50	\$5	\$500	\$5,915
Fishing license \$\$ within 60 miles?	24	\$38	\$42	\$42	\$3	\$105	\$913
Fishing equipment \$\$ within 60 miles?	54	\$40	\$23	\$20	\$5	\$200	\$2,146
Sporting goods \$\$ within 60 miles?	14	\$68	\$25	\$20	\$10	\$200	\$952
First other expense?	15	\$252	\$60	\$50	\$20	\$1,200	\$3,782
Second other expense?	2	\$44	\$44	\$7	\$7	\$80	\$87
TOTAL							\$43,217

*Table 50a. Route 66—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Route 66	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
R66 Admission?	34	\$33	\$20	\$20	\$1	\$200	\$1,117
Restaurant \$\$ within 60 miles?	134	\$64	\$30	\$20	\$5	\$1,000	\$8,539
R66 auto expenses?	58	\$25	\$18	\$20	\$1	\$250	\$1,456
R66 transportation expenses?	2	\$13	\$13	\$6	\$6	\$20	\$26
R66 shopping-souvenir expenses?	76	\$25	\$20	\$20	\$2	\$200	\$1,886
TOTAL							\$13,024



*Table 50b. Route66—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Route 66	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Admission \$\$ within 60 miles?	50	\$76	\$50	\$100	\$3	\$500	\$3,778
Restaurant \$\$ within 60 miles?	134	\$64	\$30	\$20	\$5	\$1,000	\$8,539
Groceries \$\$ within 60 miles?	55	\$49	\$30	\$50	\$5	\$200	\$2,690
Auto \$\$ within 60 miles?	123	\$58	\$30	\$30	\$2	\$1,000	\$7,191
Transportation \$\$ within 60 miles?	12	\$342	\$225	\$20	\$10	\$2,000	\$4,100
Shopping-souvenir \$\$ within 60 miles?	85	\$61	\$30	\$20	\$1	\$600	\$5,173
Fishing license \$\$ within 60 miles?	8	\$21	\$23	\$12	\$12	\$34	\$165
Fishing equipment \$\$ within 60 miles?	8	\$29	\$20	\$20	\$10	\$100	\$234
Other sporting goods \$\$ within 60 miles?	10	\$73	\$73	\$100	\$10	\$150	\$725
Amount of first other expense?	10	\$116	\$53	\$20	\$1	\$300	\$1,156
Amount of other type of expense?	0	.	.	.	.	.	.
TOTAL							\$33,751

*Table 51a. Thousand Hills—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Thousand Hills	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
1000hills admission?	23	\$71	\$25	\$20	\$3	\$580	\$1,634
1000hills restaurant dining?	33	\$57	\$50	\$50	\$15	\$150	\$1,870
1000hills groceries?	22	\$85	\$68	\$100	\$5	\$400	\$1,865
1000hills auto expenses?	32	\$82	\$60	\$10	\$1	\$500	\$2,622
1000hills fishing license fees?	7	\$23	\$15	\$15	\$12	\$50	\$162
1000hills fishing equipment?	4	\$15	\$13	\$5	\$5	\$30	\$60
1000hills other sporting goods?	1	\$45	\$45	\$45	\$45	\$45	\$45
TOTAL							\$8,258

*Table 51b. Thousand Hills—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Thousand Hills	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Admission \$\$ within 60 miles?	6	\$35	\$30	\$30	\$20	\$75	\$209
Restaurant \$\$ dining within 60 miles?	15	\$59	\$50	\$50	\$20	\$120	\$885
Groceries \$\$ within 60 miles?	20	\$84	\$90	\$100	\$25	\$200	\$1,681
Auto \$\$ within 60 miles?	24	\$55	\$48	\$50	\$5	\$150	\$1,310
Transportation \$\$ within 60 miles?	2	\$62	\$62	\$60	\$60	\$63	\$123
Shopping-souvenirs \$\$ within 60 miles?	8	\$60	\$48	\$11	\$11	\$150	\$476
Fishing license \$\$ within 60 miles?	5	\$19	\$15	\$30	\$10	\$30	\$97
Fishing equipment \$\$ within 60 miles?	3	\$30	\$25	\$15	\$15	\$50	\$90
Other sporting goods \$\$ within 60 miles?	0	.	.	.	.	.	.
Expense of first type?	4	\$34	\$29	\$4	\$4	\$75	\$137
Expense of second type?	0	.	.	.	.	.	.
TOTAL							\$5,008

*Table 52a. Felix Valle—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Felix Valle	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
FV admission?	223	\$9	\$5	\$5	\$1	\$50	\$2,045
TOTAL							\$2,045

*Table 52b. Felix Valle—Q: “During this trip, what is the total amount you and your immediate group expect to spend on...?”*

Felix Valle	Valid N	Mean	Median	Mode	Minimum	Maximum	Sum
Admission \$\$ within 60 miles?	121	\$27	\$20	\$20	\$3	\$300	\$3,250
Dining \$\$ within 60 miles?	202	\$55	\$40	\$50	\$10	\$250	\$11,115
Groceries \$\$ within 60 miles?	32	\$23	\$20	\$20	\$4	\$150	\$749
Auto \$\$ within 60 miles?	159	\$42	\$30	\$30	\$5	\$500	\$6,670
Transportation \$\$ within 60 miles?	14	\$157	\$50	\$20	\$10	\$600	\$2,200
FV shopping-souvenir expenses?	60	\$30	\$20	\$20	\$1	\$100	\$1,792
Shopping-souvenir \$\$ within 60 miles?	154	\$57	\$30	\$20	\$2	\$300	\$8,760
Amount of first expense?	26	\$73	\$30	\$20	\$0	\$500	\$1,885
Amount of second expense?	0	.	.	.	.	.	.
TOTAL							\$36,421

Total visitor-party expenditures within the 6 park settings (apart from lodging) totaled \$71,166; and expenditures within 60 miles of the parks totaled an additional \$193,316—for total expenditures on items other than lodging of \$264,482.

Adding total lodging expenditures of \$75,705 to this amount yielded a grand total of \$340,187 for all respondents in the 6 parks.

Among the economic questions of greatest interest is, “How much did each park visitor spend per day?” A prior MDNR visitor survey in 2002 (Cole et al., 2003) estimated that each state park visitor in general spent an average of about \$30 per person per day during a trip to Missouri state parks.

To achieve reasonable comparability between that estimate and the present data, the total number of respondents in the present study must be multiplied by average party size ( $3,362 * 3.3 = 11,095$  park visitors), and that number multiplied by the average (median) days in a park visit ( $11,095 * 1 = 11,095$ ); total expenditures documented in this study are then divided by 11,095 park visitors ( $\$340,187/11,095$ ), yielding an estimated daily expenditure per park visitor of about \$31; remarkably similar to the \$30 daily expenditure per visitor estimated in the 2002 study.

An “economic impact” assessment is beyond the scope of this analysis; such assessments estimate the economic churn and amounts created in various market segments as a result of “spending a dollar”—because that dollar is re-spent by others, and moreover, actually creates a different economic impact depending on which sector of the economy the dollar is spent.

Commonly, economic multipliers applied to different types of recreational expenditures are in the range of 1.5 to 2.0. Thus, the grand total of \$340,187 spent by the visitors-groups in the vicinities of the 6 parks examined in this study is even more impressive when expanded by half-again or double.

### **Visitors’ Background Characteristics**

Visitors were asked how they received information about Missouri state parks (Table 53). Respondents were given opportunity to provide sources of information other than those listed (Appendix B, Table B31).

Table 53. Q: “How do you typically receive information about Missouri state parks and/or historic sites? Please indicate how much information you receive from the following sources:”

		Castlewood	Meramec	Roaring	Route 66	1000 Hills	Felix Valle
Typically receive park info--internet?	Don't know	5%	3%	5%	3%	6%	1%
	None	21%	14%	24%	17%	43%	16%
	Some	36%	25%	34%	39%	30%	37%
	Lots	38%	58%	36%	40%	21%	45%
Typically receive park info--eFriends newsletter?	Don't know	14%	21%	24%	11%	18%	20%
	None	70%	60%	68%	65%	68%	63%
	Some	12%	13%	7%	14%	8%	15%
	Lots	4%	6%	2%	9%	5%	2%
Typically receive park info--magazines?	Don't know	8%	9%	10%	4%	5%	4%
	None	42%	44%	48%	23%	42%	23%
	Some	41%	36%	31%	58%	43%	59%
	Lots	9%	11%	10%	15%	11%	14%
Typically receive park info--newspapers?	Don't know	7%	11%	10%	5%	4%	5%
	None	42%	55%	52%	35%	40%	33%
	Some	42%	31%	31%	51%	50%	48%
	Lots	8%	3%	6%	10%	6%	13%
Typically receive park info--direct mail?	Don't know	10%	15%	14%	8%	7%	10%
	None	68%	63%	70%	62%	73%	69%
	Some	17%	18%	14%	22%	18%	17%
	Lots	4%	4%	1%	9%	2%	4%
Typically receive park info--printed materials?	Don't know	6%	4%	6%	2%	4%	1%
	None	32%	24%	31%	14%	25%	11%
	Some	45%	44%	45%	46%	51%	49%
	Lots	16%	28%	17%	38%	21%	39%
Typically receive park info--radio?	Don't know	9%	14%	15%	6%	5%	12%
	None	66%	74%	73%	61%	54%	56%
	Some	21%	10%	11%	29%	37%	29%
	Lots	4%	2%	1%	5%	4%	3%
Typically receive park info--TV?	Don't know	9%	15%	13%	6%	5%	10%
	None	64%	69%	61%	56%	50%	47%
	Some	22%	14%	21%	32%	39%	36%
	Lots	5%	1%	5%	7%	7%	7%
Typically receive park info--word of mouth?	Don't know	3%	3%	2%	2%	3%	2%
	None	11%	13%	12%	12%	7%	10%
	Some	41%	41%	31%	45%	44%	51%
	Lots	45%	43%	56%	40%	46%	37%
Typically receive park info--other?	Don't know	24%	36%	24%	23%	20%	20%
	None	51%	39%	55%	35%	73%	49%
	Some	13%	11%	3%	14%	0%	9%
	Lots	12%	14%	18%	28%	7%	22%

The importance of the internet and “word of mouth” as information sources was obvious in the foregoing frequency distribution. But to better identify the importance of

each possible source, means were calculated for source, then ranked, and word anchors assigned (Table 54).

*Table 54. Q: “How do you typically receive information about Missouri state parks and/or historic sites? Please indicate how much information you receive from the following sources.” Means (where 3 = “Lots,” 2 = “Some,” 1 = “None” (“don’t know” eliminated for this analysis)), ranked means (1 = most information and 10 = least information), and word anchors assigned to means.*

	MO DNR Park					
	Castlewood	Meramec	Roaring River	Route 66	1000 Hills	Felix Valle
	Mean (Rank) Word anchor	Mean (Rank) Word anchor	Mean (Rank) Word anchor	Mean (Rank) Word anchor	Mean (Rank) Word anchor	Mean (Rank) Word anchor
Typically receive park info--internet?	2.18 (2) Some	2.46 (1) Some	2.13 (2) Some	2.24 (3) Some	1.77 (3) Some	2.30 (1) Some
Typically receive park info--eFriends newsletter?	1.24 (10) None	1.32 (7) None	1.14 (10) None	1.37 (10) None	1.23 (9) None	1.24 (10) None
Typically receive park info--magazines?	1.63 (4) Some	1.64 (4) Some	1.58 (4) Some	1.91(4) Some	1.68 (4) Some	1.91 (4) Some
Typically receive park info--newspapers?	1.63 (4) Some	1.42 (6) None	1.49 (6) None	1.73 (6) Some	1.64 (5) Some	1.79 (5) Some
Typically receive park info--direct mail?	1.29 (9) None	1.30 (8) None	1.20 (8) None	1.42 (8) None	1.24 (8) None	1.28 (9) None
Typically receive park info--printed materials?	1.83 (3) Some	2.04 (3) Some	1.86 (3) Some	2.25 (2) Some	1.96 (2) Some	2.29 (2) Some
Typically receive park info--radio?	1.32 (8) None	1.17 (10) None	1.16 (9) None	1.40 (9) None	1.48 (7) None	1.40 (8) None
Typically receive park info--TV?	1.35 (7) None	1.20 (9) None	1.36 (7) None	1.48 (7) None	1.55 (6) Some	1.56 (7) Some
Typically receive park info--word of mouth?	2.36 (1) Some	2.31 (2) Some	2.44 (1) Some	2.28 (1) Some	2.40 (1) Some	2.27 (3) Some
Typically receive park info--other?	1.48 (6) None	1.61 (5) Some	1.52 (5) Some	1.90 (5) Some	1.17 (10) None	1.67 (6) Some

Respondents were asked how frequently they accessed the internet when planning a trip or vacation (Table 55).

Table 55. Q: “If you have access to the Internet, how often do you use the Internet when planning a trip or vacation?”

	How often do you access internet when planning trip or vacation?				
	Never	Rarely	Frequently	Always	Total
Castlewood	6%	12%	38%	44%	1564
Meramec	7%	13%	39%	40%	193
Roaring River	10%	17%	43%	31%	290
Route 66	7%	11%	47%	35%	410
1000 Hills	13%	16%	38%	33%	104
Felix Valle	6%	11%	42%	40%	357
Total	7%	12%	40%	40%	2918

Large majorities of respondents at each park accessed the internet either “frequently” or “always” when planning a trip/vacation, emphasizing the importance of an easy-to-navigate and thoroughly up-to-date website.

Age of respondent was assessed both as a point estimate (Table 56), and as age categories (Table 57).

Table 56. Q: “What is your age?” (by average)

	Age?						
	Valid N	Mean	Median	Mode	Minimum	Maximum	Standard Deviation
Castlewood	1662	42	42	48	13	83	14
Meramec	200	47	48	50	12	80	14
Roaring River	309	51	53	53	16	85	15
Route 66	441	48	50	53	11	81	13
1000 Hills	117	46	44	27	18	83	18
Felix Valle	380	53	55	50	12	87	14

Table 57. Q: “What is your age?” (by category)

	Age categories								Total
	Less than 16	16 to 20 yrs	21 to 30 yrs	31 to 40 yrs	41 to 50 yrs	51 to 60 yrs	61 to 70 yrs	Over 70	
Castlewood	0%	6%	21%	20%	26%	17%	7%	2%	1664
Meramec	1%	3%	10%	20%	29%	19%	16%	4%	200
Roaring River	0%	1%	10%	13%	22%	27%	20%	8%	309
Route 66	1%	1%	9%	15%	27%	27%	15%	4%	441
1000 Hills	0%	7%	18%	20%	15%	12%	23%	6%	117
Felix Valle	1%	2%	6%	9%	21%	29%	27%	6%	380
Total	0%	4%	15%	17%	25%	21%	13%	4%	3111

Gender, too, was assessed at each park (Table 58), and analyzed by age as well (Table 59).

Table 58. Q: "What is your sex?"

	Gender?		
	Female	Male	Total
Castlewood	38%	62%	1648
Meramec	59%	41%	172
Roaring River	50%	50%	257
Route 66	54%	46%	322
1000 Hills	53%	47%	103
Felix Valle	58%	42%	371
Total	45%	55%	2873

Table 59. Q: Gender by age, all parks.

	Age categories								
	Less than 16	16 to 20	21 to 30	31 to 40	41 to 50	51 to 60	61 to 70	Over 70	Total
Female	1%	4%	15%	17%	26%	23%	12%	3%	1279
Male	0%	4%	17%	18%	24%	18%	13%	5%	1564
Total	0%	4%	16%	18%	25%	20%	13%	4%	2843

Interestingly, the total male-female distribution tilted slightly in favor of males (55 male -45 female), but this was because of the impact of the relatively large sample from Castlewood and predominance of males there. Otherwise, female presence at the parks either equaled male attendance (Roaring River), or exceeded it (all other parks). Some outdoor activities have a preponderance of male participation, but clearly MDNR park services and facilities break that gender stereotype, offering outdoor opportunity appealing to both sexes.

Educational attainment of respondents was assessed (Table 60).

Table 60. Q: "What is the highest level of education you have completed?"

	Education?								
	Grade school	Some high school	HS or equiv	VocaTech	Some college	2-yr college	4-yr college	Grad school	Total
Castlewood	1%	2%	8%	3%	17%	7%	35%	27%	1687
Meramec	1%	4%	15%	5%	26%	7%	24%	18%	205
Roaring River	1%	3%	23%	6%	25%	7%	22%	13%	314
Route 66	2%	3%	16%	6%	19%	11%	25%	18%	445
1000 Hills	2%	4%	25%	8%	19%	8%	15%	19%	120
Felix Valle	1%	2%	11%	5%	18%	5%	31%	27%	381
Total	1%	2%	12%	4%	19%	8%	30%	24%	3152

Clearly, MDNR parks appeal to a clientele with educational levels higher than that of the general citizenry, with nearly a quarter of all respondents having attended graduate school.

Work status (Table 61) and household composition (Table 62) offered significant insights to the family stage of park visitors. (See “other” work status and household composition, Appendix B, Table B32 and Table B33.)

*Table 61. Q: “Please indicate your work status.”*

	Work status?						Total
	Full-time	Part-time	Stay at home	Student	Retired	Other	
Castlewood	70%	9%	5%	6%	9%	2%	1689
Meramec	60%	8%	7%	2%	22%	1%	207
Roaring River	54%	8%	4%	2%	28%	3%	313
Route 66	58%	10%	8%	2%	19%	2%	445
1000 Hills	50%	12%	4%	11%	22%	2%	120
Felix Valle	55%	11%	3%	2%	26%	3%	383
Total	63%	9%	5%	4%	16%	2%	3157

*Table 62. Q: “What is your household composition?”*

	HH composition?						Total
	Single w no children	Single w children	Married & no children	Married & kids at home	Married & grown kids	Other	
Castlewood	30%	7%	13%	33%	14%	4%	1675
Meramec	9%	4%	16%	37%	30%	4%	206
Roaring River	6%	6%	12%	32%	42%	3%	314
Route 66	20%	7%	15%	29%	24%	6%	445
1000 Hills	22%	5%	13%	29%	29%	3%	119
Felix Valle	15%	2%	15%	21%	42%	5%	384
Total	23%	6%	14%	31%	23%	4%	3143

Work status revealed intuitively reasonable results: for example, notable numbers of retirees at Roaring River, Felix Valle, Meramec, and Thousand Hills; and similarly notable number of students at 1000 Hills (Truman University). Household composition, too, revealed similar age and life stage findings; for example, plural categories of respondents who are “married with children grown” at Roaring River and Felix Valle.

Ancestry/origin of respondents revealed a pattern of usage that continues to represent a significant challenge to park/outdoor recreation managers (Table 63). (See “other” ancestry/ethnic origin, Appendix B, Table B34.)



Table 63. Q: “What is your ancestry or ethnic origin?”

		Castlewood	Meramec	Roaring River	Route 66	1000 Hills	Felix Valle	Total
African-American	Count	12	0	1	4	1	1	19
	% within park	.7%	.0%	.3%	.9%	.8%	.3%	
	% of Total	.4%	.0%	.0%	.1%	.0%	.0%	.6%
American Indian	Count	18	4	23	14	2	7	68
	% within park	1.1%	2.0%	7.3%	3.1%	1.7%	1.8%	
	% of Total	.6%	.1%	.7%	.5%	.1%	.2%	2.2%
Asian	Count	23	3	0	5	2	5	38
	% within park	1.4%	1.5%	.0%	1.1%	1.7%	1.3%	
	% of Total	.7%	.1%	.0%	.2%	.1%	.2%	1.2%
Hispanic	Count	27	3	1	4	1	3	39
	% within park	1.6%	1.5%	.3%	.9%	.8%	.8%	
	% of Total	.9%	.1%	.0%	.1%	.0%	.1%	1.3%
White	Count	1560	196	294	420	112	356	2938
	% within park	94.7%	96.6%	93.9%	94.0%	94.9%	93.7%	
	% of Total	50.2%	6.3%	9.5%	13.5%	3.6%	11.5%	94.5%
Other ancestry?	Count	19	4	3	6	2	12	46
	% within park	1.2%	2.0%	1.0%	1.3%	1.7%	3.2%	
	% of Total	.6%	.1%	.1%	.2%	.1%	.4%	1.5%
Total	Count	1648	203	313	447	118	380	3109
	% of Total	53.0%	6.5%	10.1%	14.4%	3.8%	12.2%	100.0%

Large majorities of respondents were white, with small percentages indicating “African-American,” “American-Indian,” “Hispanic,” “Asian,” and “other.” In Missouri, about 85% of Missourians are “white,” 11% are African-American, 1% are Asian, and the balance, “other races” (Office of Social and Economic Data Analysis, [http://www.oseda.missouri.edu/regional\\_profiles/mopop\\_chg\\_race\\_1990\\_2000.shtml](http://www.oseda.missouri.edu/regional_profiles/mopop_chg_race_1990_2000.shtml))

A laudable goal for outdoor/cultural service providers in the public sector would be to strive for attendance and participation among minority populations in numbers at least equal to the proportion that these minorities represent in the general population.

An interesting addendum to the cultural diversity among survey respondents was the question inquiring if a language other than English was spoken in their homes (Table 64).

Table 64. Q: “When at home, do you speak a language other than English?”

		Other language at home?		
		Yes	No	Total
MO DNR Park	Castlewood	9%	91%	1657
	Meramec	8%	92%	203
	Roaring River	5%	95%	315
	Route 66	5%	95%	439
	1000 Hills	9%	91%	115
	Felix Valle	4%	96%	381
	Total	7%	93%	3110

Overall, about 4% of Missouri households speak a language other than English; but these percentages vary significantly by county (Missouri Economic Research and Information Center, [http://www.ded.missouri.gov/researchandplanning/indicators/population/mo\\_lang.stm](http://www.ded.missouri.gov/researchandplanning/indicators/population/mo_lang.stm))

For example, counties with notable percentages of non-English speaking households include Pulaski (8%), Daviess (8%), Morgan (7%), Perry (6%), Boone (6%), and Jackson (5%). Thus, the percentages of non-English speaking households revealed in the survey (ranging from a low of 4% at Felix Valle to a high of 9% at Castlewood) perhaps are indeed more representative of the general public than might be expected. In the general public, the 5 most common languages spoken in Missouri homes (other than English) are Spanish (and Spanish Creole), German, French (and French Creole), Italian, and Chinese; these, too, were the most common languages listed by survey respondents (Appendix B, Table B35).

Respondents were asked to indicate household income (Table 65).

*Table 65. Q: "What is your annual household income?"*

	Castlewood	Meramec	Roaring River	Route 66	1000 Hills	Felix Valle	Total
Less than \$20,000	7%	3%	7%	6%	21%	4%	7%
\$20,000-\$30,000	6%	8%	12%	10%	16%	6%	8%
\$30,001-\$40,000	9%	12%	14%	14%	7%	9%	10%
\$40,001-\$50,000	9%	13%	14%	13%	10%	9%	10%
\$50,001-\$60,000	10%	18%	17%	18%	12%	12%	13%
\$60,001-\$70,000	9%	12%	6%	11%	11%	13%	10%
\$70,001-\$80,000	9%	9%	5%	9%	4%	12%	9%
\$80,001-\$90,000	8%	11%	6%	6%	9%	8%	7%
\$90,001-\$100,000	6%	3%	7%	4%	3%	7%	6%
Over \$100,000	28%	12%	12%	10%	9%	18%	21%
Total	1454	175	276	388	112	299	2704

Income distribution was similar across parks, with some notable differences, such as the plural categories of "over \$100,000" at Castlewood (28%) and Felix Valle (18%), and plural category (21%) of "less than \$20,000" at Thousand Hills. Income of visitors at other parks tended to be grouped in middle-income categories.

Respondents were given opportunity to make any final comments or suggestions about improving the parks they visited, or MDNR state parks and historic sites generally (Appendix B, Table B36).

### **Implications for Future Research**

Though there is understandable desire to customize visitor-survey questionnaires for each MDNR park, as was done in this study, based on unique features or services at those parks (including historic sites), a methodological adjustment that would cut costs, speed data analysis, and improve data comparability is development of a standard visitor-survey form to be administered at all parks (or rather, at the several parks

selected each year for study). Current questions are well designed, and provide a thorough item pool from which the “key questions” for a new standard form could be extracted (and revised, if necessary). The resulting database (“MDNR Park Visitor Monitor” or “Park Visitor Profile”) would not only be consistent across questions, but would be consistent across years of study, providing a tremendously insightful longitudinal portrayal of park visitors over time.

Serious consideration should be given to the contribution of open-ended questions in the survey, given both the expense in time and effort to enter and then analyze these data. Though the “color commentary” that these items lend to the forced-choice items may seem useful at the surface, they often give life to the extremes of the response distribution—again, perhaps a useful insight, but costly nonetheless. In any case, the sheer number of open-ended questions should be considered for reduction.

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Missouri Department of Natural Resources  
Division of State Parks  
800-334-6946

# ***Missouri Department of Natural Resources: State Park Visitor Study, 2005-2006***

## ***Final Report Appendices***

April 2007

Presented to

**Missouri Department of Natural Resources  
Division of State Parks**

by

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## Appendix A: Castlewood State Park Questionnaire

24. Overall, how satisfied are you with this visit to Castlewood State Park? (Check only one box.)  
☐ very satisfied    ☐ satisfied    ☐ dissatisfied    ☐ very dissatisfied

25. How do you typically receive information about Missouri state parks and/or historic sites? Please indicate how much information you receive from the following sources:

	Lot	Some	None	Don't Know
a. Internet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Missouri State Parks eFriends electronic newsletter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. magazines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. newspapers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. direct mail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. brochures, pamphlets or other printed material	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. radio	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. television	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. word of mouth from family, friends, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. other (Please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26. If you have access to the Internet, how often do you use the Internet when planning a trip or vacation? (Check only one box.)  
☐ never    ☐ rarely    ☐ frequently    ☐ always

27. What is your age? \_\_\_\_\_ 28. What is your sex? ☐ female ☐ male

29. What is the highest level of education you have completed? (Check only one box.)

- |  |  |
|--|--|
| <input type="radio"/> grade school                     | <input type="radio"/> some college   |
| <input type="radio"/> some high school                 | <input type="radio"/> two-year college degree                                      |
| <input type="radio"/> high school degree or equivalent | <input type="radio"/> four-year college degree                                     |
| <input type="radio"/> vocational/technical school      | <input type="radio"/> graduate degree (master's, professional or doctorate degree) |

30. Please indicate your work status. (Check only one box.)

- |                                 |                                    |  |
|---------------------------------|------------------------------------|--|
| <input type="radio"/> full-time | <input type="radio"/> stay at home | <input type="radio"/> retired                      |
| <input type="radio"/> part-time | <input type="radio"/> student      | <input type="radio"/> other (Please specify) _____ |

31. What is your household composition? (Check only one box.)

- |  |  |
|--|--|
| <input type="radio"/> single with no children  | <input type="radio"/> married with children living at home |
| <input type="radio"/> single with children     | <input type="radio"/> married with children grown          |
| <input type="radio"/> married with no children | <input type="radio"/> other (Please specify) _____         |

32. What is your ancestry or ethnic origin? (Check all that apply.)

- |  |  |  |
|--|--|--|
| <input type="radio"/> African American | <input type="radio"/> Asian                              | <input type="radio"/> White                        |
| <input type="radio"/> American Indian  | <input type="radio"/> Hispanic, Latino/Latina or Spanish | <input type="radio"/> other (Please specify) _____ |

33. When at home, do you speak a language other than English? (Check only one box.)

- ☐ yes    If yes, what other language? (Please specify) \_\_\_\_\_  
☐ no

34. What is your 5-digit ZIP code (or country of residence, if you live outside the U.S.)? \_\_\_\_\_

35. What is your annual household income? (Check only one box.)

- |  |   |   |   |  |
|--|---|---|---|--|
| <input type="radio"/> less than \$20,000 | <input type="radio"/> \$30,001-\$40,000 | <input type="radio"/> \$50,001-\$60,000 | <input type="radio"/> \$70,001-\$80,000 | <input type="radio"/> \$90,001-\$100,000 |
| <input type="radio"/> \$20,000-\$30,000  | <input type="radio"/> \$40,001-\$50,000 | <input type="radio"/> \$60,001-\$70,000 | <input type="radio"/> \$80,001-\$90,000 | <input type="radio"/> over \$100,000     |

36. Do you have any comments or suggestions about how we can improve Castlewood State Park or other Missouri state parks and historic sites?



Please tell us about your visit to  
**Castlewood State Park!**

THANK YOU FOR YOUR HELP.  
 YOU ARE ALWAYS WELCOME IN MISSOURI STATE PARKS.

## Appendix A: Castlewood State Park Questionnaire

The Missouri Department of Natural Resources' Division of State Parks is asking for information about your trip to Castlewood State Park. This information will help us improve the services and facilities at the park and will also help us understand the economic impact of the park to the surrounding area. Your responses are very important to us and are completely voluntary and anonymous. Your time and cooperation are appreciated!

1. Is this your first visit to Castlewood State Park? *(Check only one box.)*  
☐ yes    ☐ no    If no, about how many times have you visited the park in the past year? \_\_\_\_\_
2. During this visit to Castlewood State Park, are you staying overnight nearby (away from home)?  
☐ yes    If yes, how many nights are you staying? \_\_\_\_\_  
☐ no    *(If no, please skip to question 4.)*
3. If staying overnight, where are you staying and what is the **total** amount you and your immediate group expect to pay in lodging? *(If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night.)*

<input type="radio"/> a nearby hotel, motel, lodge, bed & breakfast, etc.	\$ _____
<input type="radio"/> a nearby campground/RV park	\$ _____
<input type="radio"/> staying with friends/relatives	\$ _____
<input type="radio"/> other <i>(Please specify.)</i> _____	\$ _____
4. Who did you come with during this visit to Castlewood State Park? *(Check only one box.)*  
☐ I came alone    ☐ family & friends    ☐ club or organized group  
☐ family    ☐ friends    ☐ other *(Please specify.)* \_\_\_\_\_
5. How many people (including yourself) are in your immediate group? *(Please specify.)*  
adults (18+) \_\_\_\_\_ children (0-17) \_\_\_\_\_
6. Is Castlewood State Park the primary destination of your trip to the area?  
☐ yes    ☐ no    If no, what is your primary destination? *(Please specify.)* \_\_\_\_\_
7. Have you extended your stay in the area because of Castlewood State Park?  
☐ yes    If yes, by how many days have you extended your stay? \_\_\_\_\_  
☐ no
8. How many miles did you drive from your home to reach Castlewood State Park during this visit? \_\_\_\_\_
9. Which activities do you engage in during a typical visit to Castlewood State Park? *(Check all that apply.)*

<input type="checkbox"/> fishing <input type="checkbox"/> picnicking <input type="checkbox"/> walking <input type="checkbox"/> hiking <input type="checkbox"/> bicycling <input type="checkbox"/> boating <input type="checkbox"/> walking dog	<input type="checkbox"/> canoeing/kayaking <input type="checkbox"/> swimming/wading <input type="checkbox"/> rollerblading <input type="checkbox"/> running/jogging <input type="checkbox"/> horseback riding <input type="checkbox"/> viewing wildlife <input type="checkbox"/> studying nature	<input type="checkbox"/> attending a naturalist-led program <input type="checkbox"/> attending a special event <input type="checkbox"/> riding the WF&P Railroad <input type="checkbox"/> visiting the World Bird Sanctuary <input type="checkbox"/> other <i>(Please specify.)</i> _____ _____ _____
--	--	---
10. Are there other recreational activities you feel should be provided at Castlewood State Park? If so, please specify.  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## Appendix A: Castlewood State Park Questionnaire

11. During this trip, what is the total amount you and your immediate group expect to spend on...

	All Castlewood State Park	Within 60 miles of Castlewood State Park
a. admission or fees (ex. picnic shelter rental, greens fees)?	\$ _____	\$ _____
b. restaurant dining?	N/A	\$ _____
c. groceries?	N/A	\$ _____
d. automobile expenses (gas, oil, repairs, parking fees, etc.)?	\$ _____	\$ _____
e. transportation-related expenses (car rental, airline tickets, bus fare, etc.)?	\$ _____	\$ _____
f. shopping and souvenirs?	\$ _____	\$ _____
g. fishing license fees?	N/A	\$ _____
h. fishing equipment (rods, lures, bait, lines, etc.)?	N/A	\$ _____
i. bicycling equipment?	N/A	\$ _____
j. equestrian equipment?	N/A	\$ _____
k. canoeing/kayaking equipment?	N/A	\$ _____
l. other sporting goods and/or equipment?	N/A	\$ _____

12. Are there any other expenses you and your immediate group have incurred or expect to incur during this trip?

☐ yes ☐ no

If yes, please specify the type and amount of your other expenses.

Type: \_\_\_\_\_ \$ \_\_\_\_\_

Type: \_\_\_\_\_ \$ \_\_\_\_\_

13. How satisfied are you with each of the following at Castlewood State Park? (Check one box for each facility.)

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. park signs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. picnic areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. picnic shelters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. playground	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. river access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. If you were dissatisfied or very dissatisfied with any of the above, please tell us why or how we may improve.

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15. Please indicate how satisfied you are with the trails at Castlewood State Park. (Check one box for each item.)

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. maintenance/upkeep of trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. trail safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. trail signage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. trailhead facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. other (Please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. If you were dissatisfied or very dissatisfied with any aspect of the trails at Castlewood, please tell us why or how we may improve.

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## Appendix A: Castlewood State Park Questionnaire

17. Were the highway directional signs to Castlewood State Park easy to follow? (Check only one box.)

☐ yes ☐ no If no, please indicate how they could be improved. \_\_\_\_\_

h. providing nature and history programs

☐ ☐ ☐ ☐ ☐

i. being safe

☐ ☐ ☐ ☐ ☐

18. How do you rate Castlewood State Park on each of the following? (Check one box for each service.)

	Excellent	Good	Fair	Poor	Don't Know
a. being free of litter and trash	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. having clean restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. upkeep of park facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. having helpful and friendly staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. access for persons with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. caring for the natural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. caring for the cultural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. providing nature and history programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. being safe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

19. If you did not give an excellent or good rating to any of the above, please tell us why or how we may improve.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

20. If safety is an issue, which of the following would most increase your feeling of being safe at Castlewood State Park? (Check only one box.)

- ☐ more lighting (Please specify where.) \_\_\_\_\_
- ☐ less crowding
- ☐ improved upkeep of facilities
- ☐ increased law enforcement patrol
- ☐ improved behavior of others
- ☐ increased visibility of park staff
- ☐ less traffic congestion
- ☐ nothing specific
- ☐ other (Please specify.) \_\_\_\_\_

21. During this visit to the park, how crowded did you feel? (Circle one number.)

1 2 3 4 5 6 7 8 9

Not at all Slightly Moderately Extremely

crowded Crowded Crowded Crowded

22. If you felt crowded on this visit, where did you feel crowded? (Please specify.)

\_\_\_\_\_

\_\_\_\_\_

23. When visiting any state park, how important is each of the following to you? (Check only one box for each service.)

	Very Important	Important	Unimportant	Very Unimportant	Don't Know
a. being free of litter and trash	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. having clean restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. upkeep of park facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. having helpful and friendly staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. access for persons with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. caring for the natural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. caring for the cultural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Appendix A: Meramec State Park Questionnaire

24. Overall, how satisfied are you with this visit to Meramec State Park? (Check only one box.)  
☐ very satisfied    ☐ satisfied    ☐ dissatisfied    ☐ very dissatisfied

25. How do you typically receive information about Missouri state parks and/or historic sites? Please indicate how much information you receive from the following sources:

	Lots	Some	None	Don't Know
a. Internet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Missouri State Parks eFriends electronic newsletter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. magazines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. newspapers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. direct mail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. brochures, pamphlets or other printed material	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. radio	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. television	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. word of mouth from family, friends, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. other (Please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26. If you have access to the Internet, how often do you use the Internet when planning a trip or vacation? (Check only one box.)  
☐ never    ☐ rarely    ☐ frequently    ☐ always

27. What is your age? \_\_\_\_\_ 28. What is your sex? ☐ female    ☐ male

29. What is the highest level of education you have completed? (Check only one box.)

- |  |  |
|--|--|
| <input type="radio"/> grade school                     | <input type="radio"/> some college   |
| <input type="radio"/> some high school                 | <input type="radio"/> two-year college degree                                      |
| <input type="radio"/> high school degree or equivalent | <input type="radio"/> four-year college degree                                     |
| <input type="radio"/> vocational/technical school      | <input type="radio"/> graduate degree (master's, professional or doctorate degree) |

30. Please indicate your work status. (Check only one box.)

- |                                 |                                    |  |
|---------------------------------|------------------------------------|--|
| <input type="radio"/> full-time | <input type="radio"/> stay at home | <input type="radio"/> retired                      |
| <input type="radio"/> part-time | <input type="radio"/> student      | <input type="radio"/> other (Please specify) _____ |

31. What is your household composition? (Check only one box.)

- |  |  |
|--|--|
| <input type="radio"/> single with no children  | <input type="radio"/> married with children living at home |
| <input type="radio"/> single with children     | <input type="radio"/> married with children grown          |
| <input type="radio"/> married with no children | <input type="radio"/> other (Please specify) _____         |

32. What is your ancestry or ethnic origin? (Check all that apply.)

- |  |  |  |
|--|--|--|
| <input type="radio"/> African American | <input type="radio"/> Asian                              | <input type="radio"/> White                        |
| <input type="radio"/> American Indian  | <input type="radio"/> Hispanic, Latino/Latina or Spanish | <input type="radio"/> other (Please specify) _____ |

33. When at home, do you speak a language other than English? (Check only one box.)

- ☐ yes    If yes, what other language? (Please specify) \_\_\_\_\_  
☐ no

34. What is your 5-digit ZIP code (or country of residence, if you live outside the U.S.)? \_\_\_\_\_

35. What is your annual household income? (Check only one box.)

- |  |   |   |   |  |
|--|---|---|---|--|
| <input type="radio"/> less than \$20,000 | <input type="radio"/> \$30,001-\$40,000 | <input type="radio"/> \$50,001-\$60,000 | <input type="radio"/> \$70,001-\$80,000 | <input type="radio"/> \$90,001-\$100,000 |
| <input type="radio"/> \$20,000-\$30,000  | <input type="radio"/> \$40,001-\$50,000 | <input type="radio"/> \$60,001-\$70,000 | <input type="radio"/> \$80,001-\$90,000 | <input type="radio"/> over \$100,000     |

36. Do you have any comments or suggestions about how we can improve Meramec State Park or other Missouri state parks and historic sites?



Please tell us about your visit to  
Meramec State Park!

THANK YOU FOR YOUR HELP.  
YOU ARE ALWAYS WELCOME IN MISSOURI STATE PARKS.

# Appendix A: Meramec State Park Questionnaire

The Missouri Department of Natural Resources' Division of State Parks is asking for information about your trip to Meramec State Park. This information will help us improve the services and facilities at the park and will also help us understand the economic impact of the park to the surrounding area. Your responses are very important to us and are completely voluntary and anonymous. Your time and cooperation are appreciated!

- Is this your first visit to Meramec State Park? (Check only one box.)  
☐ yes ☐ no If no, about how many times have you visited the park in the past year? \_\_\_\_\_
- During this visit to Meramec State Park, are you staying overnight (away from home)?  
☐ yes If yes, how many nights are you staying? \_\_\_\_\_  
☐ no (If no, please skip to question 5.)
- If staying overnight, where are you staying and what is the total amount you and your immediate group expect to pay in lodging? (If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night.)  

<input type="radio"/> the campground in Meramec State Park	\$ _____
<input type="radio"/> the Hickory Ridge Motel at Meramec State Park	\$ _____
<input type="radio"/> a cabin at Meramec State Park	\$ _____
<input type="radio"/> one of the group tent areas at Meramec State Park	\$ _____
<input type="radio"/> a nearby hotel, motel, lodge, bed & breakfast, etc.	\$ _____
<input type="radio"/> a nearby campground/RV park	\$ _____
<input type="radio"/> staying with friends/relatives	\$ _____
<input type="radio"/> other (Please specify.) _____	\$ _____
- If staying overnight in the campground at Meramec State Park, please indicate whether you and your immediate group are staying in a tent, a recreational vehicle (RV) or both. (Check only one box.)  
☐ tent ☐ RV/trailer/5<sup>th</sup> wheel/camper/van conversion ☐ both
- If staying overnight in the campground at Meramec State Park, did you use the centralized campground reservation system to reserve a campsite for this visit? (Check only one box.)  
☐ yes ☐ no
- Who did you come with during this visit to Meramec State Park? (Check only one box.)  
☐ I came alone ☐ family & friends ☐ club or organized group  
☐ family ☐ friends ☐ other (Please specify.) \_\_\_\_\_
- How many people (including yourself) are in your immediate group? (Please specify.)  
adults (18+) \_\_\_\_\_ children (0-17) \_\_\_\_\_
- Is Meramec State Park the primary destination of your trip to the area?  
☐ yes ☐ no If no, what is your primary destination? (Please specify.) \_\_\_\_\_
- Have you extended your stay in the area because of Meramec State Park?  
☐ yes If yes, by how many days have you extended your stay? \_\_\_\_\_  
☐ no
- Which activities do you engage in during a typical visit to Meramec State Park? (Check all that apply.)  

<input type="checkbox"/> fishing	<input type="checkbox"/> canoeing/rafting/kayaking	<input type="checkbox"/> eating at the park grill
<input type="checkbox"/> camping	<input type="checkbox"/> boating	<input type="checkbox"/> shopping in the park store
<input type="checkbox"/> picnicking	<input type="checkbox"/> swimming/wading	<input type="checkbox"/> attending a special event
<input type="checkbox"/> walking	<input type="checkbox"/> viewing wildlife	<input type="checkbox"/> attending a guided tour of Fisher Cave
<input type="checkbox"/> hiking	<input type="checkbox"/> studying nature	<input type="checkbox"/> other (Please specify.) _____
<input type="checkbox"/> backpacking	<input type="checkbox"/> attending a naturalist-led program	

☐ caving ☐ visiting the nature center

- Are there other recreational activities you feel should be provided at Meramec State Park? If so, please specify.  
\_\_\_\_\_

- Which of the following type of campsites do you prefer? (Check only one box.)  
☐ primitive or backcountry campsites ☐ electric and water campsites  
☐ basic tent campsites ☐ full hookup (electric, water and sewer) campsites  
☐ electric campsites ☐ no preference

- During this trip, what is the total amount you and your immediate group expect to spend on...

	At Meramec State Park	Within 60 miles of Meramec State Park
a. admission or fees (ex. canoe rental, picnic shelter rental, Fisher Cave tour)?	\$ _____	\$ _____
b. restaurant dining?	\$ _____	\$ _____
c. groceries?	\$ _____	\$ _____
d. automobile expenses (gas, oil, repairs, parking fees, etc.)?	\$ _____	\$ _____
e. transportation-related expenses (car rental, airline tickets, bus fare, etc.)?	\$ _____	\$ _____
f. shopping and souvenirs?	\$ _____	\$ _____
g. fishing license fees?	\$ _____	\$ _____
h. fishing equipment (rods, lures, bait, lines, etc.)?	\$ _____	\$ _____
i. hunting license fees?	N/A	\$ _____
j. canoeing/kayaking equipment?	\$ _____	\$ _____
k. caving equipment?	\$ _____	\$ _____
l. other sporting goods and/or equipment?	\$ _____	\$ _____

- Are there any other expenses you and your immediate group have incurred or expect to incur during this trip?

☐ yes ☐ no

If yes, please specify the type and amount of your other expenses.

Type: \_\_\_\_\_ \$ \_\_\_\_\_

Type: \_\_\_\_\_ \$ \_\_\_\_\_

- How satisfied are you with each of the following at Meramec State Park? (Check one box for each facility.)

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. campgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. park signs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. picnic areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. park store	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. park grill	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Hickory Ridge Motel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. rental cabins	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. nature center exhibits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. hiking trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. boat launches	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k. playgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

- If you were dissatisfied or very dissatisfied with any of the above, please tell why or how we may improve.  
\_\_\_\_\_

## Appendix A: Meramec State Park Questionnaire

f. caring for the natural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. caring for the cultural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. providing nature programs and displays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. being safe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Were the highway directional signs to Meramec State Park easy to follow? (Check only one box.)  
☐ yes ☐ no If no, please indicate how they could be improved.

18. How do you rate Meramec State Park on each of the following? (Check one box for each service.)

	Excellent	Good	Fair	Poor	Don't Know
a. being free of litter and trash	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. having clean restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. upkeep of park facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. having helpful and friendly staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. access for persons with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. caring for the natural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. caring for the cultural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. providing nature programs and displays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. being safe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

19. If you did not give an excellent or good rating to any of the above, please tell us why or how we may improve.

20. If safety is an issue, which of the following would most increase your feeling of being safe at Meramec State Park? (Check only one box.)

<input type="radio"/> more lighting (Please specify where.)	<input type="radio"/> improved behavior of others
<input type="radio"/> less crowding	<input type="radio"/> increased visibility of park staff
<input type="radio"/> improved upkeep of facilities	<input type="radio"/> less traffic congestion
<input type="radio"/> increased law enforcement patrol	<input type="radio"/> nothing specific
	<input type="radio"/> other (Please specify.)

21. During this visit to the park, how crowded did you feel? (Circle one number.)

1	2	3	4	5	6	7	8	9
Not at all crowded			Slightly Crowded			Moderately Crowded		Extremely Crowded

22. If you felt crowded on this visit, where did you feel crowded? (Please specify.)

23. When visiting any state park, how important is each of the following to you? (Check only one box for each service.)

	Very Important	Important	Unimportant	Very Unimportant	Don't Know
a. being free of litter and trash	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. having clean restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. upkeep of park facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. having helpful and friendly staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. access for persons with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

25. How do you typically receive information about Missouri state parks and/or historic sites? Please indicate how much information you receive from the following sources:

	Lots	Some	None	Don't know
a. Internet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Missouri State Parks eFriends electronic newsletter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. magazines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. newspapers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. direct mail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. brochures, pamphlets or other printed material	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. radio	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. television	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. word of mouth from family, friends, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. other (Please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26. If you have access to the Internet, how often do you use the Internet when planning a trip or vacation? Check only one box.)

☐ never ☐ rarely ☐ frequently ☐ always

27. What is your age? \_\_\_\_\_

28. What is your sex? ☐ female ☐ male

29. What is the highest level of education you have completed? (Check only one box.)

☐ grade school ☐ some college  
☐ some high school ☐ two-year college degree  
☐ high school degree or equivalent ☐ four-year college degree  
☐ vocational/technical school ☐ graduate degree (master's, professional or doctorate degree)

30. Please indicate your work status. (Check only one box.)

☐ full-time ☐ stay at home ☐ retired  
☐ part-time ☐ student ☐ other (Please specify) \_\_\_\_\_

31. What is your household composition? (Check only one box.)

☐ single with no children ☐ married with children living at home  
☐ single with children ☐ married with children grown  
☐ married with no children ☐ other (Please specify) \_\_\_\_\_

32. What is your ancestry or ethnic origin? (Check all that apply.)

☐ African American ☐ Asian ☐ White  
☐ American Indian ☐ Hispanic, Latino/Latina or Spanish ☐ other (Please specify) \_\_\_\_\_

33. When at home, do you speak a language other than English? (Check only one box.)

☐ yes If yes, what other language? (Please specify) \_\_\_\_\_  
☐ no

34. What is your 5-digit ZIP code (or country of residence, if you live outside the U.S.)? \_\_\_\_\_

35. What is your annual household income? (Check only one box.)

☐ less than \$20,000 ☐ \$30,001-\$40,000 ☐ \$50,001-\$60,000 ☐ \$70,001-\$80,000 ☐ \$90,001-\$100,000  
☐ \$20,000-\$30,000 ☐ \$40,001-\$50,000 ☐ \$60,001-\$70,000 ☐ \$80,001-\$90,000 ☐ over \$100,000

36. Do you have any comments or suggestions about how we can improve Roaring River State Park or other Missouri state parks and historic sites?

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## Please tell us about your visit to Roaring River State Park!

The Missouri Department of Natural Resources' Division of State Parks is asking for information about your trip to Roaring River State Park. This information will help us improve the services and facilities at the park and will also help us understand the economic impact of the park to the surrounding area. Your responses are very important to us and are completely voluntary and anonymous. Your time and cooperation are appreciated!

1. Is this your first visit to Roaring River State Park? (Check only one box.)

☐ yes ☐ no If no, about how many times have you visited the park in the past year? \_\_\_\_\_

2. During this visit to Roaring River State Park, are you staying overnight (away from home)?

☐ yes If yes, how many nights are you staying? \_\_\_\_\_  
☐ no (If no, please skip to question 5.)

3. If staying overnight, where are you staying and what is the total amount you and your immediate group expect to pay in lodging? (If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night.)

☐ the campground in Roaring River State Park \$ \_\_\_\_\_  
☐ the Emory Mellon Inn at Roaring River State Park \$ \_\_\_\_\_  
☐ a cabin at Roaring River State Park \$ \_\_\_\_\_  
☐ Camp Snokey at Roaring River State Park \$ \_\_\_\_\_  
☐ a nearby hotel, motel, lodge, bed & breakfast, etc. \$ \_\_\_\_\_  
☐ a nearby campground/RV park \$ \_\_\_\_\_  
☐ staying with friends/relatives \$ \_\_\_\_\_  
☐ other (Please specify) \_\_\_\_\_ \$ \_\_\_\_\_

4. If staying overnight in the campground at Roaring River State Park, please indicate whether you and your immediate group are staying in a tent, a recreational vehicle (RV) or both. (Check only one box.)

☐ tent ☐ RV/trailer/5<sup>th</sup> wheel/camper/van conversion ☐ both

5. If staying overnight in the campground at Roaring River State Park, did you use the centralized campground reservation system to reserve a campsite for this visit? (Check only one box.)

☐ yes ☐ no

6. Who did you come with during this visit to Roaring River State Park? (Check only one box.)

☐ I came alone ☐ family & friends ☐ club or organized group  
☐ family ☐ friends ☐ other (Please specify) \_\_\_\_\_

7. How many people (including yourself) are in your immediate group? (Please specify.)

adults (18+) \_\_\_\_\_ children (0-17) \_\_\_\_\_

8. Is Roaring River State Park the primary destination of your trip to the area?

☐ yes ☐ no If no, what is your primary destination? (Please specify) \_\_\_\_\_

9. Have you extended your stay in the area because of Roaring River State Park?

☐ yes If yes, by how many days have you extended your stay? \_\_\_\_\_  
☐ no

10. Which activities do you engage in during a typical visit to Roaring River State Park? (Check all that apply.)

☐ fishing ☐ swimming in pool ☐ horseback riding  
☐ camping ☐ wading ☐ dining in the park restaurant  
☐ picnicking ☐ viewing wildlife ☐ shopping in the park store

# Appendix A: Roaring River State Park Questionnaire

☐ walking  
☐ hiking  
☐ backpacking
 ☐ studying nature  
☐ attending a naturalist-led program  
☐ visiting the nature center
 ☐ attending a special event  
☐ other (Please specify) \_\_\_\_\_

11. Are there other recreational activities you feel should be provided at Roaring River State Park? If yes, please specify.

12. Which of the following type of campsites do you prefer? (Check only one box.)

- ☐ primitive or backcountry campsites  
☐ basic tent campsites  
☐ electric campsites
 ☐ electric and water campsites  
☐ full hookup (electric, water and sewer) campsites  
☐ no preference

13. During this trip, what is the total amount you and your immediate group expect to spend on...

	At Roaring River State Park	Within 60 miles of Roaring River State Park
a. admission or fees (ex. greens fees, picnic shelter fees)?	\$ _____	\$ _____
b. restaurant dining?	\$ _____	\$ _____
c. groceries?	\$ _____	\$ _____
d. automobile expenses (gas, oil, repairs, parking fees, etc.)?	\$ _____	\$ _____
e. transportation-related expenses (car rental, airline tickets, bus fare, etc.)?	\$ _____	\$ _____
f. shopping and souvenirs?	\$ _____	\$ _____
g. trout tag and/or fishing license fees?	\$ _____	\$ _____
h. fishing equipment (rods, lures, bait, lines, etc.)?	\$ _____	\$ _____
i. other sporting goods and/or equipment?	\$ _____	\$ _____

14. Are there any other expenses you and your immediate group have incurred or expect to incur during this trip?  
☐ yes ☐ no

If yes, please specify the type and amount of your other expenses.

Type: \_\_\_\_\_ \$ \_\_\_\_\_

Type: \_\_\_\_\_ \$ \_\_\_\_\_

15. How satisfied are you with each of the following at Roaring River State Park? (Check one box for each facility.)

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. campgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. park signs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. picnic areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. park store	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. park restaurant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Emory Melton Inn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. rental cabins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. nature center exhibits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. hiking trails	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. equestrian trail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. swimming pool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

16. If you were dissatisfied or very dissatisfied with any of the above, please tell us why or how we may improve.

17. Were the highway directional signs to Roaring River State Park easy to follow? (Check only one box.)

☐ yes ☐ no If no, please indicate how they could be improved. \_\_\_\_\_

18. How do you rate Roaring River State Park on each of the following? (Check one box for each service.)

	Excellent	Good	Fair	Poor	Don't Know
a. being free of litter and trash	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. having clean restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. upkeep of park facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. having helpful and friendly staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. access for persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. caring for the natural resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. caring for the cultural resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. providing nature programs and displays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. being safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

19. If you did not give an excellent or good rating to any of the above, please tell us why or how we may improve.

20. If you did not rate the park as excellent on being safe, which of the following would most increase your feeling of being safe at Roaring River State Park? (Check only one box.)

- ☐ more lighting (Please specify where.)  
☐ less crowding  
☐ improved upkeep of facilities  
☐ increased law enforcement patrol
 ☐ improved behavior of others  
☐ increased visibility of park staff  
☐ less traffic congestion  
☐ nothing specific  
☐ other (Please specify) \_\_\_\_\_

21. During this visit to the park, how crowded did you feel? (Circle one number.)

1	2	3	4	5	6	7	8	9
Not at all crowded			Slightly Crowded			Moderately Crowded		Extremely Crowded

22. If you felt crowded on this visit, where did you feel crowded? (Please specify.)

23. When visiting any state park, how important is each of the following to you? (Check only one box for each service.)

	Very Important	Important	Unimportant	Very Unimportant	Don't Know
a. being free of litter and trash	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. having clean restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. upkeep of park facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. having helpful and friendly staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. access for persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. caring for the natural resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Appendix A: Roaring River State Park Questionnaire

g. caring for the cultural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. providing nature programs and displays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. being safe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

24. Overall, how satisfied are you with this visit to Roaring River State Park? *(Check only one box.)*

☐ very satisfied
 ☐ satisfied
 ☐ dissatisfied
 ☐ very dissatisfied

## Appendix A: Route 66 State Park Questionnaire

23. If you have access to the Internet, how often do you use the Internet when planning a trip or vacation? *(Check only one box.)*  
☐ never ☐ rarely ☐ frequently ☐ always
24. What is your age? \_\_\_\_\_ 25. What is your sex? ☐ female ☐ male
26. What is the highest level of education you have completed? *(Check only one box.)*  
☐ grade school ☐ some college  
☐ some high school ☐ two-year college degree  
☐ high school degree or equivalent ☐ four-year college degree  
☐ vocational/technical school ☐ graduate degree (master's, professional or doctorate degree)
27. Please indicate your work status. *(Check only one box.)*  
☐ full-time ☐ stay at home ☐ retired  
☐ part-time ☐ student ☐ other *(Please specify.)* \_\_\_\_\_
28. What is your household composition? *(Check only one box.)*  
☐ single with no children ☐ married with children living at home  
☐ single with children ☐ married with children grown  
☐ married with no children ☐ other *(Please specify.)* \_\_\_\_\_
29. What is your ancestry or ethnic origin? *(Check all that apply.)*  
☐ African American ☐ Asian ☐ White  
☐ American Indian ☐ Hispanic, Latino/Latina or Spanish ☐ other *(Please specify.)* \_\_\_\_\_
30. When at home, do you speak a language other than English? *(Check only one box.)*  
☐ yes If yes, what other language? *(Please specify.)* \_\_\_\_\_  
☐ no
31. What is your 5-digit ZIP code (or country of residence, if you live outside the U.S.)? \_\_\_\_\_
32. What is your annual household income? *(Check only one box.)*  
☐ less than \$20,000 ☐ \$30,001-\$40,000 ☐ \$50,001-\$60,000 ☐ \$70,001-\$80,000 ☐ \$90,001-\$100,000  
☐ \$20,000-\$30,000 ☐ \$40,001-\$50,000 ☐ \$60,001-\$70,000 ☐ \$80,001-\$90,000 ☐ over \$100,000
33. Do you have any comments or suggestions about how we can improve Route 66 State Park or other Missouri state parks and historic sites?  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

THANK YOU FOR YOUR HELP.  
 YOU ARE ALWAYS WELCOME IN MISSOURI STATE PARKS.

### Please tell us about your visit to Route 66 State Park!

The Missouri Department of Natural Resources' Division of State Parks is asking for information about your trip to Route 66 State Park. This information will help us improve the services and facilities at the park and will also help us understand the economic impact of the park to the surrounding area. Your responses are very important to us and are completely voluntary and anonymous. Your time and cooperation are appreciated!

- Is this your first visit to Route 66 State Park? *(Check only one box.)*  
☐ yes ☐ no If no, about how many times have you visited the park in the past year? \_\_\_\_\_
- During this visit to Route 66 State Park, are you staying overnight nearby (away from home)?  
☐ yes If yes, how many nights are you staying? \_\_\_\_\_  
*(If no, please skip to question 4.)*  
☐ no
- If staying overnight, where are you staying and what is the total amount you and your immediate group expect to pay in lodging? *(If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night.)*

<input type="radio"/> a nearby hotel, motel, lodge, bed & breakfast, etc.	\$ _____
<input type="radio"/> a nearby campground/RV park	\$ _____
<input type="radio"/> staying with friends/relatives	\$ _____
<input type="radio"/> other <i>(Please specify.)</i> _____	\$ _____
- Who did you come with during this visit to Route 66 State Park? *(Check only one box.)*  
☐ I came alone ☐ family & friends ☐ club or organized group  
☐ family ☐ friends ☐ other *(Please specify.)* \_\_\_\_\_
- How many people (including yourself) are in your immediate group? *(Please specify.)*  
 adults (18+) \_\_\_\_\_ children (0-17) \_\_\_\_\_
- Is Route 66 State Park the primary destination of your trip to the area?  
☐ yes ☐ no If no, what is your primary destination? *(Please specify.)* \_\_\_\_\_
- Have you extended your stay in the area because of Route 66 State Park?  
☐ yes If yes, by how many days have you extended your stay? \_\_\_\_\_  
☐ no
- Which activities do you engage in during a typical visit to Route 66 State Park? *(Check all that apply.)*

<input type="checkbox"/> fishing	<input type="checkbox"/> canoeing/kayaking	<input type="checkbox"/> viewing wildlife
<input type="checkbox"/> picnicking	<input type="checkbox"/> boating	<input type="checkbox"/> studying nature
<input type="checkbox"/> walking	<input type="checkbox"/> swimming/wading	<input type="checkbox"/> visiting the visitor center
<input type="checkbox"/> hiking	<input type="checkbox"/> running/jogging	<input type="checkbox"/> attending a special event
<input type="checkbox"/> bicycling	<input type="checkbox"/> horseback riding	<input type="checkbox"/> other <i>(Please specify.)</i> _____
<input type="checkbox"/> walking dog		
- Are there other recreational activities you feel should be provided at Route 66 State Park? If so, please specify.  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



## Appendix A: Route 66 State Park Questionnaire

10. During this trip, what is the total amount you and your immediate group expect to spend on...

	At Route 66 State Park	Within 60 miles of Route 66 State Park
a. admission or fees (ex. picnic shelter rental, Six Flags, etc.)?	\$ _____	\$ _____
b. restaurant dining?	N/A	\$ _____
c. groceries?	N/A	\$ _____
d. automobile expenses (gas, oil, repairs, parking fees, etc.)?	\$ _____	\$ _____
e. transportation-related expenses (car rental, airline tickets, bus fare, etc.)?	\$ _____	\$ _____
f. shopping and souvenirs?	\$ _____	\$ _____
g. fishing license fees?	N/A	\$ _____
h. fishing equipment (rods, lures, bait, lines, etc.)?	N/A	\$ _____
i. other sporting goods and/or equipment?	N/A	\$ _____

11. Are there any other expenses you and your immediate group have incurred or expect to incur during this trip?

☐ yes ☐ no

If yes, please specify the type and amount of your other expenses.

Type: \_\_\_\_\_ \$ \_\_\_\_\_

Type: \_\_\_\_\_ \$ \_\_\_\_\_

12. How satisfied are you with each of the following at Route 66 State Park? (Check one box for each facility.)

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. park signs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. picnic areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. boat launch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. multi-use trail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. visitor center exhibits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. visitor center gift shop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. If you were dissatisfied or very dissatisfied with any of the above, please tell us why or how we may improve.

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14. Were the highway directional signs to Route 66 State Park easy to follow? (Check only one box.)

☐ yes ☐ no If no, please indicate how they could be improved. \_\_\_\_\_

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15. How do you rate Route 66 State Park on each of the following? (Check one box for each service.)

	Excellent	Good	Fair	Poor	Don't Know
a. being free of litter and trash	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. having clean restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. upkeep of park facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. having helpful and friendly staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. access for persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. caring for the natural resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. caring for the cultural resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

h. providing programs, exhibits and displays

☐ ☐ ☐ ☐ ☐

i. being safe

☐ ☐ ☐ ☐ ☐

## Appendix A: Route 66 State Park Questionnaire

16. If you did not give an excellent or good rating to any of the services in question 15, please tell us why or how we may improve.

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17. If safety is an issue, which of the following would most increase your feeling of being safe at Route 66 State Park? (Check only one box.)

- |  |   |
|--|---|
| <input type="checkbox"/> more lighting (Please specify where.) | <input type="checkbox"/> improved behavior of others        |
| <input type="checkbox"/> less crowding                         | <input type="checkbox"/> increased visibility of park staff |
| <input type="checkbox"/> improved upkeep of facilities         | <input type="checkbox"/> less traffic congestion            |
| <input type="checkbox"/> increased law enforcement patrol      | <input type="checkbox"/> nothing specific                   |
|  | <input type="checkbox"/> Other (Please specify.)            |

18. During this visit to the park, how crowded did you feel? (Circle one number.)

1	2	3	4	5	6	7	8	9
Not at all crowded			Slightly Crowded			Moderately Crowded		Extremely Crowded

19. If you felt crowded on this visit, where did you feel crowded? (Please specify.)

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20. When visiting any state park, how important is each of the following to you? (Check only one box for each service.)

	Very Important	Important	Unimportant	Very Unimportant	Don't Know
a. being free of litter and trash	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. having clean restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. upkeep of park facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. having helpful and friendly staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. access for persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. caring for the natural resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. caring for the cultural resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. providing programs, exhibits and displays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. being safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

21. Overall, how satisfied are you with this visit to Route 66 State Park? (Check only one box.)

☐ very satisfied      ☐ satisfied      ☐ dissatisfied      ☐ very dissatisfied

22. How do you typically receive information about Missouri state parks and/or historic sites? Please indicate how much information you receive from the following sources:

	Lots	Some	None	Don't Know
a. Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Missouri State Parks eFriends electronic newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. magazines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. newspapers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. direct mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. brochures, pamphlets or other printed material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. radio	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. television	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

i. word of mouth from family, friends, etc.

☐ ☐ ☐ ☐

j. other (Please specify.)

☐ ☐ ☐ ☐

## Appendix A: Thousand Hills State Park Questionnaire

25. How do you typically receive information about Missouri state parks and/or historic sites? Please indicate how much information you receive from the following sources:

	Lots	Some	None	Don't Know
a. Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Missouri State Parks eFriends electronic newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. magazines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. newspapers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. direct mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. brochures, pamphlets or other printed material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. radio	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. television	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. word of mouth from family, friends, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. other (Please specify) _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

26. If you have access to the Internet, how often do you use the Internet when planning a trip or vacation? (Check only one box.)

☐ never ☐ rarely ☐ frequently ☐ always

27. What is your age? \_\_\_\_\_

28. What is your sex? ☐ female ☐ male

29. What is the highest level of education you have completed? (Check only one box.)

☐ grade school ☐ some college  
☐ some high school ☐ two-year college degree  
☐ high school degree or equivalent ☐ four-year college degree  
☐ vocational/technical school ☐ graduate degree (master's, professional or doctorate degree)

30. Please indicate your work status. (Check only one box.)

☐ full-time ☐ stay at home ☐ retired  
☐ part-time ☐ student ☐ other (Please specify) \_\_\_\_\_

31. What is your household composition? (Check only one box.)

☐ single with no children ☐ married with children living at home  
☐ single with children ☐ married with children grown  
☐ married with no children ☐ other (Please specify) \_\_\_\_\_

32. What is your ancestry or ethnic origin? (Check all that apply.)

☐ African American ☐ Asian ☐ White  
☐ American Indian ☐ Hispanic, Latino/Latina or Spanish ☐ other (Please specify) \_\_\_\_\_

33. When at home, do you speak a language other than English? (Check only one box.)

☐ yes ☐ If yes, what other language? (Please specify) \_\_\_\_\_  
☐ no

34. What is your 5-digit ZIP code (or country of residence, if you live outside the U.S.)? \_\_\_\_\_

35. What is your annual household income? (Check only one box.)

☐ less than \$20,000 ☐ \$20,001-\$30,000 ☐ \$30,001-\$40,000 ☐ \$40,001-\$50,000 ☐ \$50,001-\$60,000 ☐ \$60,001-\$70,000 ☐ \$70,001-\$80,000 ☐ \$80,001-\$90,000 ☐ \$90,001-\$100,000  
☐ \$100,001-\$150,000 ☐ \$150,001-\$200,000 ☐ \$200,001-\$250,000 ☐ \$250,001-\$300,000 ☐ \$300,001-\$400,000 ☐ over \$400,000

36. Do you have any comments or suggestions about how we can improve Thousand Hills State Park or other Missouri state parks and historic sites?

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



## Please tell us about your visit to Thousand Hills State Park!

The Missouri Department of Natural Resources' Division of State Parks is asking for information about your trip to Thousand Hills State Park. This information will help us improve the services and facilities at the park and will also help us understand the economic impact of the park to the surrounding area. Your responses are very important to us and are completely voluntary and anonymous. Your time and cooperation are appreciated!

1. Is this your first visit to Thousand Hills State Park? (Check only one box.)

☐ yes ☐ no If no, about how many times have you visited the park in the past year? \_\_\_\_\_

2. During this visit to Thousand Hills State Park, are you staying overnight (away from home)?

☐ yes If yes, how many nights are you staying? \_\_\_\_\_  
☐ no (If no, please skip to question 5.)

3. If staying overnight, where are you staying and what is the total amount you and your immediate group expect to pay in lodging? (If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night.)

☐ the campground in Thousand Hills State Park \$ \_\_\_\_\_  
☐ a duplex cabin at Thousand Hills State Park \$ \_\_\_\_\_  
☐ a nearby hotel, motel, lodge, bed & breakfast, etc. \$ \_\_\_\_\_  
☐ a nearby campground/RV park \$ \_\_\_\_\_  
☐ staying with friends/relatives \$ \_\_\_\_\_  
☐ other (Please specify) \_\_\_\_\_ \$ \_\_\_\_\_

4. If staying overnight in the campground at Thousand Hills State Park, please indicate whether you and your immediate group are staying in a tent, a recreational vehicle (RV) or both. (Check only one box.)

☐ tent ☐ RV/trailer/5th wheel/camper/van conversion ☐ both

5. If staying overnight in the campground at Thousand Hills State Park, did you use the centralized campground reservation system to reserve a campsite for this visit? (Check only one box.)

☐ yes ☐ no

6. Who did you come with during this visit to Thousand Hills State Park? (Check only one box.)

☐ I came alone ☐ family & friends ☐ club or organized group  
☐ family ☐ friends ☐ other (Please specify) \_\_\_\_\_

7. How many people (including yourself) are in your immediate group? (Please specify.)

adults (18+) \_\_\_\_\_ children (0-17) \_\_\_\_\_

8. Is Thousand Hills State Park the primary destination of your trip to the area?

☐ yes ☐ no If no, what is your primary destination? (Please specify) \_\_\_\_\_

9. Have you extended your stay in the area because of Thousand Hills State Park?

☐ yes If yes, by how many days have you extended your stay? \_\_\_\_\_  
☐ no

10. Which activities do you engage in during a typical visit to Thousand Hills State Park? (Check all that apply.)

☐ fishing ☐ bicycling ☐ taking a ride on the house boat ☐ attending a special event  
☐ camping ☐ canoeing/kayaking ☐ viewing wildlife ☐ other (Please specify) \_\_\_\_\_  
☐ picnicking ☐ paddle boating ☐ studying nature  
☐ walking ☐ water skiing ☐ attending a naturalist-led program  
☐ hiking ☐ boating ☐ dining in the park restaurant  
☐ backpacking ☐ swimming ☐ shopping in the marina store

## Appendix A: Thousand Hills State Park Questionnaire

11. Are there other recreational activities you feel should be provided at Thousand Hills State Park? If so, please specify.

12. Which of the following type of campsites do you prefer? (Check only one box.)

- ☐ primitive or backcountry campsites      ☐ electric and water campsites  
☐ basic tent campsites      ☐ full hookup (electric, water and sewer) campsites  
☐ electric campsites      ☐ no preference

13. During this trip, what is the total amount you and your immediate group expect to spend on...

	At Thousand Hills State Park	Within 60 miles of Thousand Hills State Park
a. admission or fees (ex. boat rental, picnic shelter rental, swimming beach)?	\$ _____	\$ _____
b. restaurant dining?	\$ _____	\$ _____
c. groceries?	\$ _____	\$ _____
d. automobile expenses (gas, oil, repairs, parking fees, etc.)?	\$ _____	\$ _____
e. transportation-related expenses (car rental, airline tickets, bus fare, etc.)?	\$ _____	\$ _____
f. shopping and souvenirs?	\$ _____	\$ _____
g. fishing license fees?	\$ _____	\$ _____
h. fishing equipment (rods, lures, bait, lines, etc.)?	\$ _____	\$ _____
i. other sporting goods and/or equipment?	\$ _____	\$ _____

14. Are there any other expenses you and your immediate group have incurred or expect to incur during this trip?

- ☐ yes      ☐ no

If yes, please specify the type and amount of your other expenses.

Type: \_\_\_\_\_ \$ \_\_\_\_\_  
 Type: \_\_\_\_\_ \$ \_\_\_\_\_

15. How satisfied are you with each of the following at Thousand Hills State Park? (Check one box for each facility.)

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. campgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. park signs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. picnic areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. marina	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. marina store	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. park restaurant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. rental cabins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. petroglyph interpretive shelter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. trail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. swimming beach	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. boat launch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

16. If you were dissatisfied or very dissatisfied with any of the above, please tell why or how we may improve.

\_\_\_\_\_  
 \_\_\_\_\_

17. Were the highway directional signs to Thousand Hills State Park easy to follow? (Check only one box.)

- ☐ yes      ☐ no      If no, please indicate how they could be improved. \_\_\_\_\_

\_\_\_\_\_

## Appendix A: Thousand Hills State Park Questionnaire

18. How do you rate Thousand Hills State Park on each of the following? (Check one box for each service.)

	Excellent	Good	Fair	Poor	Don't Know
a. being free of litter and trash	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. having clean restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. upkeep of park facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. having helpful and friendly staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. access for persons with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. caring for the natural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. caring for the cultural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. providing nature programs and displays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. being safe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

19. If you did not give an excellent or good rating to any of the above, please tell us why or how we may improve.

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20. If safety is an issue, which of the following would most increase your feeling of being safe at Thousand Hills State Park? (Check only one box.)

- |   |  |
|---|--|
| <input type="radio"/> more lighting (Please specify where.) _____ | <input type="radio"/> improved behavior of others        |
| <input type="radio"/> less crowding                               | <input type="radio"/> increased visibility of park staff |
| <input type="radio"/> improved upkeep of facilities               | <input type="radio"/> less traffic congestion            |
| <input type="radio"/> increased law enforcement patrol            | <input type="radio"/> nothing specific                   |
|   | <input type="radio"/> other (Please specify) _____       |

21. During this visit to the park, how crowded did you feel? (Circle one number.)

- |            |   |   |          |   |   |            |   |           |
|------------|---|---|----------|---|---|------------|---|-----------|
| 1          | 2 | 3 | 4        | 5 | 6 | 7          | 8 | 9         |
| Not at all |   |   | Slightly |   |   | Moderately |   | Extremely |
| crowded    |   |   | Crowded  |   |   | Crowded    |   | Crowded   |

22. If you felt crowded on this visit, where did you feel crowded? (Please specify.)

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23. When visiting any state park, how important is each of the following to you? (Check only one box for each service.)

	Very Important	Important	Unimportant	Very Unimportant	Don't Know
a. being free of litter and trash	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. having clean restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. upkeep of park facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. having helpful and friendly staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. access for persons with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. caring for the natural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. caring for the cultural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. providing nature programs and displays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. being safe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

24. Overall, how satisfied are you with this visit to Thousand Hills State Park? (Check only one box.)

- ☐ very satisfied    ☐ satisfied    ☐ dissatisfied    ☐ very dissatisfied

24. If you have access to the Internet, how often do you use the Internet when planning a trip or vacation? *(Check only one box.)*

☐ never ☐ rarely ☐ frequently ☐ always

25. What is your age? \_\_\_\_\_ 26. What is your sex? ☐ female ☐ male

27. What is the highest level of education you have completed? *(Check only one box.)*

☐ grade school ☐ some college  
☐ some high school ☐ two-year college degree  
☐ high school degree or equivalent ☐ four-year college degree  
☐ vocational/technical school ☐ graduate degree (master's, professional or doctorate degree)

28. Please indicate your work status. *(Check only one box.)*

☐ full-time ☐ stay at home ☐ retired  
☐ part-time ☐ student ☐ other *(Please specify.)* \_\_\_\_\_

29. What is your household composition? *(Check only one box.)*

☐ single with no children ☐ married with children living at home  
☐ single with children ☐ married with children grown  
☐ married with no children ☐ other *(Please specify.)* \_\_\_\_\_

30. What is your ancestry or ethnic origin? *(Check all that apply.)*

☐ African American ☐ Asian ☐ White  
☐ American Indian ☐ Hispanic, Latino/Latina or Spanish ☐ other *(Please specify.)* \_\_\_\_\_

31. When at home, do you speak a language other than English? *(Check only one box.)*

☐ yes ☐ no *If yes, what other language? (Please specify.)* \_\_\_\_\_

32. What is your 5-digit ZIP code *(or country of residence, if you live outside the U.S.)*? \_\_\_\_\_

33. What is your annual household income? *(Check only one box.)*

☐ less than \$20,000 ☐ \$30,001-\$40,000 ☐ \$50,001-\$60,000 ☐ \$70,001-\$80,000 ☐ \$90,001-\$100,000  
☐ \$20,000-\$30,000 ☐ \$40,001-\$50,000 ☐ \$60,001-\$70,000 ☐ \$80,001-\$90,000 ☐ over \$100,000

34. Do you have any comments or suggestions about how we can improve Felix Vallé House State Historic Site or other Missouri state parks and historic sites?

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

THANK YOU FOR YOUR HELP.  
 YOU ARE ALWAYS WELCOME IN MISSOURI STATE PARKS



## Please tell us about your visit to Felix Vallé House State Historic Site!

The Missouri Department of Natural Resources' Division of State Parks is asking for information about your trip to Felix Vallé House State Historic Site. This information will help us improve the services and facilities at the site and will also help us understand the economic impact of the site to the surrounding area. Your responses are very important to us and are completely voluntary and anonymous. Your time and cooperation are appreciated!

1. Is this your first visit to Felix Vallé House State Historic Site? *(Check only one box.)*

☐ yes ☐ no *If no, about how many times have you visited the site in the past year?* \_\_\_\_\_

2. During this visit to Felix Vallé House State Historic Site, are you staying overnight nearby (away from home)?

☐ yes *If yes, how many nights are you staying?* \_\_\_\_\_  
☐ no *(If no, please skip to question 4.)*

3. If staying overnight, where are you staying and what is the total amount you and your immediate group expect to pay in lodging? *(If staying multiple nights, please provide the total lodging amount for the entire stay rather than the cost per night.)*

☐ a nearby hotel, motel, lodge, bed & breakfast, etc. \$ \_\_\_\_\_

☐ a nearby campground/RV site \$ \_\_\_\_\_

☐ staying with friends/relatives \$ \_\_\_\_\_

☐ other *(Please specify.)* \_\_\_\_\_ \$ \_\_\_\_\_

4. Who did you come with during this visit to Felix Vallé House State Historic Site? *(Check only one box.)*

☐ I came alone ☐ family & friends ☐ club or organized group  
☐ family ☐ friends ☐ other *(Please specify.)* \_\_\_\_\_

5. How many people (including yourself) are in your immediate group? *(Please specify.)*

adults (18+) \_\_\_\_\_ children (0-17) \_\_\_\_\_

6. Did you know about Felix Vallé House State Historic Site before you arrived in Ste. Genevieve for this visit?

☐ yes ☐ no

7. How did you find out about Felix Vallé House State Historic Site?

☐ Great River Road Interpretive Center/Tourist Information Office  
☐ referred by a local bed & breakfast  
☐ referred by another house museum in Ste. Genevieve  
☐ Internet  
☐ word of mouth from family, friends, etc.  
☐ other *(Please specify.)* \_\_\_\_\_

8. Is Felix Vallé House State Historic Site the primary destination of your trip to the area?

☐ yes ☐ no *If no, what is your primary destination? (Please specify.)* \_\_\_\_\_

9. Have you extended your stay in the area because of Felix Vallé House State Historic Site?

☐ yes ☐ no *If yes, by how many days have you extended your stay?* \_\_\_\_\_

10. What other activities will you be participating in during your visit to Ste. Genevieve? *(Please check all that apply.)*

☐ shopping ☐ Touring other museums *(Please indicate.)*  
☐ antique shopping ☐ Bolduc House  
☐ restaurant dining ☐ La Maison de Guibourd-Vallé  
☐ driving/strolling through Ste. Genevieve's Historic District ☐ Bolduc-LeMellier House

## Appendix A: Felix Valle State Park Questionnaire

- ☐ visiting local wineries  
☐ visiting Hawn State Park  
☐ riding on the Site, Genevieve-Modoc Ferry  
☐ attending a special event (Bastille Days, Jour de Fete, etc)
- ☐ The Ste. Genevieve Museum  
☐ other (Please specify.) \_\_\_\_\_
11. If visiting another house museum in Site, Genevieve, what factor(s) influenced your decision to visit? (Please check all that apply).
- ☐ the home's age  
☐ the home's appearance  
☐ the home's location  
☐ admission cost
- ☐ description of the home from a brochure or other printed material  
☐ information received from the Great River Road Interpretive Center/Tourist Info. Office  
☐ other (Please specify.) \_\_\_\_\_

12. During this trip, what is the total amount you and your immediate group expect to spend on...

	At Felix Vallé House State Historic Site	Within 60 miles of Felix Vallé State Historic Site
a. admission or fees (four fees, admission to other house museums, etc.)?	\$ _____	\$ _____
b. restaurant dining?	N/A	\$ _____
c. groceries?	N/A	\$ _____
d. automobile expenses (gas, oil, repairs, parking fees, etc.)?	N/A	\$ _____
e. transportation-related expenses (car rental, airline tickets, bus fare, etc.)?	N/A	\$ _____
f. shopping and souvenirs?	\$ _____	\$ _____

13. Are there any other expenses you and your immediate group have incurred or expect to incur during this trip?

☐ yes      ☐ no

If yes, please specify the type and amount of your other expenses.

Type: \_\_\_\_\_ \$ \_\_\_\_\_

Type: \_\_\_\_\_ \$ \_\_\_\_\_

14. How satisfied are you with each of the following at Felix Vallé House State Historic Site? (Check one box for each facility.)

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. site signs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Felix Vallé House and its historic furnishings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Dr. Benjamin Shaw House	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Bauvais-Amoureux House and its exhibits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. the site gift shop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. the tour provided by the tour guide(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. If you were dissatisfied or very dissatisfied with any of the above, please tell us why or how we may improve.

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16. How do you rate Felix Vallé House State Historic Site on each of the following? (Check one box for each service.)

	Excellent	Good	Fair	Poor	Don't Know
a. being free of litter and trash	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

b. having clean restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. upkeep of site facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. having helpful and friendly staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. access for persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. caring for the cultural resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. caring for the natural resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. providing programs, tours and interpretive displays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. being safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Appendix A: Felix Valle State Park Questionnaire

17. If you did not give an excellent or good rating to any of the above, please tell us why or how we may improve.

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18. If safety is an issue, which of the following would most increase your feeling of being safe at Felix Valle House State Historic Site? (Check only one box.)

- |   |  |
|---|--|
| <input type="radio"/> more lighting (Please specify where.) _____ | <input type="radio"/> improved behavior of others        |
| <input type="radio"/> less crowding                               | <input type="radio"/> increased visibility of site staff |
| <input type="radio"/> improved upkeep of facilities               | <input type="radio"/> less traffic congestion            |
| <input type="radio"/> increased law enforcement patrol            | <input type="radio"/> nothing specific                   |
|   | <input type="radio"/> other (Please specify.) _____      |

19. During this visit to the site, how crowded did you feel? (Circle one number.)

1	2	3	4	5	6	7	8	9
Not at all crowded		Slightly Crowded			Moderately Crowded			Extremely Crowded

20. If you felt crowded on this visit, where did you feel crowded? (Please specify.)

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21. When visiting any state park or historic site, how important is each of the following to you? (Check only one box for each service.)

	Very Important	Important	Unimportant	Very Unimportant	Don't Know
a. being free of litter and trash	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. having clean restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. upkeep of site facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. having helpful and friendly staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. access for persons with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. caring for the cultural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. caring for the natural resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. providing programs, tours and interpretive displays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. being safe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22. Overall, how satisfied are you with this visit to Felix Valle House State Historic Site? (Check only one box.)

☐ very satisfied      ☐ satisfied      ☐ dissatisfied      ☐ very dissatisfied

23. How do you typically receive information about Missouri state parks and/or historic sites? Please indicate how much information you receive from the following sources:

	Lots	Some	None	Don't Know
a. Internet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Missouri State Parks eFriends electronic newsletter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. magazines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. newspapers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. direct mail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. brochures, pamphlets or other printed material	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. radio	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. television	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

i. word of mouth from family, friends, etc.

j. other (Please specify.) \_\_\_\_\_

☐ ☐ ☐ ☐



**Appendix B: Supplemental Analyses**

Tabulations of open-ended questions were un-edited from the original datasets provided by MDNR, and thus appear as originally entered or “keyed” by MDNR.

*Table B1. Q: “Who did you come with during your visit to [the park]?” By park.*

	Count
Castlewood	1710
Also brought dog.	1
Also club or organized	1
Beagle.	1
Bike activity.	1
Boy scouts.	6
Boyfriend	1
Boyfriend.	5
City event.	1
dog	1
Dog	14
Dog.	9
dogs	1
Dogs	3
Dogs.	2
Fiance`	2
Frequently come with wi	1
Girlfriend	1
Girlfriend.	4
Hiking group.	2
Husband & dog.	1
Husband.	1
Live nearby.	1
Mountain bike clinic.	1
My dog.	9
my dogs.	1
My two dogs.	2
Office picnic.	1
Partner	1
People I work with.	1
Pet	3
Pets	1
Plus a dog.	1
Race team	1
Singles group from West	1
Spouse	1
Spouse.	1
two dogs and wife.	1
Walking dog.	1
Wife.	3
With dog.	1
With my dog.	1

## Appendix B: Supplemental Analyses

Meramec		205
	Cubscouts	1
	Husband.	1
	School field trip.	2
Roaring River		320
	bird watchin	1
	BOYFRIEND	1
	hatchery	1
	husband - our honeymoon	1
	missouri rehab center	1
Route 66		480
	Boyfriend & children.	1
	Church group.	1
	Dog	1
	Fiancee	1
	Girlfriend.	1
	Husband.	1
	Missouri passport.	1
	Red Hat Society.	1
	Red hats group.	1
	School group.	1
	School.	1
	Wife	1
1000 Hills		122
	girlfriend	1
Felix Valle		387
	Boyfriend	2
	Bus tour.	1
	Couple.	2
	Girlfriend	1
	Girlfriend.	1
	Husband and wife.	1
	Husband.	1
	Significant other.	1
	Wife	2

*Table B2. Q: "If [park wasn't primary destination], what is your primary destination?" All parks.*

	Count
Castlewood	1739
Al Foster trail.	2
ALF trail hike.	1
Animal shelterin Castlewood.	1
Around.	1
Bike trip.	1
Business in St. Louis.	1
Ellisville Unitarian Church.	1
Family	2
Family close by.	1
Family wedding.	1
Friends place.	1

## Appendix B: Supplemental Analyses

	Grandmothers house.	1
	Home	4
	Home for holiday.	1
	Home for Thanksgiving.	1
	Home.	4
	Just driving around the area.	1
	Live here.	4
	Live in Wildwood.	1
	Live nearby.	3
	Local resident.	1
	Mother	1
	Mountain bike.	1
	Mountain biking.	1
	Out for a ride.	2
	Parents home.	1
	Paul's house.	1
	Relax	1
	Relaxation.	1
	River	1
	See friends.	1
	Shopping	1
	Shopping.	2
	St. Albans	1
	St. Louis	3
	Staying at daughters house.	1
	Store.	1
	Sunday drive.	1
	Traveling for a week to several parks.	1
	Visit family.	2
	Visit father in Ballwin.	1
	Visit friends.	1
	Visiting family for holiday.	1
	Visiting parents.	1
	Visiting relatives.	1
	We live in St. Louis	1
	Work.	1
Meramec		195
	Branson	4
	Floating	1
	Gospel sing at cave.	1
	Home for Christmas	1
	Meramec Cave	1
	Meramec Caverns	1
	Parkville, MO	1
	Returning to Dallas.	1
	St. Louis	3
Roaring River		310
	BRANSON	1
	cassville	1
	elderado ark	1
	family	2
	family + friends	1
	family reunion	1
	friends house	1
	holiday island	1

## Appendix B: Supplemental Analyses

Route 66	table rock	1
	visit	1
	we live in springfield	1
	we live in washburn	1
		408
	"66" Senior Center.	1
	Anaheim, California	1
	Arch.	1
	Babler State Park.	1
	Big Oak SP.	1
	Bird sanctuary.	1
	Car overheated.	1
	Castlewood.	1
	Caves/Parks/St. Louis.	1
	Conference in St. Louis.	1
	Elephant Rocks.	1
	Eureka holiday inn	1
	Bluegrass Festival.	1
	Eureka.	2
	Eureka/Pacific.	1
	Family.	1
	Follow Route 66.	1
	Ft. Leonard Wood	2
	Germantown, WI	1
	Greensfelder Park.	1
	Hannibal	1
	Hannibal, Merrimac Caves, St. Louis.	1
	Hidden Valley Ski.	2
	Jellyston Park light display	1
	Jersey County, Illinois	1
	Joplin.	2
	Just roaming.	1
	Katy trail	1
	Katy Trail	1
	L.A.	1
	Lansing, MI	1
	Live in Eureka.	1
	Live nearby.	1
	Lone Elk Park.	1
	Mark Twain Forest	1
	Memphis	1
	Meramec Caverns.	2
	Meramec SP	1
	Mini vacation to St. Louis area.	1
	Mississippi River.	3
	Mo State Parks Passport	1
	Passport stops.	1
	Rolla, MO.	1
	Rte. 66 journey.	1
	Six Flags	1
	Six Flags.	2
	Springfield	1
	St. Charles.	1
	St. Louis	1
	St. Louis area	1

## Appendix B: Supplemental Analyses

	St. Louis area.	4
	St. Louis convention	1
	St. Louis Zoo.	1
	St. louis.	1
	St. Louis.	3
	State Historic Areas all over Missouri.	1
	Steelville, MO	1
	The coast.	1
	Tour of Missouri.	1
	Tulsa, OK	1
	Tyson Research Center	1
	Various state parks to complete passport	1
	Visiting relatives.	2
	We live in St. Louis.	1
	Wedding.	2
	West 66.	1
	Wilson's Creek NP	1
	Wolf Sanctuary	1
	Work in area.	1
	Zoo.	1
1000 Hills		108
	Fair	1
	family	1
	I attend Truman St. University	1
	Kirksville	1
	Levering, MI	1
	Live here	1
	Live in Kirksville	1
	Local resident	1
	Out Riding	1
	Run mail route to Kirksville, have 2 hr	1
	Stockton State Park	1
	Truman State	1
	Visit Family	1
	We live adjacent to the lake	1
	Working in this area	1
Felix Valle		244
	All historic sites.	4
	All of the houses.	3
	All of the town.	2
	All of them.	3
	All tours and lunch.	1
	Bed & breakfast.	8
	Big Oak Tree Park	2
	Bloomviold	1
	Bolduc House	1
	Cape Girardeau	1
	Down town.	2
	Entire historic area.	2
	Exploring area.	1
	Exploring the area.	2
	Felix Valle Christmas.	1

## Appendix B: Supplemental Analyses

Ferry.	1
French festival.	4
General visit.	1
Hawn.	1
Historic Down town.	1
Honeymoon - site seeing	1
Hotel in Ste. Genevieve	1
Just driving through.	1
Just seeing it all.	1
Just showing a friend the town.	1
Just visiting for the day.	1
Just visiting town.	1
Lawrence, Kansas	1
Live in Farmington	1
Looking at the area.	1
Memphis	1
Mo. Tour of historic sites.	1
No specific destination.	1
No specific site, general touring.	1
Other homes too.	2
Pennsylvania	1
Points West.	1
Returning home to PA.	1
Road trip through eastern Missouri.	1
Rock and mineral show.	1
Site seeing.	1
Southeast Mo. Sightseeing.	1
Southern Hotel	3
Southern Mo.	2
St. Louis	3
St. Louis area state parks	1
St. Louis.	1
State parks camping.	3
Stay at Bed and Breakfast	1
Ste. Genevieve	21
Ste. Genevieve.	37
The entire area.	2
The historic buildings.	1
The whole town.	2
To visit family.	1
Total historic area	1
Touring southeast MO.	1
Variety of houses in the area.	1
Visiting	1
Wedding	2
Whole town.	1
Wineries.	4
Winery.	1

## Appendix B: Supplemental Analyses

*Table B3. Q: "How did you find out about Felix Valle House State Historic Site?"  
"Other" information sources volunteered by respondents.*

	Count
	1371
AAA Book.	1
AAA Guide Book.	1
AAA tour book.	2
Been here before.	3
Been in town once in 1976.	1
Born and raised in Ste. Genevieve	1
Brochure	4
Called tourist info center for brochure of area.	1
Dad grew up here.	1
Drove by.	4
Early american life magazine	1
Friend	2
From my husband who researched the area.	1
From Visitor Center brochure.	1
Granddaughter works here.	1
Greeted at door.	1
Have been to the area years ago, but never went on tour.	1
Historian	1
History Architecture	1
Hwy sign on 55.	1
I grew up here.	1
Just walking around.	1
Just walking by.	2
Literature from a Missouri Welcome Center.	1
Live here.	1
Live in area.	3
Live in Ste. Genevieve.	1
Live in the area.	1
Map-road atlas.	1
Menard house tour	1
Missouri History	1
Missouri State Parks and Historic Sites booklet.	1
Missouri State Parks and Historic Sites Pamphlet	1
Missouri Tourism book.	1
Missouri tourism magazine	2
Missouri travel info.	1
MO Passport program	1

## Appendix B: Supplemental Analyses

Mo. State parks and historic sites.	1
Mobil guide.	1
Mr. Z	1
News -- saving it from the '93 flood.	1
Other tourists	1
other7	1
Our family are colonial and present to Ste. Genevieve	1
Passport book.	10
Passport program.	2
Past visit to Ste. Genevieve	1
Previous stop in Ste. Genevieve for lunch.	1
Previous visit.	3
Previous visits to Ste. Genevieve.	1
Promotion	1
Read about in the past.	1
Referred by shopkeeper.	1
Reside in Ste. Genevieve.	1
Saw it walking by.	1
Saw sign on I 55	1
Saw state advertising.	1
Sign on highway.	3
Sign on road.	1
State park passport book.	1
State park passport program.	3
Strolling around town.	1
Tour guide book.	2
Tour guide.	1
Tourist info office.	1
Travel section - Chicago Tribune	1
Visited before.	1
Visiting Ste. Genevieve	1
Walk in	1
Walked by and in.	1
Walked by the tour sign.	1
Walked by.	1
Walked past house	1
Walked past the house.	1
Walked up to it.	1
Walking around town & saw sign	1
Walking around town.	2
Walking around with tour brochure	1
Walking around.	2



## Appendix B: Supplemental Analyses

Walking by.	13
Walking through town.	1
Walking tour.	1
Walking.	1
Wife	1

*Table B4. Q: "What activities do you engage in during a typical visit to Castlewood State Park?" "Other" volunteered by respondents.*

	Count
	1744
Amtrak and up; trainspotting; playground.	1
BBQ, frisbee.	1
Bird watching.	5
Birding	1
Birding.	11
Birthday party.	1
Boy scout event.	1
Boy scouts outing.	1
Doing a lot of photography.	1
Drive by.	1
Drive through almost daily.	1
Drive through often.	1
Drive through.	1
Driving around.	1
Enjoy the outdoors.	1
First visit.	1
Football, frisbee.	1
Frisbee	2
Frisbee, football.	1
Geocaching	1
I like to drive through while having my coffee.	1
I love this park.	1
Just came to see the park.	1
Just looking around.	2
Just to relax after work.	1
Lone Elk.	1
Love the night hike in June.	1
Mountain bike race.	1
Need to have more organized ranger activities.	1
Painting.	1
Painting/art.	1
Photography	2
Photography.	2
Playground.	2

## Appendix B: Supplemental Analyses

Playing sports.	1
Rafting.	1
Ride around.	1
Riding my scooter.	1
Scout activities.	1
Sight seeing.	1
Sports.	1
Swings (you need to fix one).	1
Swings, playing T-ball.	1
Trail maint. work days.	1
Trail running.	1
Visitor.	1
Watching Trains.	1

*Table B5. Q: "What activities do you engage in during a typical visit to Meramec State Park?" "Other" volunteered by respondents.*

	Count
	193
Attending a gospel singing at the cave.	3
Bike riding.	1
Campfire, talking and eating.	1
Campfire.	1
Everything.	1
Gateway Cavern Course.	1
Just enjoying the park.	1
Meramec Caverns	1
Meramec Caverns lester gospel sing.	1
Motorcycle riding.	1
Playground.	1
Recycling.	1
Roasting marshmallows/sitting around campfire.	1
Were not given cave tour times ahead of or visit.	1
Working	1

*Table B6. Q: "What activities do you engage in during a typical visit to Roaring River Park?" "Other" volunteered by respondents.*

	Count
	301
4 wheeling	1
Bicycling.	1
biking	2

## Appendix B: Supplemental Analyses

Biking	2
Biking.	1
cabins with family	1
Campfire sitting, visit Branson & Holiday Island.	1
cards	1
church service	1
eagle watching	1
hatchery	5
Hatchery & playground.	1
historical antiques	1
horseback riding in the past - not available now. We would now.	1
just a day visit	1
Kids days - every year.	1
Play on the playground equipment.	1
relaxing without phones and tv	1

*Table B7. Q: "What activities do you engage in during a typical visit to Route 66 State Park?" "Other" volunteered by respondents.*

	Count
	456
Always like to see the river.	1
Camping.	1
Checking out history of Rt 66.	1
Drive through for scenery.	1
Driving the route and photography.	1
Driving.	1
Enjoyed the historical displays.	1
Family picnics.	1
Finding out about the park.	1
Fish gigging.	1
Frisbee.	1
Geo-caching.	1
Geocaching	1
Geocaching.	1
Gift shop	1
Gift shop.	1
Havng fun.	1
Letting dog cool down in river.	1
Motorcycle.	1
Museum.	1
Not been here before.	1
Photographing stuff.	1

## Appendix B: Supplemental Analyses

Photography	1
Photography.	3
Picnicing & bluegrass.	1
Playground.	1
Rollerblade	1
Rollerblading.	2
School field trip.	1
Sight seeing.	2
Square dance camping group.	1
Traveling through to Oklahoma.	1
Watching the river.	1
We came for 66 museum.	1

*Table B8. Q: "What activities do you engage in during a typical visit to Thousand Hills State Park?" "Other" volunteered by respondents.*

	Count
	116
family reunions	1
fossil display/petroglyph	1
Just being outdoors	1
Playing in the playgrounds	1
running	1
swings and slides for my child	1
We just love to come here	1

*Table B9. Q: "What activities do you engage in during a typical visit to Felix Valle House State Historic Site?" "Other" volunteered by respondents.*

	Count
	381
Above homes weren't open.	1
Bauvais-Amoureux Benjamin Shaw House	1
Bauvais-Amoureux House.	1
Blacksmith, MO art.	1
Bouvais-amoureux	2
Catholic Church Dock & River	1
Celtic Festival Ironton, MO	1
Church	1
Ferry	1
Listening to grand daughter sing.	1
Looking at area.	1
Looking at historic sites.	1
Lunch	1
May drive around and see other houses.	1
Other historic homes.	1
The beautiful gardens around town.	1

## Appendix B: Supplemental Analyses

Visiting the church.	1
We don't know yet.	1

*Table B10. Q: "Are there other recreational activities you feel should be provided at Castlewood State Park?" "Other" volunteered by respondents.*

	Count
	1468
"Dog park" enclosed area for dogs to play would be nice.	1
A boat ramp for public use.	1
A boatramp for the public useage.	1
A bridge over Meramec River to connect with Chubb & Lone Elk; more bike features (jumps, ramps, etc) & trails.	1
A dog area with water/creek and no kids from a million summer camps.	1
A dog park for those people who don't keep their dogs on leash. There are a lot - not us.	1
A dog park! I would love for my dog to be able to play and socialize with other dogs in a fun, safe and secure environment.	1
A dog park.	1
A nicer shaded playground area.	1
A number you can call to get "accurate" trail conditions, at least on Sat. & Sun.	1
A way to access portions of Park across to river from HQ.	1
Access to the boat ramp, it's a hassle to move 4 kayaks when the road to the boat ramp is closed. Overnight camping (primitive) would be great.	1
Activities for small children & families to do - water sprinklers, nature walks, etc.	1
Add more bike trails.	1
Add more trails.	1
An elevated walking across river to have access to more hiking/biking.	1
An orientation class would be nice.	1
Animatronic bear.	1
Archery range.	2
Area designated as a dog park.	1
Ash trays.	1
Ashtrays.	1
ATV trails, nominal fees are standard, rock climbing, repelling.	1
Bait shop or vending.	1
Baseball, football.	1
Better access to the Stinging Nettle loop from River Scenic trail. Make more trails hiker only, the bike traffic is too intense and is chewing upthe river scene trails, especially when muddy.	1
Better bathroom, better playground, petting zoo/insect.	1
Better bathrooms.	1
Better maps with mileage, I get around based on my friends' knowledge.	1
Better playground for children, improved restroom facilities.	1
Better playground, better/more bathrooms.	1
Better sign to cedar bluff trail loop.	1
Better swimming.	1
Bicycle train expanded to regular bikes.	1

## Appendix B: Supplemental Analyses

Bike/kayak/canoe rentals would be great.	1
Bird hikes; more bird feeders; bird blind; float trips; camera day.	1
Birding - a water garden similar to the Gaddy Garden in Tower Grove Park in St. Louis. Could be a project for boy scouts or other organizations.	1
Birding - bird feeders, bird blinds.	1
Birding walk, more bird feeders and bird blinds.	1
Bluff walk in camping.	1
Boat ramp would be nice; historic information; trail maps with historic references.	1
Boat ramp.	2
Boating if there were a river access provided - better trail maps.	1
Bouldering.	1
Bridge across to Lone Elk Park.	1
Bungee jumping.	1
Cabins.	1
Camp ground.	2
Campgrounds would be nice, as would after dark use of trails.	1
Camping-tent.	1
Camping - but it would get too crowded.	1
Camping - few times a year.	1
Camping	3
Camping or cabins.	2
Camping, it would be nice to ride at night and camp close to home.	1
Camping, pool.	1
Camping, swimming dock with slide.	1
Camping.	20
Camping/backpacking.	1
Can't think of any.	2
Canoe & kayak rental, camping.	1
Canoe lessons; wildlife tours, etc.	1
Canoe outfitting.	1
Canoe rental.	1
Canoe rental, horse rental/guides would be great.	1
Canoe rental.	1
Canoe/kayak instructions; canoe racing.	1
Canoeing might be good.	1
Canoeing/kayaking.	1
Castlewood is bike friendly, that's why we visit often.	1
Chair lifts to top of hills.	1
Clear the cycle/hiking trails.	1
Climbing/repelling.	1
Clubs for bikers and runners.	1
Coffee shop - small restaurant.	1
Columbia parks have non freezing water fountains @ dog level - dog waste rec's along path.	1
Concessions (food/drink) in summer would be a benefit.	1
Dendrapheliac area for privacy.	1

## Appendix B: Supplemental Analyses

Designated dog park area.	1
Disc Golf	1
Disc golf course.	1
Disc golf course; white water park.	1
Disc golf.	1
Disc Golf.	2
Dog agility classes & demos.	1
Dog only trails (no bikers allowed).	1
Dog only trails.	1
Dog park area divided for small/large dogs; cycling courtesy.	1
Dog park area to run loose.	1
Dog park would be nice addition to possibly reduce occurrence of loose dogs.	1
Dog park, better playground.	1
Dog park.	5
Dog park; night cycling.	1
Everything is already perfect.	1
Everything is fine.	1
Everything is wonderful.	1
Excellent resource for being in St.Louis.	1
Fine park, like it - would really like a dog park added.	1
Fishing ponds, bird feeders.	1
Fishing.	2
Fix the swings/add more.	1
Flag football, bike lessons, trail edicate, ultimate frisbee, more social events.	1
Float trips.	1
Food and drink.	1
Free ride bicycling area - stunts.	1
Freeride mountain biking stunts and different terrain there is no progression in the sport, the park is unchanged in 12 years.	1
Frisbee disc golf.	1
Frisbee golf, repelling.	1
Frisbee golf.	2
Geology programs and river not history hydrology programs.	1
Good.	1
Great historic, scenic park.	1
Great job so far.	1
Great Park!	1
Great park.	2
Happy the way it is.	1
Have camping that would be great.	1
Have no opinion.	1
Have vehicle access to the river for boat pick up.	1
Horse back rides, tractor rides.	1
Horseback riding and kayaking.	1
Horseback riding.	2
Host girl scout days - have nature activities service project activities ect.	1

## Appendix B: Supplemental Analyses

How about a leash-less dog area.	1
How about beach volleyball.	1
It's a great park.	1
I feel the park is just so big. How many more activities & people can the park support before there are too many people.	1
I like it just like it is.	1
I live next to the park and come by every day.	1
I love the outdoors in general, Camping I like Babler a lot.	1
I think you're doing a fine job.	1
I think all resources should continue to be used as they are.	1
I think it would be great if there was a place to rent canoes or kayaks.	1
I think there should be a fenced in dog park.	1
I would like to see an improvement with the playground and restroom facilities.	1
If space, place to camp in tent/trailor overnight.	1
Improve fishing.	1
Improve trails & have restrooms on trail, good start on rest benches.	1
It's a great park, but needs restroom facilities!	1
It's great.	1
It would be great to have a dog park added.	1
Jogging.	1
Just chillin with friends.	1
Kayak, photography classes.	1
Kayaking or canoe rental.	1
Keep biking strong.	1
Keep Castlewood State Park beautiful. Thanks.	1
Keep it a natural park.	1
Keep it simple.	1
Keep pet friendly.	1
Keep the bike trails rolling - they rock.	1
Keep the MTB trails open please.	1
Leash free dog area.	1
Leashless dog area.	1
Leave it alone.	1
Leave the biker builds alone.	1
Like the night hikes.	1
Lodging, renting kayaks.	1
Long trails with marked distances.	1
Love it this way.	1
Love the park as it is. Wish there was an area to run my dog off leash.	1
Maybe camping.	1
Maybe climbing, but that would be a stretch.	1
Maybe renting kayaks or canoes. (however this would create much traffic & crowding and maybe cause more trouble than being without it.)	1
Maybe.	1
Minor Integration.	1



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More bathrooms and ones that are clean. Showers or something to rinse off with would be helpful for people and pets. Water bowls for dogs and water fountains for people.	1
More bike trails.	1
More bike trails. Love trail is a great start. Dog park -somewhere my dog can run free.	1
More clinics (how to) - great.	1
More evening hikes.	1
More info on bike group, such as a group that meets on Saturday or Sunday.	1
More johns spread around.	1
More mountain bike trails.	1
More mountain biking trails.	2
More mt. Bike trails. Keep up the good work.	1
More paved paths for rollerblading; more BBQ pits.	1
More paved paths for rollerblading; more water access; beach volleyball.	1
More restrooms.	1
More sand volleyball courts.	1
More scenic trails.	1
More trail development/improvement/maintenance. Look out areas atop bluff in disrepair.	1
More trails.	2
More trash cans.	1
More walking/hiking trails.	1
More working restrooms.	1
Mountain boarding.	1
Naturalist-led programs are great. I've not head of them at Castlewood.	1
Naturalist program, scout activities/camps.	1
Nature center for kids; walking groups; History; volleyball tournaments.	1
Nature walks, trails specific to walking dogs/walkers.	1
Need a working boat ramp.	1
Nice park.	1
Night bike rides; rain gage.	1
Night mountain biking.	1
Night mounitian bike rides.	1
No-enjoy the park as it.	1
No - excellent park.	1
No - keep it natural.	1
No	1
No way you rock.	1
No, and horses are a bad mix with hiking/biking, I would eliminate it.	1
No, Castlewood is a great resource.	1
No, Castlewood is one of St. Louis' best parks already.	1
No, Castlewood State is just a nice quite place to visit.	1
No, everything is fine.	1
No, I like it just the way it is.	1
No, I like it just the way it is. It is plenty busy now, don't add more stuff because that will attract more people.	1
No, I love it just the way it is.	1

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No, I love it the walking/hiking trails.	1
No, I think it draws enough as is.	1
No, its great.	1
No, its perfect as it is, maybe less bike tournaments.	1
No, leave it as natural as possible. I hike all county parks with hiking trails, Castlewood is my favorite, especially Bluff trail over looking Meramec River.	1
No, leave natural.	1
No, like it just the way it is.	1
No, minimal development, but with trails, is best for us. Nature interpretation is also importation.	1
No, minimalism is the way to go.	1
No, park is wonderful. Castlewood is one of the most beautiful parks of the region.	1
No, please don't bring in development/water park. Please post no wake zone or slow down for boats.	1
No, the mountain bike trails are some of the best in the country.	1
No, there are plenty already, except maybe outdoor swimming pool, but that is expensive.	1
No, this place is awesome.	1
No, we love the park.	1
No, wonderful park to visit, always a joy. We come here any time we are visitng our family.	1
None - I like the peace & quiet.	1
None I can think of. We love Castewood - a major draw for buying the home we did.	1
None that I know of.	1
None, its wonderful.	1
Nope, it is perfect - except for a few rude bicyclers.	1
Nope, the park is great as is.	1
Not as yet.	1
Not really.	1
Off leash dog park.	1
Off road motorcycles.	1
Open more toilets.	1
Orienteering course, clinbing/repelling.	1
Over night camping.	1
Overnight camping, additional picnic pavilions; trails to have additional grooming; organized activities for dogs, kids; bike/canoe rental; restore old historical sites and have activities or rental opportunities; have a pancake breakfast for minimal charge and make it also a river clean up day; additional river access along trails; snow mobile for 1-2 weekends in winter.	1
Overnight tent camping.	1
Park attendance is high already.	1
Paved biking trails - not off road biking.	1
Perhaps a teams cours that groups can sign up for. Kayak rental & transportation.	1
Photography.	1
Picnic.	1
Playground, picnic.	1
Please keep trails natural. I enjoy running the trails, my knees and hips appreciate that they are not paved.	1

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Put a couple of vending machines out here.	1
RC track.	1
Re-establish boat ramp somewhere in the park.	1
Rent canoes.	2
Restroom facilities.	1
Riding ATV's.	1
Rock climbing so people will stop doing it themselves.	1
Rock Climbing, canoe rentals.	1
Rock climbing.	3
Rollerblading trails.	1
Safe swimming.	1
Separate bike lanes.	1
Separate hikers from bikers.	1
Several more trails.	1
Should have stands for refreshments. Use that money to beautify the park or to help kids with no parents or others.	1
Showers.	1
Shuffleboard would be nice.	1
Signs-large one on entering slow down.	1
Skate park.	2
Skiing.	1
Small shack bar to get picnic stuff.	1
Somewhere to get refreshments.	1
Swimming pool.	1
Swimming pools.	1
Tell bikers not to go through woods .	1
Tent camping.	1
Thanks for this great park.	1
The more cycling trails, the better.	1
There should be 4-wheeling on dirt roads.	1
Too many already, horses suck.	1
Tours of the old resort would be neat. This place has history that is getting lost.	1
Trail extended Eureka.	1
Trout fishing, I don't like traveling 200+ miles to Bennett Spring.	1
Ultimate frisbee leagues.	1
Volleyball tourney.	1
Volleyball.	3
Washer tournament.	1
Water fountains that work.	1
We love this park & trails.	1
We love to camp-this would be a great spot.	1
We need to cut down the bush honeysuckle so it doesn't ruin the bluebells.	1
We run here all the time, no need for additional activities for us.	1
We want better bathrooms please! They ae gross, and need paper.	1
We would really appreciate a bonafide boat ramp. Even just a ramp to off-load light boats like canoes and kayaks would be real nice.	1

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Wish there was a bike rack.	1
Would like an off leash area for dogs.	1
Would love to have shaded area for kids to play and "dog get togethers."	1
Yes - bike rental, so I can bike with friends who don't own bikes.	1
Yes, there should be campgrounds.	1
You've got it all already.	1
You need to fix one of your swings please.	1
Ziplines through forest.	1

*Table B11. Q: "Are there other recreational activities you feel should be provided at Meramec State Park?" "Other" volunteered by respondents.*

	Count
	184
Additional approved swimming areas.	1
Archery, paintball.	1
Bike trail.	1
Bike trails, horseback riding.	1
Group campfire with ranger providing nature program.	1
Horseback riding.	1
Horseback trail rides.	1
Horse trails.	1
I would like to see here or Johnson Shut-Ins and maybe 1 or 2 other parks an area for R.V. Groups with electric/water and pavillion.	1
Maybe more areas for sports, ie - tennis or basketball court.	1
More frequent cave tours.	1
More naturalist led programs during the week in the summer.	1
More trails in underdeveloped area, especially on the other side of river.	1
More trails.	1
My son is interested in horse back riding.	1
Offer kayak rental.	1
Provide canes.	1
Provide nature programs during weekdays.	1
Special events geared towards local schools annually would be fantastic. The kids loved their hike and the Fisher Cave.	1
Swimming pool needed, added feeders at nature center.	1
Swimming pool would be a real plus.	1
Swimming pool would be great.	1
Volleyball net, basketball hoop.	1
We leave early on Sundays so maybe a Saturday morning naturalist led hike/program.	1
We like it the way it is.	1
Yes trail guides and fishing only areas (no boats & no swim) in certain areas.	1

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*Table B12. Q: “Are there other recreational activities you feel should be provided at Roaring River State Park?” “Other” volunteered by respondents.*

	Count
	219
A game room would be nice.	1
ATV trails that lead from the state park to the trails in the National forest.	1
back country camping	1
basketball court	1
Basketball court.	1
Basketball or tennis courts.	1
Basketball/volleyball court.	2
Better basic campsites. They are too close together and no trees.	1
better rv sites	1
bike rentals	1
biking	1
biking, horse riding	1
Biking.	1
campground 1 should have sites for tents. These tent sites do not require electric	1
canoeing	1
concerts	1
Diving board and slide at the park.	1
Fly fishing lessons.	1
Fly fishing schools.	1
fly fishing seminars	1
Golf	2
great as it is!	1
horse back riding	2
horse back riding, miniture golf	1
horseback riding	3
horseback riding, fires at cabins	1
Horseback riding.	1
Horseback riding; more opportunities for fly fishing lessons; longer hiking trails with primitive camping for backpacking.	1
horses for rental for riding	1
Horseshoe pits, open stables, bicycle trails.	1
horseshoe pits, volleyball court (sand)	1
Horseshoe pits.	1
I miss Friday night bluegrass at the ampitheater.	1
I would hope there is emphasis placed on conservation in the classes from schools, so this beautiful area gets protection properly.	1
lots to do really very nice	1
loved it when there were musical programs	1
maybe floating lower river - have a kayak-innter tub rental shop	1
more activities for kids	1
More amphitheater.	1
more children activities	1

## Appendix B: Supplemental Analyses

more fish and more time to fish - church on Sunday	1
more hunting areas	1
More ranger activities for kids year round. (also include night-evening activities)	1
More restroom/shower facilities.	1
More river trails.	1
More space at side of road or on grounds for bicycling.	1
More trails.	1
More varied hiking trails, bike trails.	1
More wading areas.	1
Need better store at the park, its been down graded.	1
no	31
NO	1
no I haven't had an opportunity to view this park yet. It seems like a park we will enjoy visiting many time in the future.	1
no this place is awesome	1
no!	1
No, it is just right.	1
none	3
not sure	1
Not that I know of.	1
open the deck on the ccc lodge	1
open the stables back up, offer more stuff for kids to do.	1
open winter fishing up all week long instead of just on weekends.	1
rangers in winter to ask questions - or info center	1
restaurant should be open all year	1
stables	1
tv reception	1
Very complete selection of activities.	1
video arcade, water slide	1
Water and sewage for RV to be able to make reservations 1 year in advance.	1

*Table B13. Q: "Are there other recreational activities you feel should be provided at Route 66 State Park?" "Other" volunteered by respondents.*

	Count
	384
10	1
A map of all locations on route 66.	1
A playground will be nice to have in the park by the picnic area.	1
A swimming pool.	1
Absolutely - educational birthday parties incorporating the new cars movie and nascar.	1
Although activities can certainly be added, try to keep the park simple. After all, it is the site of a deceased town.	1
Any of the above would be great.	1

## Appendix B: Supplemental Analyses

Beautiful area - come in from Wisconsin, will travel MO, KS, and part of OK.	1
Beautiful park.	1
Better horse trails - perhaps some cross country jumps for foxhunter training or "eventer" training.	1
Bike and canoe rentals.	1
Bird sanctuary events.	1
Boating or canoeing opportunities down the Meremec River. Horseback riding (trail rides).	1
Camp grounds.	1
Campground - to alleviate some crowding at other area parks - great layout to accommodate campground without disturbing wildlife too much.	1
Campgrounds.	1
Camping- primitive restroom facilities.	1
Camping - we love to camp at MO state parks.	1
Camping	1
Camping facilities.	1
Camping would be nice. Clear away some trees for better river views. Put in some paths to the river.	1
Camping.	16
Canoe rental would be nice.	1
Canoe rentals, snack bar.	1
Canoe/kayak pick-up drop off, for \$\$ of course.	1
Canoeing.	1
Canoes.	1
Certainly not.	1
Childrens playground.	1
Deer walk with park ranger.	1
Dining.	1
Drinking fountains, we are so happy you added a playground. We come about 2 times a month at least to watch the deer and walk the park. We love it.	1
Everything was just great!	1
Expand walking trails, if possible.	1
Fine as is.	1
First time here was not aware of what the park had to offer. It seems nice.	1
Fishing - Lake.	1
Food and Beverages.	1
Food, camping sites, bathrooms, electric sites, apple festivals, any kind of festival, nature seminars, nature hikes - advertised.	1
Great museum, love the park.	1
Guided nature walks and hisstory of times beach.	1
Guided walking tours of whats left of Times Beach.	1
Hook ups.	1
Hunting	2
I'm glad to visit here.	1
I can't think of anything, it's great. Just maybe a camping area - we have a tent and we love to camp. We'll be back. Thank you!	1
I didn't know you could fish in the park.	1

## Appendix B: Supplemental Analyses

I don't know what is available but "oldies" nights for local groups might be fun.	1
I love the park the way it is - very natural and enjoyable.	1
I really like it the way it is - basic - I believe this makes my visit more peaceful and helps attract wildlife.	1
I think you have done very well with the ground.	1
I will sure come with my family one of these days.	1
I would like to see equestrian activities hosted here.	1
It's perfect the way it is. Additional activities mean additional people.	1
It would be neat to have a restaurant or dining lodge.	1
Just fine.	1
Lots of quality water monitoring and trash pick up in Meramec.	1
Make the visitor center a restaurant again.	1
Managed deer hunting - traditional archery only.	1
Maybe a café overlooking the river.	1
Maybe a couple of cars.	1
More bicycle trails.	1
More images and info on Times Beach. It was such a huge story when it happened. Would like more people to see what happened.	1
nature discussions at pre-scheduled times and history discussions.	1
Nice park.	1
No shooting range please; disturbs nature watching.	1
No, I'd like it to stay the way it is.	1
No, like it just the way it is.	1
No, this is a great stop on the road.	1
None that I can think of.	1
Off road vehicle riding.	1
Olde time hamburger, custard, rootbeer floats.	1
Open the road to the interstate 44 to Eureka.	1
Overnight camping.	1
Perhaps an interpretive trail for blind.	1
Perhaps more items to view or old car exhibit.	1
Play area for kids, picnic area.	1
Play area.	1
Playground would be nice.	1
Possibly a bike trail.	1
Restaurant.	1
Rollerblading.	1
RV parking.	1
Self guided walking tours with maps.	1
Sites along 66.	1
Snack bar.	1
Something for kids - a petting zoo?	1
Tennis	1
This place is terrific - more benches for disabled people to view wildlife out of car.	1
Thought it was very nice, quiet and pretty.	1
Trash cans.	1



## Appendix B: Supplemental Analyses

We would like to see the bike trail connect to Al Foster's Trail.	1
We would like to see walking trail along back side of park paved.	1
Zoo	1

*Table B14. Q: "Are there other recreational activities you feel should be provided at Thousand Hills State Park?" "Other" volunteered by respondents.*

	Count
	102
Continue on the upkeep of the mountain bike trail!!	1
Enjoy having a nice well kept place to come	1
Entrance sign too close to entrance	1
Guided nature walks	2
I think we should extend the hiking trail so that it encircles the lake.	1
Ice skating on lake in winter	1
Jet ski rentals	1
Jet skis	1
More camping areas - fills up too fast and we live here! We have trouble finding a spot on holidays especially and we came nightly.	1
More camping areas	1
No - they're great here!	1
No. It's Great.	1
Perhaps some type of field to play ball on or run around a little bit, sort of like the point provides now	1
Restrooms that's open as long as the boat docks and close to it (10pm).	1
Rides for senior on pontoons free.	1
Scheduled activities for children	1
Sea cycles (a bicycle on pontons to ride on the water)	1
Trail maps	1
tubing!!!	1
While more programs generally mean more visitors, I enjoy the solitude the park currently offers.	1

*NOTE: The question, "Are there other recreational activities you feel should be provided at Felix Valle House State Historic Site?" was not included in the Felix Valle House questionnaire.*

*Table B15. Q: "Please indicate how satisfied you are with the trails at Castlewood State Park." "Other" trail concerns volunteered by respondents.*

	Count
	1761
Bathroom cleanliness.	1
Bathroom facilities.	1
Bathroom.	1
Bathrooms.	2
Bicyclists.	1
Bike races.	1

## Appendix B: Supplemental Analyses

Bike trails.	1
Bikes	1
Clear paths.	1
Coolness	1
Difficulty	1
Equestrian	1
Fix riverbed, eroded trail.	1
Great for dogs!	1
Length.	2
Lots of trails.	1
Maps	1
Mountain bike.	1
Need to empty porta potty.	1
Need trash cans on trails.	1
Need water tap at Sherman beach and Glenco.	1
Not sure where all the bike trails go.	1
Quantity	1
Restrooms	2
Restrooms.	3
Road	1
Scenic trail.	1
Signs	1
Some trash.	1
Staff	1
Teach trail courtesy.	1
Toilet facilities	1
Total miles.	1
Trail map	1
Trail variety	1
Trash cans.	2
Trash disposal.	1
Unchanged trails.	1
Variety of trails.	1
Variety.	1
Walking facility.	1
Water & bathrooms.	1

*Table B16. Q: "If visiting another house museum in Ste. Genevieve, what factor(s) influenced your decision to visit that museum?." "Other" factors volunteered by respondents.*

	Count
	376
All of the above	1
Bed and breakfast advise.	1
Decided to visit all.	1
Description received from tour guide here.	1

## Appendix B: Supplemental Analyses

Free pass, interested in the architecture, tour guide info.	1
Free pass.	1
Friends	2
History	2
Mo travel guide.	1
Mr. Papins Recommendation.	1
Only other house open.	1
Person at visitor center said it was haunted.	1
Places that the family member I came with enjoyed in the past and had never ben to before.	1
Previous visit.	1
Recommendation of tourist center person.	1
Recommended by father.	1
Recommended by wife.	1
Tour guide and admission cost	1
Traveling with group.	1
Visit from Valle House.	2
Word of mouth.	1

*Table B17. Q: "If [highway directional signs were not easy to follow], please indicate how they could be improved." Possible improvements volunteered by respondents.*

	Count
Castlewood	1657
A sign on I41 just north of 44 - one at 141 and Big Bend.	1
Add exit sign @ big bend & 141. I know you're here but others wouldn't.	1
Additional signs to indicate direction & mileage.	1
Are there any?	1
At least one at 100 and New Baldwin Rd.	1
Better sign at Big Bend/New Ballwin Intersection.	1
Better signage from Manchester & Kiefer Creek.	1
Better signs at entrance to park (it is a little confusing).	1
Better signs on Manchester Rd.	1
Bigger and more signage would be nice.	1
Brown St. park sign starting at Manchester Rd.	1
But may not be for someone who doesn't know of this place.	1
But we've came here for many years, so I don't pay attention to signs.	1
Can't see them.	1
Coming here for so long, I don't notice.	1
Coming west a big bend sign should be on right before turn off.	1
Could be better.	1
Could use a few more signs on main roads.	1
Could use another sign on westbound Big Bend.	1
Did not see any - lived in the area for 20 years.	1
Did not see any signs.	1
Did not see signage except on big board & that was a small sign.	1
Did not use signs	1
didn't follow them - I already know my way.	1

## Appendix B: Supplemental Analyses

Didn't notice any.	1
Didn't notice.	1
Didn't see any for park.	1
Didn't see any on highway.	1
Didn't see any on my route here.	1
Didn't see any signs.	1
Didn't see any till Riese Rd.	1
Didn't see any, used maps on yahoo.com.	1
Didn't see any.	4
Didn't see sign from Manchester.	1
Didn't use them.	1
Don't know as I know how to get here.	1
Don't know where your main park area is.	1
Don't know, come the back roads.	1
Don't know, I didn't follow them.	1
Don't know.	2
Don't remember seeing any signs.	1
Extend out closer to major highways (141), (44).	1
Futher away off hwys 270 and 40/64.	1
Have some directions (signs) off of hwy 100, put directions in the Missouri State Parks & Historic Sit	1
Hwy 44 and 40 no signs on the highway.	1
I'm not really sure because I already knew how to get here from following friends.	1
I'm not sure, didn't follow them.	1
I've never noticed the signs to the park.	1
I couldn't find the Keifer Creek entrance via keifer Creek.	1
I did not notice it on the way.	1
I didn't need them so I'm not sure.	1
I didn't notice any.	1
I didn't see any signs on the way here.	1
I didn't see any, but I've been here before, so I wasn't really looking.	1
I didn't see any.	1
I didn't travel a highway to get here.	1
I don't know.	1
I don't think I've seen one.	1
I find the parks via web access, great site!	1
I haven't seen too many Castlewood signs.	1
I know how to get here but first timers need more signs more often.	1
I know where I am going, so I don't notice them.	1
I live locally.	1
I missed a turn due to lack of signs.	1
I only know of one by Reis Rd.	1
I only live 3 miles away.	1
I was a passenger, didn't look.	1
Indicate distance.	1
It was not clear (at the intersection) near New ballwin road - which direction the park was located -	1
Know my way by heart.	1
Larger signs.	1
Live within 1 mile.	1

## Appendix B: Supplemental Analyses

Local resident - don't pay attention.	1
More advanced notice.	1
More for each intersection.	1
More signs needed.	1
More signs.	4
Need better sign and turn in 1/2 mile before park.	1
Need more direction to park for those who don't know.	1
Need more near other roads.	1
Need more signs.	2
Need more.	2
Need sign at 141 & Big Bend and off 44.	1
Need to be larger.	1
Never saw any.	1
Never used them, did not notice.	1
No directional sign seen until Ries & Bigbend.	1
No sign at Old State Road.	1
No sign from 44.	1
No sign on highway 44.	1
No signs from Big Bend.	1
No signs on I-44.	1
None from wildwood.	1
Not as many on state highways and inter states.	1
Not big enough.	1
Not on Big Bend.	1
Not sure I saw any.	1
Not sure, he drove, he just knows the way.	1
Note before immediate intersections.	1
Only saw one and it was very indistinct.	1
Only saw one by Ries Road.	1
Past them at more locations.	1
Put a sign at manchester & ries rd.	1
Put one up at 100 and New Ballwin Rd.	1
Put signs from I-44.	1
Put up more signs.	1
Saw no signae from hwy 109.	1
Say which way to go at T.	1
Should be posted on Big Bend Rd. also.	1
Should put a sign on hwy. 141.	1
Sign after CSP sign to show right turn by fire station.	1
Sign needs to be on both sides of Big Bend.	1
Sign needs to be on right side of Big Bend.	1
Sign off of Keifer misdirected us.	1
Signage at 141 & Big Bend would help.	1
Sort of hard to find.	1
The turn, I went left instead of right.	1
There are hardly any, if you don't know what it is, hard to find.	1
There are no highway signs.	1
There are no signs from Ries Rd.	1

## Appendix B: Supplemental Analyses

	There are no signs leading to park from I-44.	1
	There are none.	1
	There are signs on Manchester that have arrows but they aren't clear.	1
	There aren't any off 94, the way I drive to the park.	1
	There aren't many.	1
	They are a little small.	1
	They are old and some are not visible because of foliage.	1
	They could be better.	1
	Too confusing.	1
	Too small.	2
	Very small signs - need larger.	1
	Wasn't driving.	1
	We came from out of town the signs were good as we got @ 5 miles from park before that we didn't know,	1
	We don't know, we never used them.	1
	We received good directions from a stranger.	1
	We went to map quest.	1
	Were there any?	1
	What signs?	1
	When you come off New Ballwin to right, when you get to Keefer Creek Rd. it doesn't say which way to g	1
	Where are they?	1
	You need some highway signs.	1
Meramec		198
	Earlier warning of turn offs and bigger signs.	1
	First large sign before entrance should be moved closer to main entrance.	1
	However hwy 44 west at staunton is brown sign stating Meramec Caverns should have sign.	1
	More at the Bluff Trail.	1
	More signs on exit.	1
	Northern signs need to be more specific. They're too far from actual entrance.	1
	Sign at front should be bolder, bigger, etc.	1
	Somewhat, however the sign preceding the entrance was misleading with the arrow pointing to the right	1
	Too confusing with Meramec Caverns; need more state park signs.	1
	We got confused with Meramec Caverns.	1
	Went to Meramec Caverns instead.	1
Roaring River		303
	After this many years, I don't notice the signs. The car just knows the way.	1
	ANOTHER SIGN FOR TURN ON CH "F" FURTHER AWAY FROM INTERSECTION	1
	couldn't find the highway signs in cassville, mo	1
	Didn't notice any signs.	1
	Didn't see any.	1
	Enlarge - difficult to see at night.	1
	I'd never find it if I didn't know where I was going.	1
	I really did not see any directional signs other than the one that says you are entering the park	1
	Larger signs from hwy 121.	1
	maybe a bigger sign indicating campgrounds	1
	Need a more visible sign at the intersection of 76 & 112 - there is a sign, but it is not easily seen.	1
	need info from gateway	1
	Need larger signs.	1

## Appendix B: Supplemental Analyses

	never noticed them	1
	only if you knew were you were going though	1
	only saw two signs my whole trip	1
	same as above	1
	Should be more signs because I didn't see any.	1
	Somewhat.	1
	they need to be more visible	1
	yes because I have lived here my entire life	1
Route 66		467
	44 west sign was missing.	1
	A large sign along I-44 would help locate the correct highway exit to take.	1
	Didn't see any going W on I-44.	1
	Going 44 west we did not see a sign at the exit.	1
	Going west on 44 I didn't see a sign. But I may have missed it.	1
	Have not noticed any signs.	1
	Heading west on 44 there is no sign for the park.	1
	If had not missed exit would not have found park.	1
	Just a bit confusing.	1
	Made larger, more visible.	1
	Marker at intersection at end of overpass would help.	1
	More visible.	1
	Motor way sign necessary.	1
	Need one off of I55.	1
	Need sign on I-44.	1
	Need signs from west saying exit #50 so people don't get off at route 109. Also improve signate at cor	1
	Needed info coming from Babler SP.	1
	No sign from St. Louis.	1
	None on 44.	1
	Peoplein St. Clare and Sullivan said they had the park but it was closed.	1
	Should be more along I-44.	1
	Some what.	1
	There is a need for a sign down on I-44 westbound near the exit ramp.	1
	We didn't see a sign for the park on westbound 44.	1
	Weren't any west bound.	1
	You should have a sign when you first stop after getting off the interstate. I just happen to know the	1
1000 Hills		118
	Campgrounds come up too quickly on the left, should have a sign or bigger sign, at Wal-Mart intersecti	1
	More signs	1
	Need bigger and not so close to where turn off is on Hwy 6 - almost missed them # of times.	1
	Need sign at Wal-Mart intersection.	1
	There was only one sign to entrance off Hwy 157, no signs of main hwy into Kirksville or coming into K	1
Felix Valle		346
	Could get here blindfolded.	1
	Did not notice any signs until got to building.	1
	Did not recall seeing any signs.	1
	Did not see any signs.	3
	Didn't look.	3

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Didn't notice - looked at a brochure map.	1
Didn't notice any.	1
Didn't notice directional signs; this was not our destination originally.	1
Didn't see any signs.	1
Didn't see any.	17
Didn't use the signs.	1
Didn't use then, found the house once we were in town.	1
Didn't rely on signs our first stop was the visitor's center - they provided us with a map & wonder in	1
Hard to find.	1
I didn't notice any.	1
I didn't see any from hwy. 55.	1
I didn't see any highway signs.	1
I didn't see any signs, but I didn't know to look for them.	1
Missed the no parking sign out front when looking for the building.	1
Need more of them.	1
Need more signs after you leave the interstate.	1
Needed more signs from 55.	1
Needs sign @ junction 61/32 and sign to tell that you are on right road and to stay the course-maybe a	1
Parking unclear.	1
People at the Interpretive center, museum and the houses are the best source of information.	1
There could be more street signs leading to this site.	1
Used information center.	1
Was not looking for them.	1
Wasn't really looking for specific sign, just head in the direction of the historic district.	1
We just came into town and followed historic downtown district sites.	1
We just happened to come upon the house while out walking.	1
What signs?	1

*Table B18. Q: "If you did not give an excellent or good rating to any of the above [services/facilities at the park], please tell us why or how we may improve." Suggestions volunteered by respondents.*

Castlewood		1351
	A lot of people walk and bike on the road, which makes it hard to navigate it by car.	1
	Additional parking sites, did not see cultural/historic sites identified; would like to see more park rangers.	1
	Again, bathrooms.	1
	Again, we need a restroom by the horse trailer parking lot.	1
	Always more clean up to be done.	1
	Always need the restrooms cleaned regularly.	1
	Always room for improvement.	1
	Always speeding cars. My car has been broken into twice in last year. Humans poop on trails and leave toilet paper. Park ranger spies on young girls with "adult long range babysitters" (binoculars).	1
	Answer telephone.	1
	As before can no longer watch river with the closing of the boat ramp area.	1
	Ask bikers to let walkers know they are coming.	1
	At least 6 people have died in this park in the past 5 months.	1



## Appendix B: Supplemental Analyses

At times the restrooms are not very clean.	1
b.- I never see restrooms open - not sure where they are.	1
B. some of the restroom facilities need to be repaired, cleaned or renovated. H. for the most part I do not know what programs are available, however, in all fairness I donot stop at the park office to often.	1
Bathroom doors don't shut and are always gross.	1
Bathroom facilities need to be nicer.	1
Bathroom facilities terrible.	1
Bathroom sometimes smell awful and no toilet paper.	1
Bathroom toilet paper out of stock; dirty bathrooms; trails have some unsafe areas and some areas need erosion control.	1
Bathroom was smelly and had wasps and swallows living in it.	1
Bathrooms & drinking water access just needs updating.	1
Bathrooms & water fountains need to be open longer.	1
Bathrooms always broken - wasp nests inside.	1
Bathrooms are a bit frightening, but that happens.	1
Bathrooms are backed up, not maintained adequately.	1
Bathrooms are dark and smelly.	1
Bathrooms are disgusting, its just bad.	1
Bathrooms are from the 60's and stinks, get solar powered panels for exhaust fans and lights. Katy trail has a bathroom with solar.	1
Bathrooms are gross.	1
Bathrooms are gross. Don't know about programs.	1
Bathrooms are not clean and kept up.	1
Bathrooms are outdated, unsanitary and poorly maintained. Park staff needs to be on hand more to ensure safety and eliminate drug use.	1
Bathrooms aren't clean or maintained.	1
Bathrooms badly outdated - compare to St. Charles parks.	1
Bathrooms by playgrounds.	1
Bathrooms by Y camp are selcom cleaned, have wasps in them, commodes clog up, etc.	1
Bathrooms can get pretty bad in summer.	1
Bathrooms could be better, drinking fountain didn't work.	1
Bathrooms could be nicer.	1
Bathrooms gross.	1
Bathrooms had no soap and were dirty.	1
Bathrooms have been very dirty at times and water fountain does not work. I have seen some litter on the trails.	1
Bathrooms havenever been in good condition, ery embarassing for a Missouri State Park.	1
Bathrooms in dis-repair.	1
Bathrooms need better facilities/cleaner.	1
Bathrooms need help, no way for disabled to reach water.	1
Bathrooms need improvement.	1
Bathrooms need more improvement.	1
Bathrooms need remodeling.	1

## Appendix B: Supplemental Analyses

Bathrooms need to be more clean and smell better.	1
Bathrooms need work.	1
Bathrooms needed toilet paper and needed to be cleaned.	1
Bathrooms not always open (closed on recent Saturday morning) - ones on left, where picnic shelter, parking, playground.	1
Bathrooms often are dirty.	1
Bathrooms suck.	2
Bathrooms were a little sketchy, but that will happen.	1
Bathrooms, whew! I've attempted several times with grandchildren and would rather clean them than use facilities.	1
Because every time we come we have to pick up trash and the bathrooms are dirty.	1
Because they are not clean and they are nasty.	1
Better bathrooms - they're often locked or dirty. Put a shower area by the river/beach.	1
Better education and more signage about swimming.	1
Better restrooms and more water would be good.	1
Better/more convenient areas for restrooms and trash.	1
Bicyclists are aggressive & rude.	1
Bikers.	1
Bit cleaner facilities - more reg. cleaning.	1
Broken glass and trash on trails.	1
Build new bathrooms please. I use a restroom if needed prior to coming here so I don't have to use the one in the park.	1
Build up to date restrooms. Provide drinking water for people and dogs.	1
Call the 1-800 number and a teamster will come out and clean it. The other restrooms are always locked.	1
Car traffic is very fast, need more law enforcement or speed bumps.	1
Changes are great - feel more safe now than 6 months ago.	1
Changing area/showers by river; better parking lot by river.	1
Cigarette butts lying around.	1
Clean bathrooms.	1
Clean restrooms and picnic area on a weekly basis, restrooms are very poor.	1
Clean restrooms.	1
Clean the bathrooms on a regular and often schedule.	1
Clean the restrooms.	2
Clean them.	1
Clean up restrooms after adding more.	1
Clean/fix the toilets.	1
Clean/upgrade restrooms.	1
Cleaner port a pottys & better running water facilities.	1
Cleaner restrooms and better cleanup.	1
Cleaner restrooms, clean trails after storms sooner.	1
Cleaner restrooms.	1
Cleaner restrooms/flushing restrooms.	1
Cleaner, bigger restrooms by the main pavillions with an area to change clothes.	1

## Appendix B: Supplemental Analyses

Cleaning of stinging Nettle.	1
Cleanup restroom and provide water at trailheads.	1
Clearing of fallen trees near trail spots.	1
Cliffs with rocky trails.	1
Collected trash has not been picked up.	1
Concerned about drowning in Meramec River.	1
Concerning lookouts-railing would create safety but take away from natural looks.	1
Control riff raff - kids lighting fireworks on trails.	1
Could do a much better job of describing the history of Castlewood; protect the bluffs from erosion. I would like to see some of the old development hauled away as trash.	1
Cutting down dead trees that may be a threat to safety to people on trails.	1
Building new bathroom facilities with modern toilets and sinks.	1
d. - where are they? i.- walking into and around park is not safe.	1
Did not see enough to score excellent.	1
Did see trash near entrance parking lot.	1
Dirty bathroom.	1
Dirty restrooms no toilet paper.	1
Dirty restrooms with malfunctioning hardware.	1
Do not attend programs.	1
Do not need disability access. Did not participate in any programs.	1
Do the restrooms qualify as restrooms? They don't have lights.	1
Does not appear to be a culturally diverse area nor welcoming to "outsiders" by other visitors.	1
Don't know - have not used the item/facility.	1
Don't know yet, first visit.	1
Don't know of any cultural resources.	1
Don't see staff visible very often.	1
Driving through, looked good.	1
Every time I come here, the staff is great.	1
Everything is clean and well kept.	1
Everything is great.	1
Extra restrooms good idea - hard to control this.	1
F. bikers create muddy wide uninviting paths. I. have been here alone (twice) when I was being stalked.	1
Fine people who don't clean up dog poop.	1
First visit - only went to walk the dog.	1
Fix the bathrooms.	1
Fresh paint, brighter bathroom.	1
Gates across road prevents handicap access - trails washed out - restrooms okay.	1
Get rid of litter and over grown vines.	1
Gets trashed out, river area dirty.	1
Good.	1
Graffiti on trail.	1

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Gross bathrooms.	1
Handicapped accessibility to river.	1
Have clean restrooms near trailheads for use March-October. Have paved at least one for mothers with strollers and/or kids with bikes.	1
Have more trash cans available; the restrooms I can't say I don't use them; same for the other facilities. I don't really know about the nature resources upkeep, maybe fallen trees in the paths (especially in the field); could be cleared to have alternate paths for bikers.	1
Have not had any experience with that item.	1
Have not had to use facilities or services.	1
Have not heard of any programs.	1
Have you seen the restroom?	1
Haven't seen park yet.	1
Haven't used.	1
Having the restrooms open more in the winter would be nice.	1
I'm not disabled.	1
I am unfamiliar with both of the programs.	1
I did not use the restrooms.	1
I do find many people, including police, driving too fast.	1
I don't know of any programs provided.	1
I don't use them.	1
I enjoyed the natural lookouts more than the ones with railings & restraints.	1
I guess to raise these scores to excellent would require increasing the number of park personnel or improving how efficiently they use their time.	1
I have a 6 & 5 year old, their just not use to an out house.	1
I have been here in the summer and seen some wild and disrespectful teenagers. Should charge for an annual parking sticker.	1
I have not been involved in any programs.	1
I have not had interaction with staff.	1
I have not seen any nature or history programs.	1
I have seen some trash on the trails a few times.	1
I have seen the restrooms a little unkept before.	1
I have seen trash/trash bags on trails and on the road entering the park.	1
I haven't been here long enough to know yet.	1
I haven't heard of any history programs - adventure it more. We would enjoy it.	1
I hike on Sundays - usually the office is closed - it would be nice if it were open.	1
I really haven't noticed any "programs".	1
I see and pick up trash along trails almost everyday. Remove more old tires and other debris.	1
I wasn't aware of programs coming from out of state.	1
I would like to see canoe/kayak rental and tubes for floating.	1
I would like to see the larger trash around the trail removed to keep a nicer view around the trail.	1
Improve bathroom.	1
Information on the history of area always fascinating.	1
Informational sign on biking and hiking etiquette.	1
Interaction with trail/park users and encourage them to dispose of trash in cans around the park. Clean restrooms more frequently.	1
It's pretty quiet and not too crowded.	1
It's probably the start of the season.	1
It would be nice if all restrooms are open year around.	1
It's not always clean here, but Castlewood is very big. Restrooms are never clean.	1

## Appendix B: Supplemental Analyses

Johnny on the spot not very clean.	1
Johnny on the spots could be nicer. Why must the regular bathrooms be closed during the winter?	1
Just have never attended a program here.	1
Just the bathrooms.	1
Just to keep trails from being over grown.	1
Keep bathrooms cleaned and stocked. I came on a Tuesday afternoon and they were horrible.	1
Keep graffiti out of bathroom.	1
Keep it up.	1
Keep restrooms open; need more security for visitors; rangers present more often.	1
Keep the park as a park not a tourist attraction.	1
Lack of information.	1
Ladies restroom, sink nob broken and leaking.	1
Large groups drinking alcohol beverages.	1
leave the beavers alone.	1
Litter is a problem, but mostly from debris washed in river and large attendance on river.	1
Litter near river trailhead.	1
Lots of beer cans near the creek; also along a path there was a telephone pole/electrical pole down with wires on the ground.	1
Lots of debris (trash); need more restrooms.	1
Lots of debris on trails after storm that takes a long time to pick up.	1
Lots of erosion on bike trails.	1
Lots of old trash (tires, metal) towards back of park.	1
Lots of parties.	1
Loud music; drinking; sketchy people hanging out - should charge money to keep them out.	1
Many times park office is closed.	1
Maybe an evening sting operation to get the punks who tear up and trash the park like up on the bluff area. That's where the trash is along with defacing of the rock bluffs etc.	1
Mens restroom urinal needs repair, by playground.	1
More communication with the public as to what the park has to offer.	1
More info on birds and flowers; labels on flowers in an area for education.	1
More nature programs - unfortunately teenagers here tend to litter.	1
More restrooms.	1
More staff or enforcement around; bathrooms can always be cleaner and supplied.	1
More visibility of staff.	1
Most trails difficult for wheelchair/crutch walking.	1
Mountain biking on rocky trails has a danger associated with it. It can not be removed if it is to remain challenging.	1
Municipal & county parks in St. Louis metro area have superior restroom facilities.	1
My memory of bathrooms are that they often have trash in them.	1
Nature of itself is dangerous; it is okay.	1
Need bathrooms with running water and toilets that flush.	1
Need more help, MO does not do justice to its parks.	1

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Need more restroom facilities that work on the lower end. Doors that close or lock at all facilities.	1
Need more/larger trash containers; trails - I saw a couple of people fall.	1
Need restrooms that work year-round. Porta johns are fine if they're cleaned regularly. Today they were really nasty.	1
Need restrooms with toilet paper.	1
Need to concentrate on Natural/Cultural resources to "educate" the public.	1
Need to have better process and more cans - picnic areas are trash.	1
Need trash cans at river access.	1
Never see any staff/building is always closed.	1
Never see staff.	1
Never talked to staff until today, very nice lady.	1
New restrooms - those are poorly lit, door doesn't shut, very dirty.	1
New stop signs at the RR bridge is good.	1
No bathroom facilities during cooler weather.	1
No bathrooms on trail, some trash.	1
No bathrooms.	1
No open bathrooms.	1
No toilet paper in the bathrooms.	1
No trails for wheelchairs; programs may be provided, however if they are, notice is lacking.	1
Not a whole lot they can do on standard rock trail.	1
Not clean, doesn't flush.	1
Not easy to see people flying around many corners too heavy of traffic at limited sight distance.	1
Not many trails are handicap accessible.	1
Not sure about handicapp accessible.	1
Not sure how to improve; restrooms are about like most park restrooms I hae seen; very unappealing for my wife and daughter; some can use some help.	1
Not very aware of nature or history programs.	1
Occasionally safety is an issue on narrow trails shared by bikers & hikers - but this is an issue for trail users, not the park.	1
Odor in restroom at base of look out hill. Same as #16 above.	1
Often not clean - esp in winter.	1
One section of trail is dangerous to hikers and bikers.	1
One set of toilets were extremely smelly outside.	1
Only been to this park 2 other times.	1
Only one restroom near trails - it is usually locked and always dirty.	1
Open restrooms.	1
Orienteering course would be cool. An area for dogs off-leash also.	1
Other than cutting grass, no evidence of maintenance; never see staff; programs unnecessary.	1
Outhouse could use some cleaning.	1
Park is frequently strewn with litter.	1
Parking too far from water.	1
People not leashing their dogs and bikers going to fast.	1
People using beach for wrong reasons (other than recreation) and then littering. The lower area by river is becoming to much of a party spot.	1
Perhaps restrooms that are easier to clean.	1

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Picnic area bottle caps in ground by sandy beach; outdoor bathrooms are always hard to maintain.	1
Pit toilets were dirty and had no paper.	1
Please don't let a developer destroy all of this.	1
Please have more restrooms in park available 12 months per year; please open visitor center earlier in the day.	1
Please keep bathrooms clean.	1
Poor restroom condition and availability.	1
Porta johns - gross.	1
Porta potties become pretty rank during the summer.	1
Portable toilets in off season.	1
Possible signs to clean up after picnics and event.	1
Possibly signs for level or difficulty per trail.	1
Provide restrooms.	1
Reintroduce fire; control invasive species; hire a naturalist.	1
Removal of invasive, nonnative species.	1
Remove hazardous trees.	1
Restroom at bike trailhead is nasty.	1
Restroom door was broken, restroom was not clean.	1
Restroom facilities need improvements, locks and lighting; cleaning, soap, towels, smell.	1
Restroom has bad odors.	1
Restroom not usually open in winter. Restrooms might be porta johns, maybe need more.	1
Restroom was filthy - stank because flush didn't work.	1
Restroom was hard to find.	1
Restrooms - not clean often.	1
Restrooms - porta potty used yesterday last cleaned early Sept. according to a sign inside. Facilities often dirty and/or not working.	1
Restrooms - self explanatory.	1
Restrooms (portable) were not emptied in a long time on the 2 visits we used them.	1
Restrooms (toilet paper).	1
Restrooms and handicapped parking at boat ramp.	1
Restrooms are abysmal.	1
Restrooms are awful.	1
Restrooms are either unavailable, locked or dirty when we have needed them.	1
Restrooms are in need of updating and cleaning on regular basis. Need baby changing station.	1
Restrooms are never clean, often broken, they should be open all year.	1
Restrooms are often very dirty.	1
Restrooms are okay, I rarely see any staff.	1
Restrooms are old and in need of repair.	1
Restrooms are poor quality.	1
Restrooms are terrible or are locked.	1
Restrooms are very poor - need better cleanup.	1

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Restrooms are very poor, no ranger or staff around. Pot is smoked in the park; don't feel safe all the time.	1
Restrooms aren't always functional.	1
Restrooms at main parking lot ususally in uncleanly condition and doors do not lock or stay closed.	1
Restrooms can be cleaner and nature and park history could be more detailed.	1
Restrooms could be better.	2
Restrooms could be cleaner.	1
Restrooms could use improvement; no sidewalks for pedestrians; persons with disabilities, bikers, etc.	1
Restrooms have been locked/dirty.	1
Restrooms need better doors, cleaning.	1
Restrooms need improvement.	1
Restrooms need improvements and cleaning.	1
Restrooms need remodeling.	1
Restrooms need restoration.	1
Restrooms need revised, not always open.	1
Restrooms need to be better, cleaner.	1
Restrooms need to be clean and accessible.	1
Restrooms need total reworking.	1
Restrooms need updated.	1
Restrooms need upkeep.	1
Restrooms need work.	1
Restrooms not always open and/or clean.	1
Restrooms often closed.	1
Restrooms often lack TP or locks on doors.	1
Restrooms out of order, trash all over park, seldom see staff, don't know of any nature or history programs.	1
Restrooms regularly dirty.	1
Restrooms was pretty nasty and needed cleaning.	1
Restrooms were gross.	1
Restrooms were just o.k. - I liked that there was soap.	1
Restrooms were not clean or well maintained although this was two years ago.	1
Restrooms.	2
River access needs to be monitored there are too many drownings.	1
Safety - people sometimes walk dogs off leash which can be a problem for pedestrians or walkers. Maybe assign one trail or area for off leash dogs.	1
Safety on the paths is a problem because of the mountian biking and some of the trails are to slippery.	1
Saw lots of trash and old appliances along the trail.	1
See # 16.	1
See #16. I have written a letter to the rangers offering to donate time and effort but they never called me back.	1
See other comment about river access.	1
Self explanatory.	1
Signage to bike riders to announce themselves when coming up on walkers.	1
Slow down cars!	1
Soap in bathrooms please.	1



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Some areas I'm not familiar with.	1
Some empty cans & bottles discarded in walking area.	1
Some erosion problems on trails.	1
Some large trash items are visible from Al Foster trail.	1
Some trails provide little to no access for emergency services, puts people at risk.	1
Some trails spots are dangerous for bikes, put up warning signs.	1
Some trash near river edge. Bathroom was a little dirty - expected though.	1
Some trash on trails - Gropeter, Stinging Nettle.	1
Someone stuck a branch with leaves on the toilet paper racks.	1
Sometimes at the beach by underage drinking.	1
Sometimes bathroom not clean, trash all over.	1
Sometimes bathrooms are not too clean. Safety as per question 16.	1
Sometimes the porta johns weren't empty or cleaned for several weekends in a row last summer.	1
Sometimes the restroom by the 1st pavillion isn't very clean.	1
Speed limit.	1
Speed limits in and out of park are not observed. Kids get out of school about 3:00 pm and come here. Constant speeding. *Need speed bumps - several of them.	1
Still problem with speeding cars and their lack of attention to people on the road using cell phones while driving etc.	1
Stinging Nettle has a lot of tires and debris.	1
Such large groups of visitors seem to leave lots of trash even though there are constantly park employees out picking up. Restrooms are mostly because of unrespectful visitors.	1
Terrible bathrooms, I was once told to come in to apply for a job, but when I got here she left and I didn't come back.	1
The bathrooms are disgusting and there aren't enough of them.	1
The bathrooms are horrible and need solar powered panals.	1
The bathrooms are not usually clean and rarely have toilet paper. Staff would be more helpful if they prevented people from speeding through the park.	1
The bathrooms are pretty gross.	1
The bathrooms are run down and they need more.	1
The bathrooms are usually locked and nasty.	1
The bathrooms at campgrounds aren't usually clean as a generality.	1
The bathrooms need serious help.	1
The bathrooms need work but other than that the park is beautiful.	1
The beach had lots of trash on it.	1
The historical uins are not marked not described. Would be useful to know more about the specific histjory of the ruins.	1
The jonnie on the spots are disgusting, I actually threw up after being in one.	1
The new portables by river are great to have. Usually the fixed facilities are dity, broken or backed up.	1
The new stop signs by train underpass good. However, 70% make a rolling stop, not good.	1
The ones I left blank I did not rate due to my lack of knowledge.	1
The people leave to much trash and the restrooms are very unsanitary.	1
The port-a-potty cold have used some attention, a lot of debris was scattered about on the floor.	1
The restroom facilities need to be cleaner, updated & stocked.	1
The restroom near bluff trailhead could be cleaner.	1
The restrooms are filthy and I have never seen a history program.	1

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The restrooms are filthy; classes should be offered to identify trees, plants, geology, etc.	1
The restrooms are nasty.	1
The restrooms are pretty bad, when they are open.	1
The restrooms could use some fixing.	1
The restrooms have always been a problem here; I got locked in one by the river and had to scream to get someone to help me.	1
The restrooms have been closed and/or dirty on occasion.	1
The restrooms need improvement.	1
The restrooms quite frankly suck.	1
The restrooms weren't perfectly clean.	1
The restrooms while difficult to keep up should be kept as clean as possible and in working order.	1
The signs and such are starting to fall down, I have never seen a nature program; people get very close to edge of cliff.	1
The trash receptacles were full to overflowing. The containers need to be cleaned more frequently.	1
The trash thing mentioned earlier.	1
The women's bathroom near the playground is not always the cleanest.	1
There are a few areas with excessive broken glass, at least 4 1/2 cars and a few dozen water heaters, washing machines, etc. Part of Grottpeter trail smells like motor oil.	1
There are no locks on the bathroom doors, they are kind of dirty, however, I've seen a lot worse elsewhere.	1
There are so many miles of trails it would be hard to keep up with litter.	1
There are too many dogs off leash - most are large. We have small dogs who are always on leash. Also, I believe bikers are supposed to yield to hikers, but that is not how it is on the trails - we have had out dogs nearly hit before by bikers riding very fast, sometimes you don't hear them coming, and they don't slow down.	1
There is a lot of trash (mainly from flooding) in the back of the park near the river.	1
There is a lot of trash in the flats by Blue Ribbon. The double restroom is no hilton, but its not a dump either.	1
There should be locks on all restroom doors. They need to clearly mark "women" and "men" on the doors. No toilet paper in one of the restrooms.	1
There should be more trash receptacles (or bigger trash cans) to accommodate the amount of people that come here.	1
There was some litter including glass bottles in the river (swimming area).	1
There were beer cans everywhere by the river.	1
There were no programs when we were here.	1
They're gross.	1
They are clean for a public park.	1
They stink.	1
This is an absolutely beautiful family friendly park. During the summer when park is more active river access gets dirty and there are not enough restrooms.	1
This park is so used by suburbia, you'd almost have to have staff checking bathrooms once an hour. Also - the litter, I'd have a community clean up day I'm here 3 times a week - I'd be happy to help.	1
This survey was given at the entrance, as we were coming in. Would have been better to provide survey on exit if one expected a legitimate answer.	1
Those don't apply to me.	1
Though I did not visit the restrooms, I cold smell them from quite a distance away.	1
Tires/trash along river trail.	1

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Tires/trash in back of park.	1
To much noise coming from excessively loud car radios from parked cars. Stereo equipment in picnic area too loud as well you can hear it through out the park.	1
Toilet paper.	1
Toilets not open.	1
Too few restrooms, restrooms not clean or well maintained. Park office is not usually open, have never heard of any nature or history programs.	1
Too many bikes, erosion, some trails unsafe. Deteriorated over last 5 years.	1
Too many cars driving fast towards river access.	1
Too much trash, dirty restrooms with no toilet paper.	1
Trail mentioned before.	1
Trail signage could be improved.	1
Trails are often full of liter; restrooms are terrible.	1
Trash along trails, broken glass, dead trees, laying over trees.	1
Trash along trails. I don't use disability access.	1
Trash cans are rarely emptied.	1
Trash cans often over filled especially by boat access.	1
Trash disposal along trail is insufficient.	1
Trash in the creek.	1
Trash intermittently.. Not to bad	1
Trash on riverbanks; restrooms never clean enough.	1
Trash on trails.	2
Trash present on trails - I try to pick it up.	1
Trashy bathrooms.	1
Unfamiliar with program, need higher visibility.	1
Update bathrooms to keep open year round.	1
Update restrooms.	1
Upkeep of park needs to be improved not feeling very safe walking by myself.	1
Vandalism of bathrooms - poor shape love to see new facilities.	1
Vandals damage water and restroom facilities.	1
Vandals.	1
Variety of programs offered & publicized to public.	1
Very few programs.	1
Very filthy toilet at trailhead and no toilet paper.	1
Very limited part of Castlewood - not at main park.	1
Very well maintained and staff is wonderful.	1
Visitors to park "trashy" - park employees work diligently at keeping trash cleaned up. Restroom conditions are due to visitor vandalisms.	1
Walking traffic needs different trails.	1
Warning signs where trails meet roadways. Speding tourists are also a problem.	1
Water in restrooms.	1
We saw litter and would have picked it up but didn't have a bag. But we did see where bags had been piled but not collected yet. Would have marked safety higher, but since a young man was just killed here...falling tree.	1
We were here early am Sun and there was a lot of trash from a big Saturday in the park. Bathrooms leave a lot to be desired, could be improved greatly.	1

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	Well, paths for some pedestrians trails could be much better and the meadow should be mowed more often so the mosquitoes and ticks wouldn't worry me so much. Also, why do we have nasty horses allowed?	1
	Weren't aware of some of the amenities.	1
	While on run, notice one dozen beer cans on trail.	1
	Working with love is terrible - he is very unorganized.	1
	Would like more historical information.	1
	Would like to see more rangers on duty around the park and grounds area. Also shelters need large trash cans.	1
	You need handicapped parking by boat ramp at beach.	1
Meramec		164
	Access to the river near shelter 2.	1
	All trails not cleaned, to overgrown to walk safely.	1
	Bathrooms need updating in the picnic area, unpleasant.	1
	Better bathroom with water.	1
	Campground bathrooms could be cleaned more often; non water bathrooms need lime or something more often to control flies and odor.	1
	Campsite was good, access was not what I thought it would be to the river.	1
	Did not participate in these.	1
	Disabilities accesses seem okay, but don't have to use, so can't say.	1
	Don't know - didn't see or use.	1
	Eric the naturalist was very helpful in spraying the hundreds of yellow jackts nesting in the woods by the stairs to the cabin, and the ladies in the nature center were very polite and pleasant.	1
	Fix lock in first stall of womens shower house.	1
	Grass needs cutting.	1
	Have people clean up more and not leave any garbage.	1
	Haven't been to the public restrooms as we are in an RV.	1
	I'm not disabled so don't feel I can comment.	1
	I will suggest heaters in the showers.	1
	It is not the fault of the park or the state, but cell phones don't work in the park, an emergency could end in tragedy.	1
	More inspection and cleaning of toilets.	1
	More lighting.	1
	More signs and more police patrol, stop speeding cars.	1
	My parents are 85 it was difficult for them to navgate the path to the river near shelter 2, also poison ivy on the path.	1
	Need soap in bathroom facilities, more availability of T.P. but mostly need more Park Patrol at campground.	1
	Need some heat in shower house and need another shower house.	1
	No programs during week.	1
	Noticed modeste amount of trash (cans, bottles) on perimeter.	1
	Only do what you can with what you have; not staff, but visitors; park centers mostly around nature than culture; again, more variety.	1
	Pit toilet needs to have signs on walls saying close lid and door opened, pit and main bathrooms need more regular cleaning of webs, pit toilet at least at all campgrounds.	1
	Restrooms @ handicap trail need regular check.	1

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	Restrooms could be cleaner, long walk to restrooms vault toilet had strong odor.	1
	Restrooms smell.	1
	Some of your campground host are crabby and not friendly or very helpful sometimes.	1
	Staff in store spent a lot of time on the phone, every time we were in we had to wait for a break in her conversation.	1
	Staff seem to do their best but like other state programs perhaps there are not as many employees as are really needed. This is a wonderful facility and I hope fiscal support continues and improves in coming years.	1
	The canoe rental bathrooms were gross, really yucky. It is only a Monday morning.	1
	The parks could always improve with more finances.	1
	The restrooms at the canoe rental place had a nasty toilet that needed plunging.	1
	The restrooms were dirty, the same cobwebs were in the bathroom on Friday and still there on Tuesday. No soap.	1
	The showerhouse #2 was no where near as clean and neat as last year at this time. Including laundry, restrooms, and showers.	1
	The staff, with the exception of the store personnel, were not at all friendly or informative. The campground hosts were literally unseen and it appeared their primary objective for being there was free camping. The park looked untidy due to lawn and leaves as mentioned earlier.	1
	This is one of our favorite state parks in MO and from or experience Mo state parks are the best in the USA! Thanks!!	1
	Trash bins open and full - attract bees, bugs; restrooms need complete remodeling; put all trash near restrooms/showers.	1
	Two girls at check in didn't seem to know what they were doing - or care either.	1
	Volume of visitors may make trash reduction difficult however post some signs near heavily used areas, check in staff to verbally ask visitors to keep all areas clean.	1
	Water pressure in showers was so weak that half the time water was completely off when someone flushed a toilet. HC Sowers very ill equiped.	1
	We haven't seen it yet.	1
	Were over 70 and unable to do much outside the motor home. We do walk some and build a fire if weather permits.	1
Roaring River		238
	anytime I have been to the office everyone seems apathetic or lazy and is always the only one there and can't do anything	1
	At lodge to get license and tags - horseplay by staff - nice to see helpful staff about fishing and area activity like at Tims.	1
	basically I did not spend much time. I just came to buy nature guides at the center - great guy!	1
	Bathroom facilities in #2 are really bad.	1
	bathrooms need to be renovated	1
	bathrooms were not cleaned, some the of the buildings looked in pretty bad shape	1
	Bathrooms.	1
	Beautiful park, lots of memories. Have visited 25+ times from Texas and brought many friends.	1
	Camp host in campground 1 is a grump.	1
	Campground 2 bathrooms need updating, womens bathroom was dirty.	1
	Clean windows from spider webs at restroom area.	1
	could be cleaner and more of them	1
	dirty sink and showers more than one handicapped area	1
	Do not need/use facilities.	1

## Appendix B: Supplemental Analyses

During labor day weekend we were camping by a group of people that were loud, rude, drunk, and very disrespectful to other campers. The park ranger stopped a few times, but as soon as he left their rude behavior continued. They even went into campsites that weren't their own and sit on their tables and put trash int heir firepits.	1
Facilities are getting old need more access to water and trash dumpster.	1
Feels that we need to do more with the CCC lodge. Says it is a waste of a beautiful building.	1
frequent checks of the bathrooms, to keep them fresh smelling and clean	1
had trouble finding anyone to ask questions	1
Host needs telephone in camper because cell phones do not work here. It could be dangerous to go to payphone.	1
I am extremely picky about restrooms	1
I feel the shower walls need cleaned.	1
I haven't noticed much security at night when camping (walking to restrooms)	1
I think it is often because park visitors don't care for facilities and staff trying valiently can't keep up	1
I want to praise the work done on renovation of the school house. Please keep up the good work. I want to especially thank the superintendent of park, keep up the good work.	1
in the winter use port potty. Maybe put more informational signs up such as one trail with the tree names on some of the trees.	1
It would be good if more naturalists were available. Usually there is one in the center but few classes are offered.	1
keep restrooms cleaner	1
keep them cleaner please	1
more children programs would be appreciated, the grass needs to be cut (summer)	1
more frequent trash pickup & restroom maintenance too many flies	1
More staff, more funding.	1
more trash cans	1
moved some spring artifacts to the nature center nothing that! To many rvs in areas preferred by tenters	1
My only comment is that it would be helpful to have soap dispensers in the bathrooms.	1
need handicap accessible bathrooms. Please put soap and paper towels in all bathrooms	1
Need more programs for kids year round.	1
Need more rangers present.	1
No cell tower in case of emergency - can't use one no security people on duty but 2-3 evenings a week, no 911.	1
Old, picnic tables with roofs. Need to be replace - setting in bad.	1
overall everything is fine with me	1
park doesn't look as natural as it used to with the new improvements (handicap fishing docs etc.)	1
people gross- hard to keep up with	1
please keep trash containers when full emptied weekends load up fast	1
port a potty needed cleaning	1
Ramp to bathrooms at CCC is dangerous and breaking apart, and dupsters are not very well clean, trash is always running over.	1
renovate restrooms they are a little old	1
restrict dogs to campsites no walking around other sites clean up after dogs	1

## Appendix B: Supplemental Analyses

Restroom facilities need an extra cleaning daily especially during weekends.	1
restrooms are always yucky, but that is expected w/any outside park	1
restrooms are not clean	2
Restrooms are not clean	1
restrooms are stinky at times	1
Restrooms in campground are nasty, clean them more frequently; campsites need leveling, campsite tables need refinishing and/or replacement. Banks are very steep, try adding natural steps or RR ties.	1
restrooms need more attention	1
restrooms should have been cleaned better and more often. Ladies restroom in lower level of lodge should be much larger - very cramped!	1
restrooms were not clean	1
Restrooms were not very nice.	1
see nov. 16 no supplies in laundry, little change available in camp office	1
Soap in restrooms.	1
Some campsite fire rings are cluttered, laundry room unclear.	1
Some campsites are left cluttered; laundry facilities are not clean.	1
Some hiking trails have litter; restrooms need soap dispensers.	1
some of the buildings look run down the restrooms were filthy! We saw quite a bit of trash in the stream	1
sometime the restrooms are smelly, but I understand you cannot be there to clean them 24/7. This is not a negative comment.	1
Sometimes showers are dirty.	1
staff at stores need a great	1
Thank you.	1
the bathrooms are not very clean	1
the bathrooms could be kept cleaner	1
The grass sometimes needs to be mowed.	1
the laundry facilities need improving	1
The lodge restroom was dirty.	1
the reservation and getting campsites is impossible. One site (location) should be able to do everything, not calling and going to the office	1
The restroom needed some cleaning.	1
the restrooms and showers have been cleaner	1
There needs to be a slow down speed sign for coming down the hill on state road thru the park. Traffic too fast for campers to pull out of campground #1 and pedestrians to cross.	1
there were lots of cigarettes by the store. Bathrooms were filthy. Buildings are run down	1
Trash dumpsters were too full.	1
Update campground two restrooms.	1
update interior of restrooms-graffiti on inside of hatchery restroom not attractive. Structural maintenance on buildings poor - nature center needs new roof - school house unusable ccc lodge not being used to its full potential and is in poor shape.	1
volunteer staff not paid enough and dissatisfied	1
We would like to see soap dispensers in all the bathrooms please.	1
when using hair dryers in restrooms - women's - always blows a fuse. Not enough hot water. Need soap dispenser so can wash hands	1

## Appendix B: Supplemental Analyses

Route 66	write more tickets for litter bugs, maybe update/renovate interior of bathrooms, the CCC lodge needs some attention structurally.	1
	your superb!	1
		454
	Although I honestly didn't look for it or need it no one said hello or anything to me while I was inside here.	1
	Bathrooms (porta potty) full and smell bad.	1
	Better toilets.	1
	Debris by river should be removed.	1
	Didn't use any of the rest of the park - only came to see the exhibits.	1
	Didn't use.	1
	Excellent.	1
	Flushable restrooms.	1
	Get regular bathroom.	1
	Gift shop should offer more Missouri oriented selections.	1
	Hard for handicap to use port-a-john.	1
	Haven't seen staff, okay natural resources and good littering.	1
	I can't rate it because I just got here and it's my first time.	1
	I don't know much about programs. Exhibits and displays are improving all the time, I'd like more information on relevant songs and music.	1
	I never heard of any programs.	1
	I often come alone and I would like to see more staff or police. I have never seen police here.	1
	I would like a larger exhibit that I hope will come with time to collect it.	1
	It was beautiful & clean.	1
	It would be nice to walk across the 66 bridge without having to worry about falling through the railing.	1
	Just keep the memorabilia coming in.	1
	Lack of trash bins encourages some people to dump their trash. Horse droppings on walking trails - no excuse.	1
	Maybe put food plots for deer.	1
	More restrooms strategically located.	1
	More winding horse paths would be really nice - I think I could help in planning a proper training/rec area for your equestrian guests.	1
	Natural exhibits limited. Generally safe, but multi-use of main paved road could be a safety issue.	1
	Not clean.	1
	One toilet splashes up and makes it look like the seat is wet.	1
	Pave river bike trail.	1
	Portable restroom 1/2 way around walking lane. Need water fountains.	1
	Recommend an exhibit on the effects of roads on wildlife and ecological processes.	1
	Restroom odor is very bad.	1



## Appendix B: Supplemental Analyses

	Restrooms few and far between I had to go on side of road leaving at dusk, but saw 15 deer.	1
	Some water standing without drainage along main road through park.	1
	The restroom was closed by our shelter and there was a port a potty.	1
	The walking/multi use trail is torn up - would like to see it paved.	1
	This was a surprise find! And a pleasant one at that.	1
	We didn't check out any exhibits.	1
	We thought there could have been a better view of the river on the trail if the grass and trees were trimmed a little better (but benches were nice!)	1
1000 Hills		101
	are improving but need more activities, need more advertisement	1
	Campground #2 restroom doors locks did not slide far enough out to completely lock	1
	Campsites need to be resanded and leveled. Firepits need to be repaired and cleaned. Campers need to be told to clean areas after use. Table landings in need of repair.	1
	Did not have a natural	1
	Erosion problems at some of the tent campsites.	1
	For the fair I marked, I think that perhaps it's just because I haven't seen very many of them, so maybe increasing their number or at least their availability would be helpful.	1
	Having clean restrooms (fair) because sometimes people get too carried away in there and they don't stay as clean as they should.	1
	I believe they should have more educational resources about wildlife for children	1
	I think there should be more educational resources along trails such as tree species, etc..	1
	More naturalist programs (ie should be weekend programs during all on season times)	1
	More nature programs all year	1
	Refer to item #16	1
	solve problems earlier such as erosion	1
	The hiking trail has some "tricky" sections. I have personally marked much of it with blue ribbon to help novices stay on trail. This could be done by park staff.	1
	There are not any nature programs	1
	Too many dogs running around loose in park, could have mange or be unfriendly - Cultural resource concern is with petroglyph display as indicated earlier.	1
	very few nature programs	1
	Wasn't here long enough - just walked	1
	Were not any nature programs	2
	Would like to see scheduled activities to inform children about this area.	1
Felix Valle	A lot of steps - someone in wheelchair would not be able to see - but realize the impossibility of making it accessible yet retaining original state.	1
	Access is difficult for disabled because of the nature of the steps and Stairway.	1
	Accessibility is always an issue for historic sites cannot be helped for the most part.	1
	Antiques not in a controlled environment.	1
	Did not notice disability access because had no disabled people in group.	1

## Appendix B: Supplemental Analyses

Did not notice.	1
Did not use restroom; no one in our family is handicapped.	1
Did not use restroom; it would be different to make the entire facility handicap accessible without ruining the histoircal value.	1
Did not use restrooms.	1
Did not use the restrooms or notice the access for disabilities.	1
Didn't notice facilities for disabled.	1
Didn't use or not applicable.	3
Don't kknow how disabled people could take complete tour, cobwebs on stairs.	1
Don't think there would be a way to improve access for the disabled without ruining the site historical accuracy.	1
Having more French music.	1
In these old buildings, there is no way I can see.	1
It does not seem accessible but I believe it would compromise the historic value to add lots of accessible stuff.	1
It would be hard for someone ina wheelchair to see everything. Some of it is not accessible at all.	1
Lesley gave us an excellent tour.	1
Lighting on stairs.	1
More seating at open house.	1
Motorized wheelchair a problem.	1
Need handicap accessibility (possibly in back part of house).	1
Need railing on front steps.	1
Need sign as to where to register.	1
No access for wheel chairs.	1
No access.	1
No disabled access, obviously .... Didn't affect us.	1
No handicap access.	1
No ramps but there were none in 1818.	1
No ramps for W/C	1
No ramps.	1
No way to improve access due to nature of time period.	1
No wheelchiar access; stairs difficult but we were properly warned; railing on front steps would be great.	1
Not handicapp accesible but I didn't really expect it to be; also it would be hard to provide accessibility with hisotircal accuracy.	1
Not necessary for historic prop.	1
Not possible to improve safety (of stairs etc.)	1
Not sure about handicapped access - did not see signs.	1
Not wheelchair accessible.	1
Parking.	1
Persons that are wheel chair would be unable to visit.	1
Railings on stairways wold allow for easier access by elderly.	1
Signs on flowers, trees, herb garden.	1
Small ramps, in addition to stairs.	1
Some areas are not accessible.	1
Some do not apply.	1

## Appendix B: Supplemental Analyses

Stairs, but understand not possible to change within historical preservation.	1
Steep Steps.	1
The events are of high quality.	1
There was nothing that made tour stand out.	1
Uncertain of what an excellent rating would be for the topic in question	1
Very good guide.	1
Wasn't on premises after dark - assume it is "safe".	1
Wheelchair, crutches - hard to maneuver.	2
Would be possible to access upstairs but needs to stay original to period.	1

*Table B19. Q: "If "more lighting" would increase your feeling of being safe at [park], please specify where."*

Castlewood		1786
	Along the road would be great.	1
	Around parking, solar lights.	1
	By the river and picnic areas.	1
	Hiking area.	1
	In parking areas and at entrance.	1
	in party areas and twilight times.	1
	Main parking area.	1
	Near the beach.	1
	On road and trailheads.	1
	On road.	1
	Parking area	1
	parking areas	1
	Parking areas.	1
	Parking lots.	3
	Parking.	1
	Restrooms	1
	Right by ranger station	1
	Roadways.	1
	Street	1
	Trails	1
	Trails.	1
	Would be nice to be able to night rid	1
Meramec		202
	By main shower house in winter season	1
	Campground very dark	1
	Campground winter	1
	Center of campground	1
	In the campground for walking at nigh	1
	On roads on main park road.	1
	One or two outside pit toilets	1
	State park campgrounds.	1
Roaring River		315
	Along inside park roads by campsites.	1
	Along river.	1
	at campsites.	1
	back end of park	1
	campground	1

## Appendix B: Supplemental Analyses

	Everywhere	1
	in lodge rooms	1
	roads, walkways	1
	streets and walkways	1
Route 66		494
1000 Hills		120
	boat dock area	1
	Outdoor toilets - need some on roads	1
	Shelters	1
Felix Valle		378
	Dr. Shaw house	1
	in stairway.	1
	In the stairway landing in Felix Vall	1
	Indoor stairway.	1
	On stairs	1
	on stairs to 2nd floor	1
	On the steps.	1
	Stairs	6
	Stairs to 2nd floor	1
	Stairs.	2
	Stairway	2
	Stairway.	2
	State park campgrounds.	0
	Steps to 2nd floor.	1
	Steps up to bedrooms.	1

*Table B20. Q: What "other" factor would increase your feeling of being safe at [park]?*

Castlewood		1696
	Better signage.	1
	Better signs on trails so know if still on park property.	1
	Better trails.	1
	Bicyclists act like they are the only ones who matter.	1
	Bike lane.	1
	Bike riders need to be more cautious.	1
	Bikers can be ride to hikers.	1
	Bikers can be very rude and dangerous.	1
	Bikers have to be more respectful for other visitors.	1
	Bikes on same narrow trails as walkers.	1
	Bikes to signal they're coming up on walking paths.	1
	Bluff trails near overlooks - safety rails or sink RR ties for steps.	1
	Car speed.	1
	Cars being broke into.	1
	Cars go too fast.	1
	Clearing fallen/leaning dead wood.	1
	Close river access.	1
	Contact help when something is wrong.	1
	Difficulty marking on bike trails, or descriptions.	1
	Dirt bikes mess up river trail in big park.	1
	Dogs need to be leashed; speeding cars.	1
	Dogs not on leashes on trails.	1

## Appendix B: Supplemental Analyses

Dogs on lease, not single file on trails.	1
Dogs on leash.	1
Dogs were annoying.	1
Dogs.	2
Don't let huge loose branches lodged between disconnected trees.	1
Drinking alcohol on summer weekends could be a problem for those drinking.	1
Either cutting dead trees regularly or not allowing people in the unsafe areas.	1
Eliminate noisy motorcycles.	1
Enforce leash law.	1
Enforce leash laws!	1
Everything is fine.	1
Fix the part just past the tunnel by stinging nettle.	1
Give all "Code of ethics" in trail courtesy.	1
Groups using river for swimming should be warned about the dangers.	1
Having a ranger on duty at the park.	1
Hoosier kids hanging out at end of park.	1
I'd like to see a safety patrol of the trails once in a while.	1
I'm sick of the ongoing criminal activity in the park.	1
I feel safe no needed improvement.	1
I would like to never have to walk on road.	1
Improved trail upkeep.	1
Less big rocks on the trails.	1
Lifeguard.	1
Longer hours.	1
Loose dogs.	1
Lots of drug use by minors & fast driving through park.	1
Loud music; rowdiness.	1
Make sure visitors keep their dogs on leashes.	1
More identity of places along trails.	1
More parking.	2
More ranger at station on roads and parking lots.	1
More rangers and staff.	1
More signage at beach.	1
More signs of cliffs, etc.	1
More signs, running water in restrooms.	1
More toilets.	1
No bikes.	1
No concerns	0
No cops.	1
No issues.	1
No smoking.	0
Not issue	1
Not letting dogs poop on beach up river from people swimming.	1
Not sure.	1
Obeying leash laws & speeding limits.	1

## Appendix B: Supplemental Analyses

	Occasionally bikes riders go to fast when passing hikers.	1
	Park ranger focuses on safety instead of survey.	1
	Park staff to keep the pot smokers out of the park.	1
	Parking	1
	Parking for crowds, very scary.	1
	pathways along roads.	1
	People mistreating property.	1
	People not walking in the middle of the street.	1
	Prevent loud music.	1
	Rail guards on Bluff Trails.	1
	Railings on lookout.	1
	Rate trails.	1
	River is dangerous.	1
	River trail.	1
	Roots on trails.	1
	Running trail by road.	1
	Safe trees.	1
	Safe walking paths.	1
	Safety is fine here.	1
	Safety is not an issue, always feel very safe.	1
	Safety is okay	1
	Separate bike and hiking trails.	1
	Shoulders on bike path.	1
	Signs by river warning of dangerous conditions.	1
	slow down traffic going to swimming area.	1
	Slower speed, new road.	1
	Speeders on roadways.	1
	Speeding in the park.	1
	Speeding.	1
	Swimming signs.	1
	Teach bikers to call out before surprising walkers.	1
	The bicyclists respecting others using park for walking etc.	1
	This is only an issue when the park is very crowded on summer weekends.	1
	Too many fast bikes on walking/hiking trail.	1
	Trail signage.	1
	Trails with no bikes.	1
	Trash clean up.	1
	Underage drinking/partying on beach in summer.	1
	Undercurrent warning signs at beach.	1
	Very safe already.	1
	Walking alone.	1
	Walking safety; dogs need leash law enforced.	1
	Walkway/street under bridge is dangerous.	1
	Warnings - rock slides.	1
	We try to get out of the way of others, but bicyclist come up quickly and without warn	1
	Widen trails.	1
	You have done a great job.	1
Meramec		199

## Appendix B: Supplemental Analyses

Roaring River	24 hour maned ranger station.	1
	Cell phone tower or pole phones in park.	1
	Closer bathrooms.	1
	Less drinking late at night.	1
	Maybe an additional restroom to the outside corners of the camping site. Its scary to	1
	Primitive toilets kept cleaner - well less smelly.	1
	Racoons at night are too close to tents.	1
	See more of Rangers during week.	1
	Speeding in park.	1
	trail maintenance.	1
		307
	Areas around river could be improved.	1
	Do not allow cars to park on other campsites and block the road.	1
	Drive through campground by ranger especially on weekends.	1
	get rid of raccoons	1
	have pedestrian walkways from car to cross highway	1
	If I rated excellent, means no room for improvement.	1
	Kids on bikes riding recklessly.	1
	Less traffic on highways, shoulders, road.	1
	Light on womans side of restroom.	1
	Locked gate at 10pm-7am outgoing open.	1
	more parking	1
	No swimming kids, throwing rocks to the river in the fly fishing area.	1
	Policing speed limits.	1
	properly instructed tourists on proper ettiquette on the river	1
	to get to bathrooms it was a rough area for a wheel chair over rocks	1
	Too noisy at night.	1
	trail upkeep	1
	Vehicles drive too fast with kids riding bikes. Trash truck drove very fast on Friday.	1
Route 66		484
	1	3
	Dog owners obey lease restrictions.	1
	More archery hunting, so you don't hit deer while cycling.	1
	No smoking.	1
	Restrooms	1
	Safety was fine.	1
	Speeding cars.	1
	Trash cans.	1
1000 Hills		120
	Insist that nearby owners keep their dogs on their own property	1
	No concerns	1
	Problem w/unleashed "neighbors" dogs.	1
Felix Valle		393
	Air	1
	Emergency exit may be mentioned.	1
	More handrails on steps.	1
	Railings on stairways.	1

## Appendix B: Supplemental Analyses

Rails on front steps	1
The exterior of the show house is horribly in need of paint.	1
The stairs to 2nd floor require great care to use. This is not a criticism because t	1

*Table B21. Q: "If you felt crowded on this visit, where did you feel crowded?"*

Castlewood	1462
A few of the river trails.	1
A lot of people on trails.	1
A lot of traffic on river trail on this Saturday, but I'm usually here on weekdays.	1
Access trails along river, parking.	1
All over - clear blue Sunday. Week days would be a 1 or a 2.	1
All over - parking especially.	1
All over - very crowded after school out, however I try to come early to avoid it.	1
All over.	1
Almost everywhere except on a few trails.	1
Around the pavillion and creek.	1
As soon as I came in and on the trails. Its become more so over the years.	1
At parking spots, river.	1
At the end, before the river.	1
BBQ area.	1
Beach	4
Beach and trails.	1
Beach area.	3
Beach parking.	1
Beach.	3
Beach/boat ramp.	1
Beach/river area.	1
Beautiful day so the trails were crowded.	1
Beginning of trailheads.	1
Bicycles.	1
Bike riders passing a lot.	1
Bike routes possibly to needing direction.	1
Bike trail.	2
Bike trails a little busy, but they are great trails.	1
Bike trails, but there was a clinic, usually its not crowded.	1
Bike trails.	2
Bike/hiking trails.	1
Bikers on path not calling out "on your right".	1
Bikers on the trail.	1
Bikers on walking trails or walkers on biking trails.	1
Bikes on the road and some narrow stairs.	1
Bikes on trail.	1
Bikes on walking trails.	1
Biking trails.	1



## Appendix B: Supplemental Analyses

Bluff trail.	1
Bluffs.	1
Both river and ridge trail.	1
But on summer weekends it is very crowded, especially river - overview trail.	1
But that is okay.	1
By beach area double and triple parking.	1
By entrance field, there is only one way in and out of the park.	1
By river.	1
By the river access - cars along drive.	1
By the river.	1
Cars, too many youngsters cruising the area.	1
Closed section	1
Could not drive thru because parking was at a max, never had that happen before.	1
Could not park anywhere near the river.	1
Crazy on the weekends.	1
Depends on certain days and time of day. I try to come during less crowded times.	1
Depends on the day of the week. Weekend I feel it is crowded, during the week not crowded.	1
Depends on the day.	1
Depends on the day/time.	1
Down by river parking.	1
Down by the river access.	1
Empty at 7am packed at 2pm.	1
Entrance.	1
Equestrian parking was filled with parked bikers.	1
Everywhere too many cars and people; not enough room - should be limited.	1
Everywhere, I like solitude.	1
Everywhere, parking especially.	1
Everywhere.	3
Families & groups overwhelming the trail.	1
Fine on crowds, improve bathrooms, they are always filthy.	1
Hiking	1
Hiking trails.	2
I didn't feel crowded, but there were more people than normal in the park today.	1
I felt crowded on the beach.	1
I have at times felt crowded at the beach head.	1
I have not hiked here in many years because the trails are very crowded.	1
I hike the lesser used trails - not crowded - except for bikes sometimes.	1
I spend a lot of time here, today was pretty much crowded every place.	1
I was on a Saturday bike ride and not crowded.	1
In Oct. not at all.	1
In parking area.	1
In parking areas.	2
In parking lots.	1
In the event area.	1

## Appendix B: Supplemental Analyses

In the past its been parking lots and sometimes the walkers & bikers on the same paths is a concern.	1
In the picnic areas.	1
It's just me. Not your fault. Too many people in the world, it's Saturday, weather is great.	1
It's not bad at all, it's great to see increased use of the park.	1
It was just very busy - good for you!	1
It was okay.	1
It was Wednesday.	1
Just in the parking areas.	1
Just seemed busy - the way I'd want it.	1
Lots of bikers who do not announce themselves when coming up behind you on the "hiking" trails.	1
Lots of cars and people on trails.	1
Lots of cars entering by ranger station. Would be nice to have another entrance.	1
Lots of cars in parking lot.	1
Lots of hikers on river trail.	1
Lots of people, bicycles.	1
Loud music.	1
Lower part of scenic bluff trails - bikers and walkers need separate trails.	1
Lower river scene trail and the part that is really choppy on stinging nettle.	1
Main road.	2
Many bikers on the trails, but it wsn't a problem.	1
Many bikes on trails today.	1
Many people but doesn't feel crowded.	1
Maybe off trail - like the cars in and out.	1
Maybe we need a walking only path to keep bikers from running up on walkers.	1
Memorial day weekend.	1
Mixed bike/hiking trails.	1
Narrow bike paths.	1
Near parking lots.	2
Near river	1
Near trailheads.	1
Near water.	1
Never come on weekends.	1
No beach of any size.	1
Not on this visit, however prior visits it gets very crowded and conjested with cars by the river area.	1
Not this visit but in the past it has been difficult to walk a dog and be on the same trail as bikers who are racing.	1
Not today, but occasionally it will be moderately crowded - usually because of mike meets/races.	1
Not today, but the park is often crowded on river scene trail.	1
On areas of danger and technical difficulty there are young riders without helmets standing on or around these areas.	1
On bike path near the river.	1
On bike trail by bluffs.	1
On good weather days/holidays on the river sand trail. Lots of walkers, not a bad thing.	1

## Appendix B: Supplemental Analyses

On hot days banks fill up qickly with swimmers/sunbathers - limited bank area.	1
On path by bluffs overlooking river.	1
On really nice days, the trail along the river within 1 mile of the road and beach can be very crowded and the parking is worse.	1
On river scene, trail heads, and parking lots.	1
On river trail.	1
On roads.	1
On stairs/trails - but don't mind - nice to see folks out.	1
On the bike trails - river trail.	1
On the bike/hike trail.	1
On the bluff trail, but not bad.	1
On the narrow trails.	1
On the paths by the river - normally very crowded.	1
On the stinging nettle trail.	1
On the trail and general park area.	1
On the trail with the horses and bikes - but it was Saturday.	1
On the trails	2
On the trails and parking.	1
On the trails.	6
On the trial by bikes - too many bikers!	1
On the weekends by the river access.	1
On trail and parking lot.	1
On trail near river.	1
On trail.	2
On trails - lots of bikers.	1
On trails with bicylists.	1
On trails with too many bikes.	1
On trails.	3
On weekends it can be a bit crowded - but not a problem, all are friendly.	1
On weekends we stay away, too much congestion.	1
On weekends.	1
Once again, on several visits there was not enough room for horse trailers due to cars in one lot.	1
Only crowded during bike races or other special events.	1
Only on weekends.	1
Only when large groups are present.	1
Out on the trails too many kids.	1
Overlook trail (bottom by the river).	1
Parking	3
Parking and on the lower trail - bicyclists are very rude "get out of their way"attitudes.	1
Parking and trails.	1
Parking area	1

## Appendix B: Supplemental Analyses

Parking area.	3
Parking areas, main areas.	1
Parking areas.	5
Parking full.	1
Parking lot - stinging nettle river trails when washed away.	1
Parking lot	1
Parking lot 2.	1
Parking lot by big picnic area.	1
Parking lot.	5
Parking lots and picnic areas.	1
Parking lots only.	1
Parking lots.	1
Parking, but not too bad.	1
Parking, start of river scenic.	1
Parking.	13
Paths.	1
Picnic area near river.	1
Picnic area.	1
Picnic areas, roads.	1
Picnic areas.	1
Picnic, hiking.	1
Queeny Park.	1
quite often on the trails - the hikers are disregarded by the bicyclers - more or less made to move - no matter what. Why aer bicyclers given the rig	1
Really a neat place to come. I like the creeks, trees, and wild flowers and river.	1
River-scene trail.	1
River	1
River access	1
River access.	2
River and trails.	1
River scene trail by river.	1
River scene trail.	1
River Trail (bikes too fast - dangerous)	1
River trail can get that way.	1
River trail.	7
River Trail.	1
River trails in other visits to park.	1
River trails.	3
River.	1
River/picnic area.	1

## Appendix B: Supplemental Analyses

Riverfront trail - as a cyclist I notice hikers tend to spread out and take up the whole trail. They love to hang out on jumps, etc.	1
Road.	2
Roads and trails.	1
Roads.	3
Sandy beach and picnic areas.	1
Senior skip day, someone said.	1
Shelter 1 & Playground area.	1
Shelter parking lot.	1
Showers/restrooms	0
Single track by hikers.	1
Some of the trails are narrow and busy.	1
Sometimes river trails are crowded on weekend.	1
Somewhat on the trails.	1
Stay away on weekends.	1
Stinging Nettle.	1
Streets.	1
Summers are a little more, but not too bad.	1
The beach - but its always crowded during good weather. I come more to get away from people.	1
The beach/dock area. (It's memorial day weekend)	1
The low river trails.	1
The picnic areas near the river end of the park.	1
The river trail - it would be good if it was wider.	1
The river trail can be crowded.	1
There's a special event happening today at this parking lot, its just a few hours of crowd.	1
There seems to be a lot more people coming to the park the past couple of years.	1
There was a event going on when I visited.	1
This visit is rather quiet during the weekdays the park is a wonderful place to find nature and peace.	1
This visit was a snowy day with very few people but I do feel the trails get crowded at times especially when the park allows biking events. General	1
This visit was fine.	1
This was a Wednesday morning. On weekends the trails north of the office get very crowded.	1
Throughout.	1
Today - rain.	1
Too many bicycles on trails.	1
Too many walkers on the bike trails.	1
Too much car traffic to ride bikes on main road especially if trails closed - no sidewalk areas.	1
Too much vehicle traffic - left to bike at another park.	1
Top of bluffs.	1
Towards the back of the park.	1
Towards the river.	1
Traffic.	1
Trail along the river.	2

## Appendix B: Supplemental Analyses

	Trail from steps t below bluffs where walkers meet with bikers - I felt it has improved - biker etiquette.	1
	Trail, many walkers.	1
	Trailhead & trails.	1
	Trails - bikers or joggers not used to dogs.	1
	Trails - Lone Wolf, River Scenic trails.	1
	Trails	2
	Trails along river.	1
	Trails and parking.	1
	Trails but especially parking.	1
	Trails near the river.	1
	Trails, beach.	1
	Trails, but it is a good thing.	1
	Trails, hiking, viewing areas.	1
	Trails.	17
	Usually avoid weekends on a warm day. Try to come early.	1
	Usually on the trail.	1
	Walk up to the bluffs - scout troupes, people on bikes.	1
	Walking trails	1
	We bike, river trails get crowded on nice days.	1
	We only visited for a bike ride and stayed near front trails.	1
	Weekends are crowded.	1
	Weekends can be crazy.	1
	When parking.	1
	When we do it is on the scenic river trail along the whole thing.	1
	When you have bike races or whatever, I just stay off the trails.	1
	While biking on the trails.	1
	Winter, not a problem today.	1
Meramec		185
	At campgrounds.	1
	At campsite.	1
	At campsites.	3
	Campground - kids lossing balls hitting RV, etc.	1
	Campground on Saturday.	1
	Campsites - there were tents put up right up to our site, some sites had as many as 3-4 tents some campers were parked on road.	1
	Campsites are close together, some had large amounts of people staying at them.	1
	Campsites seem close together.	1
	Campsites too close together.	1
	Close camping quarters.	1
	Down a beach near shelter 2.	1
	Electric ,sewer, water sites.	1
	Entering the park to see how close the campers were together.	1
	It was raining - early spring no crowd but reservations for camping are hard to come by.	1
	Nope, it was raining the whole time.	1

## Appendix B: Supplemental Analyses

	Only near campgrounds, didn't meet anyone on trail.	1
	Pads too close together 127-128-129 etc.	1
	Showers/restrooms	1
	The beach area, fishing area, any where on the river someone will either be in the water or on the bank.	1
	The sites are rather close together.	1
	The swim beach was very crowded & needs more parking. There were a lot of us that had to park in the grass.	1
	We travel specifically during the off season to avoid crowds.	1
	When registering.	1
Roaring River		241
	above 2nd bridge	1
	Actually I wish the sites were closer. We like to camp 4 families together and we regretted the space between our sites.	1
	all section 3	1
	at fishing stream	1
	bathroom showers	1
	Bathrooms.	1
	below ccc lodge	2
	below second bridge	1
	Better than most.	1
	by ccc lodge	1
	campground	1
	campground #3 #127	1
	campground 3	2
	campground at river's edge	1
	Campground is full.	1
	Campground on weekends.	1
	Campground.	1
	Campground; need more primitive areas.	1
	Campgrounds are full.	1
	Campgrounds.	1
	Campsite #32 is very close to the next site. Our fire is in their backyard and their kids walked through our site from the creek bed.	1
	campsites	1
	campsites a little crowded. Too many fisherman on banks per access	1
	Campsites could be spaced farther apart, we don't come here in the summer normally because of too many people.	1
	Campsites too close to next campsite.	1
	Campsites too close.	1
	children's day	1
	during fishing	1
	everyone	1
	everywhere	2
	Everywhere, but used to it.	1
	fisher	1
	fishing	3
	fishing area	1
	Fishing on river.	1

## Appendix B: Supplemental Analyses

Fishing only.	1
fishing zone 1 in the morning	1
Fishing, bathrooms.	1
Getting tags.	1
I took my seven granddaughters to see the fish and walk and play at the playground. There were lots of other children to play with at the playground.	1
in visitors center	1
It's just me. Not your fault. Too many people in the world, it's Saturday, weather is great.	0
it's kids day its supposed to be	1
Lots of people here.	1
more so on the river than anywhere else	1
nature center could be a little bigger	1
no	1
no area in particular	1
No empty camp spaces.	1
not crowded at all	1
on a busy day like Saturday	1
On river fishing.	1
on the river	1
on the river fishing	1
On the river itself, while fishing.	1
On the stream and in campground.	1
On the stream.	1
only when fishing	1
Only when large groups are present.	0
Opening before at the time of buzzer, but it always is.	1
Others infringing on your campsite and not camping on correct side.	1
picnic area	2
restroom campground #2	1
Restroom facilities for men inadequate particularly on Saturday (maybe a few porta potties would help).	1
Restroom shower area.	1
Some of the campsites are so close you can see inside other RV's and if you are not together you are on top of their area.	1
some sites too close while others are far apart, some fire grills right behind next door campsite	1
special event fri, sat, sun	1
Streamside.	1
the entire park was very crowded. The store also	1
the first half of zone 1 and the hatchery	1
the park store	1



## Appendix B: Supplemental Analyses

Route 66	The site we're in has tent from the next site was just close.	1
	We're here on "war eagle weekend", so expect things to be crowded.	1
	When people drive around looking for a campsite.	1
	zone 1	1
	zone 1 kids day	1
	zone 1 toward the hatchery	1
	zone 3	1
		475
	1	1
	4	1
	4th of July weekend - to be expected.	1
	Almost too isolated.	1
	Beautiful day - lots of people - which is good.	1
	Bike trails.	1
	Everywhere but the river. Once trees, shrubs, prarie grass grow in then it will feel less congested. The visibility of cars is very crowding.	1
	I came Jan 20-21 - not crowded at all.	1
	On the trails.	1
	Outside.	1
	Parking lot.	2
	Parking lot; lots of people on trails.	1
	The building with the gift shop.	1
	Trying to find a picnic table.	1
	Usually come off-season not during special events.	1
	Visitors center.	1
	Walking paths	1
	We only experienced crowds on warm weekends otherwise we encounter a dozen or fewer on our walks.	1
1000 Hills		117
	At the playgrounds. I think we need more	1
	Because it's not crowded is the reason we drive 2 1/2 hours to visit. We love the spaciousness of sites @ 1000 Hills.	1
	Boat launch	1
	By Marina (Special Event)	1
	Campground site too close together	1
	Funny- because usually there aren't many people at the park. This time there are others right beside me	1
Felix Valle		391
	Christmas visit naturally drew many people.	1
	On porch for refreshments, some parts of house, but open house was on, so this is expected.	1
	There were 26 of us.	1
	There were only 2 of us.	1
	We changed times of one house tour because of an incoming bus tour.	1
	We toured with 6 others.	1
	We worked around bus tours which were not a problem for us.	1

## Appendix B: Supplemental Analyses

*Table B22. Q: Roaring River: "Other lodging arrangement?"*

Roaring River		Count
What other lodging?		317
	Additional family camping together.	1
	eureka springs motel - \$250.00	1
	friends and family	1
	have house here	1
	I live in cassville	1
	own house (vacation)	1
	own vacation house in eagle rock, mo	1
	springfield	1

*Table B23. Q: Route 66: "Other lodging arrangement?"*

Route 66		Count
What is other lodging?		479
	At other park.	1
	Babler SP	1
	Babler State Park	1
	Live in Snset Hills.	1
	Live in St. Louis	1
	Live nearby.	3
	Meramac State Park Cabins	1
	Meramec SP	1
	Meramec SP Cabins.	1
	Retreat house.	1
	Somewhere on Route 66.	1
	St. Louis hotel - downtown	1

*Table B24. Q: Felix Valle: "Other lodging arrangement?"*

Felix Valle		Count
What other lodging?		1493
	Bed and Breakfast	1
	Hotel in St. Louis.	2
	O'Fallon, IL	1
	Summer Bay Resort	1
	Time share.	2

## Appendix B: Supplemental Analyses

*Table B25. Castlewood—Q: “Are there any other expenses you and your immediate group have incurred or expect to incur during this trip? If yes, please specify the type and amount of your other expense.” (“Type” of expense presented here; amounts included in earlier calculations of expenditures.)*

Castlewood		Count
First type of expense?		1778
	Art supplies.	1
	Bent bike rim	1
	Beverages	1
	Bicycle equipment, repairs, upgrades	1
	Bike repairs	1
	Bottled water.	1
	Buy soda on the way here	1
	Car pool	1
	Eats and drinks at Q.T.	1
	Food	2
	Fuel	1
	Gas	6
	Gas prices - 2.69/gal.	1
	Gasoline	2
	However, I would provide the ability to purchase water, soda, juice, powerbar, trail mix, etc.	1
	Ice cream	1
	Innertube	1
	Lunch	2
	Pay drivers	1
	Photography equipment	1
	Snacks	1
	Trip to Westfield Mall	1
	Unjustly fined for dog off leash while cleaning the dog.	1
	Water bottle	1
Second type of expense?		1807
	Broken chain	1
	Drinks	1
	Gas	1

## Appendix B: Supplemental Analyses

*Table B26. Meramec—Q: “Are there any other expenses you and your immediate group have incurred or expect to incur during this trip? If yes, please specify the type and amount of your other expense.” (“Type” of expense presented here; amounts included in earlier calculations of expenditures.)*

Meramec		Count
First type of other expense?		193
	Beer	1
	Cave	1
	Eating	1
	Fire starter wood & wood for campfire	1
	Firewood	1
	Fireworks	1
	Fisher Cave	1
	Food & Wine	1
	Food, fees, and lodging	1
	Gas	2
	Gospel Sing at Cave	1
	Lodging etc.	1
	Propane	1
	Singing concert	1
	Tickets for gospel sing	1
	Winery at St. James	1
Second type of other expense?		207
	Food	1
	Gas	1
	Groceries	1

*Table B27. Roaring River—Q: “Are there any other expenses you and your immediate group have incurred or expect to incur during this trip? If yes, please specify the type and amount of your other expense.” (“Type” of expense presented here; amounts included in earlier calculations of expenditures.)*

		Count
First type of other expense?		306
	bike tube	1
	branson show	1
	car rental, airline tickets	1
	Firewood	2
	fish hook removal	1
	gas	1
	Golden Museum	1
	lodging	1
	Medical visit.	1
	plane tickets and car rentals	1
	propane heater & propane	1
	rented some videos	1
	restaurant - dinner	1

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	sight seeing	1
	tire	1
	Trailer rental	1
	War eagle mill	1
	Wheel came off trailer	1
Second type of other expense?		323
	float trips	1
	Roof leak	1

*Table B28. Route 66—Q: “Are there any other expenses you and your immediate group have incurred or expect to incur during this trip? If yes, please specify the type and amount of your other expense.” (“Type” of expense presented here; amounts included in earlier calculations of expenditures.)*

		Count
First other type of expense?		477
	Boat and gas	1
	Bottled water for my dog.	1
	Camping	1
	Camping.	1
	Food & drink.	1
	Gas	2
	Gas.	1
	I do this because I love it and it fits my "no extra \$" budget.	1
	Lunch	1
	Restaurant for lunch.	1
	Retreat	1
	RV repairs & Maintenance	1
	Same as above but >60 miles.	1
	Souvenirs	2
	Truck and Tractor Pull	1
Second other type of expense?		492
	Activities.	1
	Gas	1

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*Table B29. Thousand Hills—Q: “Are there any other expenses you and your immediate group have incurred or expect to incur during this trip? If yes, please specify the type and amount of your other expense.” (“Type” of expense presented here; amounts included in earlier calculations of expenditures.)*

		Count
First type of other expense?		119
	Boat trip	1
	Flowers	1
	Food	1
	Garage Sales	1
Second type of other expense?		123

*Table B30. Felix Valle—Q: “Are there any other expenses you and your immediate group have incurred or expect to incur during this trip? If yes, please specify the type and amount of your other expense.” (“Type” of expense presented here; amounts included in earlier calculations of expenditures.)*

		Count
First type of other expense?		366
	Adult beverages	1
	Bed and Breakfast	1
	Books etc.	1
	Dining	3
	Dinner	3
	Eating	1
	Ferry	2
	Gas	6
	Gasoline	1
	Gourmet foods.	2
	Hotel	1
	Lodging	3
	Lodging & meals	2
	Lunch	1
	Lunch, gas, Shopping, wine	1
	Main Street Inn	1
	Restaurant	1
	Shooting expenses.	1
	Shopping	1
	Wine	1
Second type of other expense?		400

## Appendix B: Supplemental Analyses

Table B31. Q: "How do you typically receive information about Missouri state parks and/or historic sites? Please indicate how much information you receive from the following sources:" ("Other" sources)

Castlewood		1782
	AAA	1
	Bike shop.	1
	Biking web sites.	1
	Billboards.	1
	Books.	1
	Driving by.	1
	Exploring.	1
	Guide book.	1
	Hiking books.	1
	I grew up here.	1
	I volunteer here.	1
	In person.	1
	John Lindquist.	1
	Missouri Conservationist Magazine.	2
	Missouri Conservtionist	1
	Missouri State Park friends newsletter.	1
	Mo Conservationist	1
	On the state map and we are curious about the site.	1
	Ozark Fly Fishers.	1
	Park pamphlets.	1
	Park ranger internet sight.	1
	Resources magazine.	1
	Talking to ranger.	1
	Very familiar with state parks.	1
	Yahoo groups.	1
Meramec		205
	AAA	1
	Rand McNally Atlas	1
	Road map.	1
	Signs on road.	1
	Triple A tour book.	1
Roaring River		309
	an native missourian	1
	camp directories - phone calls to dnr	1
	chamber of commerce	1
	find	1
	Firsthand knowledge and experience.	1
	have been coming for years	1
	historical visit of family	1
	I am not from missouri	1
	I came when I was a child	1
	just go	1
	missouri conservationist magazine	1
	need more internet infor	1

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	park employees talking to our club (guest speakers) - MAKO fly fishing club	1
	past trips.	1
	we come here for about 45 yrs.	1
	we were born in area	1
Route 66		473
	Book we've purchased.	1
	Books.	1
	Drive around.	1
	Driving by.	1
	Highway Signs	1
	Highway signs.	1
	Maps	1
	Missouri Conservation	1
	Missouri Conservationist Mag.	1
	Mo State Parks Brochure.	1
	Passport brochure.	1
	Passport program.	1
	Recreational atlas book.	1
	Route 66 guides.	1
	Rt. 66 magazine.	1
	Rt. 66 magazines.	1
	Sign on the road.	1
	Signs along I-44	1
	Travel	1
	Travel trailer dealers.	1
	VIP	1
1000 Hills		118
	Camp Book	1
	Know the Park Super!	1
	Read maps	1
	visit because it is local	1
Felix Valle		390
	AAA tour book	1
	AAA tour book.	1
	Books	1
	Driving around, exploring, unplanned excursions.	1
	Historical research	1
	I have a natural desire to explore away from major areas.	1
	If I visit a town, I look for historic sites & take tours.	1
	Mo passport program	1
	Tourist information at rest areas.	1
	Travel information centers.	1



## Appendix B: Supplemental Analyses

Table B32. Q: "Please indicate your (other) work status."

Castlewood		1782
	Also student	1
	Also student.	4
	And business owner	1
	Author	1
	Currently unemployed	1
	Disabled.	2
	Self employed	3
	Self employed.	7
	Student also	1
	Unemployed	2
	Unemployed.	1
	Work summers	1
Meramec		209
	Disabled	1
Roaring River		325
Route 66		490
	Disabled.	1
	Free lance designer.	1
	Self employed	1
	Student	1
1000 Hills		120
	self-employed	1
	semi-retired; work par	1
Felix Valle		392
	A.F. Reserve	1
	Contractor	1
	Homemaker	1
	Self-employed	1
	Self employed	3
	Volunteer	1

Table B33. Q: "Please indicate your (other) household composition."

Castlewood		1783
	Divorced - Children grown	1
	Divorced with children & grandchildren	1
	Divorced with children.	1
	Divorced, grown children.	1
	Divorced.	1
	Engaged	1
	Live with parents with child.	1
	Live with parents.	3
	Living at home temporarily.	1
	Living with parents.	1
	Married w/children not at home.	1
	Partner.	1
	Partnered with children.	1
	Roommate	1
	Separated 2 children	1

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	Single living with parents.	1
	Single raising niece & nephew.	1
	Single with children grown.	1
	Single with children not at home.	1
	Single with dogs.	1
	Single with girlfriend.	1
	Single with one cat.	1
	Widow.	1
	Widowed no children at home.	1
	Widower	1
	Meramec	208
	Child	2
	Roaring River	318
	foster children	1
	live with parents	1
	married w/step children every other weekend	1
	roommate	1
	scoutmaster	1
	widowed w/children grown	1
	widow	1
	Route 66	482
	Boyfriend with children.	1
	Divorced, 2 children.	1
	Living with person of opposite sex	1
	Partner	1
	Partnered-no children	1
	Single - children grown	1
	Single with grown children.	2
	Single with parent.	1
	Widow	1
	Widow with children grown.	1
	Widow.	1
	1000 Hills	120
	partner	1
	Single with grown children	1
	Widowed	1
	Felix Valle	391
	Divorced	1
	Live with parents.	1
	Single with children grown	1
	Single, grown children.	2
	Single, living w/parents.	1
	Widow	1
	Widow with grown children.	1
	Widower with grown children.	1

## Appendix B: Supplemental Analyses

Table B34. Q: "What is your (other) ancestry or ethic origin."

Castlewood		1797
	America	1
	Euro Am	2
	French	1
	Greek	1
	Italian	2
	Jamaica	1
	Not rel	1
	Pacific	1
	Scottis	1
	Swedish	1
Meramec		207
	Eastern	1
	Irish	1
	Portori	1
Roaring River		322
	english	1
	german	1
	unknown	1
Route 66		491
	French	1
	Irish &	1
	Texican	1
1000 Hills		121
	America	1
Felix Valle		390
	Armenia	1
	British	1
	French-	1
	French	2
	German	2
	Irish,	2
	Norwegi	1

Table B35. Q: "What language other than English do you speak at home?" (Other)

Castlewood		1725
	Arabic	1
	Arabic, Frenc	1
	Bengali	1
	Bosnian	1
	Chinese	6
	Chinese.	1
	Czech	1
	French	6
	German	11
	German/French	1
	Gherman/Thai	1
	Greek	2
	Hebrew	1

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	Hindi	3
	Hispanic	1
	Italian	1
	Korean	1
	Mandarin	1
	Mandrin	1
	Polish	2
	Romanian	1
	Russian	9
	Spanish	29
	Spanish & Pig	1
	Swedish	1
Meramec		205
	French	1
	Spanish	4
Roaring River		320
	finnish	1
	German	1
	hebrew	1
	Polish	1
	SPANISH	1
Route 66		480
	Cherokee	1
	Chinese	1
	Chinese.	1
	French	2
	German	3
	Japanese	2
	Sign	1
	Spanish	3
1000 Hills		120
	Filipino (Ceb	1
	French (2nd l	1
	Spanish	1
Felix Valle		390
	Cantonese.	1
	French	3
	German	5
	Japanese	1

## Appendix B: Supplemental Analyses

*Table B36. Q: "Do you have any comments or suggestions about how we can improve [park] or other Missouri state parks and historic sites?"*

Castlewood		1231
A nice bridge for foot traffic on the Lone Wolf Trail creek crossing would be good, as because damns seem to make crowwing that area difficult.		1
Access to drinking water.		1
Access to fresh water.		1
Actually the bicycles are sometimes rather dangerous to hikers, they blind curves too quickly. Generally they are polite, but maybe they should be warned to slow down on curves.		1
Add a dog park.		1
Add more trails, keep horses off trails.		1
Add trails specifically for people experienced with dogs - swimming area for dogs, circuit training for dogs (jumps, tunnels, etc.).		1
Additional activities; create business partnerships; regular community based events (not on major holidays).		1
Allow more horses.		1
Allow off the leash; night rides.		1
Allow rock climbing anywhere that has good cliffs or boulders. You can require waivers/registration, but please no advance notice of waiting periods.		1
Always have access to the Meramec with canoes and small kayaks etc.		1
Always have updated trail maps available. Have a white board with nature sightings.		1
Always keep the trail open maybe add a bridge across Meramac to the other park. More trails. This park is an excellent bike trail park.		1
Another trail from the back of lone walt to somewhere around cedar bluff would be cool.		1
Area for dogs.		1
As a mountain bike I love your trails but too many dogs are allowed to roam without leashes.		1
Ask for survey at exit instead of entrance.		1
Attendant was kind of snotty.		1
Back pack camping areas.		1
Bathroom near the beach for swimmers.		1
Bathrooms		2
Bathrooms.		1
Beautiful park...just do not feel safe on the trails with kids and especially when alone (away from trailheads).		1
Been coming here frequently for 15 years, haven't seen funding increase with useage.		1
Best place to bike near St. Louis.		1
Better advertisement of nature programs.		1
Better and more defaced maps of trails and more informaiton on the history of the park.		1
Better bathrooms, possibly more paved tails to take kids in strollers or on bikes.		1
Better information dissemination on park and programs. Walking paths paved are needed everywhere.		1

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Better maps of trails.	1
Better maps.	1
Better parking at trailhead; visitor center open more hours.	1
Better patrols - more parking - restrict number of persons.	1
Better restrooms and more water fountains.	1
Better shower/restrooms by the river.	1
Better signage.	1
Better signs length of trails, entrances and exits.	1
Better signs on the mountain bike trails.	1
Better trail maps & signage.	1
Better trail markings.	1
Better trail signs, more trails, and running water in bathrooms.	1
Better trail upkeep.	1
Bicyclists are rude when walking on trails, they nearly run us over. They think they own the road. We stopped taking family walks because of it.	1
Big signs.	1
Bike trail maintenance - tree across trail by river.	1
Bikers should say "passing" so walkers & hikers move over in time.	1
Bikes out.	1
Boat ramp - even a small one, handicapp access, better bathrooms.	1
Bridge on River scenic trail.	1
Bring in canoe/kayak rental & gift store.	1
Build a better playground.	1
Build better bathrooms and you will have an A+ park - keep up the great work you guys are wonderful.	1
Build new bathrooms and build a washrack for bicycles since there are so many that come here.	1
Call me, I have several ideas - 314-575-1275 - Mike Caros.	1
Camp sites.	1
Campgrounds.	1
Camping by reservation.	1
Camping, shower area by river, better bathrooms.	1
Camping.	1
Castlewood has been a well kept secret. It will lose its values if it becomes overcrowded. Please keep it this way. On the whole Missouri has very good state parks.	1
Castlewood has wonderful mountain biking, thanks so much.	1
Castlewood is a pleasant place for multiple activities. The horse and bike trails are nice.	1
Castlewood is an incredible trail system for mountain bikers. We are fortunate to have these trails in the metro area. Occassional night rides would be great fun.	1
Castlewood is great.	1
Castlewood is very pet friendly, but other parks really are not (Rockwood Reservations for example). Always enjoy my time at Castlewood.	1

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Clan up debris of downed trees and foliage. Better safety measures of people coming to the park.	1
Clean out dead debris to prevent fires and accidents. Perhaps when huge storm expected close certain trails.	1
Clean restrooms and/or porta johns available whenever park is open.	1
Clean restrooms, water fountains and bowls for dogs.	1
Clean restrooms; porta johns are totally gross.	1
Clean the beach area, use some sort of screen to clean out garbage, glass, etc. from sand.	1
Clean toilets and keep open year-round.	1
Clean up restrooms, improve playground equipment, patrol teens using park, address bicyclists behavior for numerous occasions had cyclists run me off trails & seen it done to others.	1
Clean up sooner after storms.	1
Clean up Stinging Nettle.	1
Clean up the park and trails more.	1
Cleaner bathrooms.	1
Cleaner restrooms, other than that it is wonderful.	1
Cleaner restrooms.	1
Clear some more trails up in the hills.	1
Close Castlewood to horses or open Babler to bikers. Let riders build obstacles on trails.	1
Close some trails to foot traffic only, feed wildlife.	1
Communicate trash pick-up days for others to help.	1
Concerned about non-native invasive plants (i.e. honeysuckle). A special f many Mo. Parks is the restoration of habitats such as prairies, glades, savannahs.	1
Connect Castlewood to Al Foster Trail.	1
Connect trails.	1
Continue maintenance of 2-4 mile hiking/walking trails.	1
Continue the great work.	1
Continue this activity.	1
Control owners/dogs.	1
Crack down on people trashing the park. Also were not (all) family people. So single people like ot have a place to go where its not flooded with soccer moms and dads etc.	1
Cut down on speeding to swimming river walk area.	1
Develop more state parks in St. Charles county.	1
Disc golf.	1
Do something about the dump.	1
Dog area with water access.	1
Dog friendly; free of trash; partnership with wildlife center of Missouri; improve trail along river to stinging nettie.	1
Dog park needed.	1
Dog park, allow dogs off lead after passing a test. Night cycling on trails.	1
Doggie park would be great; up to date trailmaps; ban loud music, boom boxes, loud car radios. I come to the park to get away from this.	1
Doggy poop containers.	1
Dogs need to be on leash.	1

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Don't add anymore signs, fences, parking, or crosswalks. Maintain trails.	1
Don't develop the trails any more than typical maintenance would require. I enjoy the natural beauty of the terrain and lookout spots as is.	1
Don't let the facilities deteriorate.	1
Don't make the park so attractive that it would become overused. It's fine as is!	1
Don't attract a lot of people, the more people the more trash.	1
Drinking water availability.	1
Educate people that we need to look after our resources.	1
Eliminate restrictive gating - provide small boat river access.	1
Emergency call boxes at remote areas, posted trail etiquette.	1
Enforce dog leash law and clean sand.	1
Enforce leash laws, more trails for hikers only.	1
Enforce pedestrians to stay on correct side of road. Sidewalk at curve on Kiefer Creed Rd.	1
Enforce the speed laws and keep bikers on separate trails from hikers.	1
Enjoy it being so close to home.	1
Enjoyed myself.	1
Ensure clean restrooms.	1
Everything was fabulous.	1
Everything was satisfactory.	1
Excellent as is!	1
Expand trail system.	1
Fantastic bike trails, keep up the great work.	1
Fishing.	1
Fix bathrooms, maintain bathrooms, clean bathrooms. Add more bathrooms, chase bugs out of bathrooms and for crying out loud, put toilet paper in the bathrooms, please!	1
Fix the ramp; have clean restrooms.	1
Flushing toilets.	1
Focus on access, convenience, and safety.	1
For the most part, Missouri state parks compare very well with other states I've visited.	1
Generally, this is a phenomenal park with great trails; when it's crowded it is awful.	1
Get a concession stand.	1
Get rid of the criminal activity on the trail, ie. kids damaging and littering on the trails.	1
Get rid of the wrecked auto on hill side.	1
Get some program pamphlets available next time.	1
Get trash cans.	1
Give a dog area where they can roam free.	1
Give us more info on history of park.	1



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Good improvements already good job, thanks.	1
Good job being done.	1
Good job.	2
Gravel or wood chips in muddy areas.	1
Great biking trails.	1
Great job!	1
Great mountain bike trails throughout; I hope my family and I can bike through your trails for many years to come, thanks.	1
Great park - we lov it. Landfill can be very bad sometimes.	1
Great Park	1
Great park!	1
Great Park! Sometimes crowded.	1
Great park, a little crowded.	1
Great park, one of my favorites.	1
Great park.	8
Great place.	1
Great staff willing to work with groups in maintaining & improving park in positive manner.	1
Great trail network for mountian biking, thanks.	1
Great!	1
Have a trail with no bikes allowed - hikers only - so I don't have to worry about bikers who are going too fast.	1
Have an area where you can park horse trailers and manuver around with no problems.	1
Have more safety info about the river i.e.recent drownings.	1
Have night mountain bike rides through bike clubs.	1
Have some bags for dog poop, a doggie area.	1
Have some camp grounds and maybe design a swimming area from the spring running throught he park. I see dogs running away from owners.	1
Have some lighted trails that are available to visit at night.	1
Have the ranger patrol the lots more to deter car break ins.	1
Have the trail maps available.	1
Having more rangers our making sure that people are acting and being appropriate.	1
History of the park.	1
Host night mountain bike rides.	1
How about a bridge to link up with the trail.	1
I'd like to see a waterfall.	1
I'm happy with the park and conservation area's, your going in the right direction.	1
I absolutely love this park, but I would like to see more nature programs.	1
I am always very satisfied when I visit Castlewood. Keep up the good work.	1
I enjoyed my visit.	1
I feel it would be a great addition to have a pedestrian bridge across the Meramec River to join the parks on each side.	1
I hike, it's a great workout walking around the bluffs.	1
I just come here for the dog, so having a park dedicated for pets would be nice. There are not many places in west to let the pet run free.	1
I like this park, the scenery is interesting and the paths are unique.	1
I like to back pack. It would be nice to know the complete trail system.	1

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I live close and visit often. Cycling, hiking/walking, walking my dog, Thanks.	1
I love Castlewood - we live close and so bike, hike, run and roller blade in the park frequently. Thanks so much for the great job you do.	1
I love Castlewood.	1
I love coming here, walking and taking pictures with my girls.	1
I love it, I tell my friends it is an outdoor playground for older people.	1
I love it.	1
I love Mo. Parks. Castlewood needs new bathrooms.	1
I love this park, but I would like to see more nature programs and maybe a little more playground equipment.	1
I love this park, the only thing I don't like is the huge tree roots.	1
I really like the passport program, it encouraged us to visit new parks in other parts of Missouri I hadn't considered going there just to see parks.	1
I think it's all around pretty good, I always have a great time when I'm here.	1
I think the park improves as the years go by; please keep the park open to dogs.	1
I think you're doing a nice job.	1
I trailride at other parks but not here due to poor parking facility for horse trailers and too many bikers with no knowledge of how to ride with horse back riders.	1
I visit Castlewood at least once a week and have never seen a ranger on the trails.	1
I volunteer at and enjoy all local parks.	1
I will probably not visit anymore if I can't view the river.	1
I would be interested in having some kind of small water feature (bubbler-fountain) out somewhere to attract the migrating birds with a few benches for watching.	1
I would be pleased to see signs to close the trails to biking & horse back riding when conditions are wet or muddy & more signs providing people with information on proper trail usage.	1
I would like to see the sunrise from the bluffs.	1
Improve mountain bike trails.	1
Improve the connection to the Al Foster Trail to Glencoe. Also, it would be nice to have a pedestrian bridge to get to The Chubb Trail.	1
Improve toilets.	1
Improve trail signs (for those who don't have every day access), more control over the bikers on trails - less or no racing. My dogs and I have been almost run over several times on the steep declines.	1
Improve, signage about river dangers - current etc.	1
Improved bike trails.	1
In general I am satisfied with the facilities, sometimes it can get to cramped, but everyone should be welcome if they follow the rules.	1
In this park with periodic high congestion, I would ban horses from the area.	1
Increased state funding for state parks would help. Budget cuts seem to affect public interests like state parks while the state finds new tax breaks for business....but I disagree.	1
Include dog parks.	1
Increase historical information on the surrounding areas.	1
Increase law patrol.	1
Info by the stream and river about the ecosystem. More info for children to learn about nature and preservation. Maybe a better ranger station with animals and learning material inside.	1
Info re Beavers.	1
Install a disc golf course and/or a golf course; more drinking fountains.	1

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It's a beautiful park, clean it up regularly, have more staff visible (walking around), patrol the bathrooms.	1
It's a great park - I'd like some bench seats along the stinging nettle.	1
It's a great park!	1
It's a great park.	1
It's a treasure right outside the city.	1
It's awesome.	1
It's great just the way it is.	1
It's great, we love this park.	1
It's hard to combine hiking and biking in one park, but I can't really see a solution.	1
It is a life saver, great place to get away for a short while. Great hiking, jogging, walking, trails, I come normally on my weekend.	1
It is a wonderful park; I love it so very much.	1
It is important for places to be dog friendly.	1
It would be great to have a designated place for dogs to be off leash. I would pay to use this.	1
It would be wonderful to be able to acquire more land to enlare them.	1
It's a great hiking/biking/running resorce that is very accessible. Keep it as it is.	1
Just bathroom update & access to drinking water. Thanks.	1
Just bathrooms.	1
Just improve the condition of the restrooms.	1
Just keep it quiet.	1
Just keep the bathrooms clean.	1
Just keep up on trails & steps.	1
Just regularly check the trails for too much sand, fallen trees, and anything that would make you have to get off a bike. Also monitor visitors for excessive noise.	1
Keep a close eye on landfill and their encroachment into park.	1
Keep allowing dogs.	1
Keep an eye on replacement lumber for the overlooks, staircase, etc. Its aging.	1
Keep bathrooms open all year.	1
Keep bathrooms, water fountains open, put in soda machine.	1
Keep big dogs on leashes.	1
Keep clean.	1
Keep doing it. We're proud of our resources here, we've lived in 2 other states and MO does a good job.	1
Keep doing this.	1
Keep doing what your doing, the parks are great.	1
Keep it a secret.	1
Keep it as natural as possible.	1
Keep it clean with rangers visable.	1
Keep it clean.	1
Keep it simple and let it be a natural park, not an amusement park.	1
Keep it up.	1
Keep park natural.	1
Keep paved trails for bicycles.	1
Keep restrooms open all year.	1
Keep swimming in river; raise visibility in St. Louis area.	1

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Keep the field mowed and the downed trees cleaned up. Other than than, I love tha work you do.	1
Keep the outhouse by the bluff trail in somewhat better shape or pay for a port a john service, or use the chemical for the waste on a daily basis.	1
Keep the trails cleared and clean.	1
Keep them as "natural" as possible.	1
Keep them open.	1
Keep up good work on MTB trails.	1
Keep up the god work; park is kept up very well.	1
Keep up the good relationship with mountain bikers who build & maintain the trails.	1
Keep up the good work and feedback programs such as this.	1
Keep up the good work!	1
Keep up the good work, there is a lot of history in this area that could be ???.	1
Keep up the good work.	11
Label the old structures around the park; fix water fountains.	1
Label trees.	1
Larger parking area, better bathrooms. Bike cleaning station, horse facilities.	1
Leave it as natural as possible, yet safe.	1
Leave the park as it is. I like to find things growing without too much interference. Love nature as it is.	1
Less cops.	1
Less parties and more concentration of preserving nature.	1
Less party animals.	1
Let vehicles and boats down on the beach in a restricted area.	1
Like this park and its bike trails.	1
Lived by park for 16 years our kids really enjoyed living so close - son did a lot of bike trails - still does when he comes home.	1
Long term - have a foot bridge that connects to Lone Elk & Chubb Trail; finish trail out to Eureka & back the south side of river to Lone Elk.	1
Longer trail systems for both hiking and mountian biking.	1
Longer trails.	1
Loud radios sometimes is annoying.	1
Love it this time.	1
Love it, keep it simple.	1
Love park.	1
Love the bluff trail.	1
Love the park.	1
Love the parks!	1
Love this place.	1
Mainly I'm satisfied but the bathrooms need major help.	1
Make drivers slow down; better/cleaner bathrooms.	1
Make other parks like Castlewood.	1
Make river swimming safety a big priority. Work with the St. Louis community on this.	1
Make trail on riverside more safe for walking.	1

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Make trails more technical, have time trail race on the grutpeter starting from bluff trail parking lot toward keifer creek going clock wise. Buy out land fill and add it to the state park.	1
Mark bike trails for difficulty have trail map posted in bike parking areas, and have better signage locally outside park to find park.	1
Mark trails, improve/expand playground, better bathrooms.	1
Marking and coding all of the trails.	1
Maybe better maps at trail head/parking lots.	1
Mike bike only area, no pedestrians. More night rides.	1
Milage on trail maps for all county parks.	1
Missouri does a good job withits parks.	1
Missouri has a lot of "great parks."	1
Monitor for suspicious persons within the park. Perhaps Castlewood could offer recycling cans with in the vicinity of current trash cans.	1
More and bigger signs given directions to the park.	1
More and clean restrooms.	1
More bathrooms.	1
More bike trail away from top of boat ramp. Open up the boat ramp. Post a sign describing an oppressive fine for driving out to the beach.	1
More bike trails of varying degrees of difficulty.	1
More bike trails.	2
More biking trails.	1
More biking trails. Thanks to Castlewood and gateway offroad cyclists for the ones we have.	1
More birding.	1
More clean and open restrooms.	1
More dog friendl leashless areas; more mountain bike trails.	1
More drinking fountains.	1
More enforcement of fast drivers at end of park, kids in area that could get hit. It's like the "fast and the furious" down there.	1
More family activities.	1
More finished bathrooms.	1
More funding.	1
More guardrails near edge of hiking trail.	1
More johns.	1
More law enforcement to keep the undesirables under control.	1
More miles of trails.	1
More money needs to be allocated for facilities maintenance and staffing (increase full time staff count).	1
More mountain biking trails.	2
More night rides.	1
More night rides; permitted night rides; better emergency contact of staff after hours; more challenging bike trails.	1
More organized events for girl scouts would be great.	1
More park benches on trails.	1
More parks & trails in North County.	1
More parks with less development; provide the feel of wilderness, not a city park.	1

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More patrol of parties.	1
More picnic sites and clean up a few trails.	1
More playground equipment.	1
More police patrols.	1
More programs; better signage; availability of trail more.	1
More publicity.	1
More restrooms.	1
More safety in the park.	1
More signs on roads including 44, 141, 270, Manchester.	1
More snacks.	1
More staff - more money.	1
More swings.	1
More toilet facilities.	1
More trail maintenance days.	1
More trail maps online with detail.	1
More trails - include bicycles on them. The park has done a great job over the years, including adding more trails - thank you.	1
More trails and a little better signage.	1
More trails for biking with more technical terrain like west tyson.	1
More trails, color maps or ones that are easier to read.	1
More trails, more places to get water.	1
More trails, night riding, dog area.	1
More trails.	4
More trails/ running places.	1
More trash bins and park benches.	1
More trash cans.	2
More waling guided activities specifying nature.	1
More water facilities, some more ranger visibility, more up to date calendars noting upcoming events.	1
More water fountians.	1
Mountain bike etiquette classes. Most mountain bikers do not know how to ride trails respectfully. I am sorry about them.	1
Mountain trails better and keep cleaner bathrooms.	1
Move the DNR out of politics.	1
Mulch the down tees and put the mulch on the trails.	1
My wife called ahead for info on hiking. Beatris was very helpful and friendly.	1
Need a boat ramp at Castlewood.	1
Need a boat ramp.	1

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Need a dog park.	1
Need better hiking map and more trail signs.	1
Need boat ramp.	1
Need free ride parks.	1
Need more bike trails in the hills.	1
Need to be able to get trail maps.	1
Need to raise money to improve play area for kids, refreshments stands.	1
Needs more enforcement of horse manure clean up. I frequently see riders leave manure in parking lots and trails, seems very unsanitary.	1
Newsletter to people that give you their address.	1
Newsletters - monthly group meetings - community gatherings.	1
Nice park. Kiefer Creek seems to suddenly be eroding, park probably can't control it.	1
Night rides; more trails if possible.	1
No I am fully satisfied with Missouri State Parks.	1
No loud radios.	1
No loud thumping radios.	1
No more surveys, park is fine the way it is.	1
No, its wonderful.	1
No, just too many teenagers in the summer.	1
No, keep doing what your doing.	1
No, keep up the good work.	1
No, keep up the good work. It's always a pleasure to visit Castlewood State Park, Thanks.	1
No, not really.	1
No, our family and almost all friends enjoy this park very much and frequently visit. Thanks.	1
No, we do need more money for the parks.	1
No, you are doing a great job.	1
None that I haven't already said.	1
None, it's awesome, and close.	1
None, stay the same	1
None, the park is great. I always have a wonderful time.	1
None, you guys are doing a great job.	1
None.	1
Nope, good work.	1
Nope, keep it all the same.	1
Not as many dogs around.	1
Not at this time - great park, keep up the good work.	1
Not at this time.	2
Not really, its all pretty good.	1
Nothing at this time.	1
Offer more ountain biking at more places ie - Trail of Tears State Park in Cape Girardeau.	1

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On some of the hiking/biking trails are ruins of buildings or sign with the history of the building would be interesting. Naming trees/plants would increase science knowledge as well as photos of some of the expected to see animal/bird life. Use of international signs to convey ideas to the multi-ethnic groups who don't read english, i.e. bathroom facilities, safety.	1
Open as much land as possible to mountain bikers. There is no reason to limit trails to only hikers & horses. We cause minimal damage.	1
Open bathrooms all year; birders visit all year.	1
Open it to off road motorcycles, keep horses out.	1
Open late.	1
Open restroom, make sure have TP. Clean restrip, cut logs from recently fallen trees.	1
Other than trail signage, very well.	1
Overall this is an outstanding park & well maintained by the state park service. Compliments particularly for keeping trails clean after wind storm in September.	1
Overall, I love the park. Safety is critical for my family. Would love a bike wash facility (I have seen these in other parks). Thanks.	1
Overnight facilities - electrical lots - non-electrical lots	1
Park in very good condition - except restrooms, more could be added.	1
Park needs more maintenance; water needs water fountains; needs cleaner restrooms.	1
Park staff visibility.	1
Parks are great.	1
People litter on trails - might be better with a few trash cans.	1
Pick up garbage on trails.	1
Please add more signage, very difficult to follow the right road. This is a lovely area and I wish I had more time to visit.	1
Please allocate some resources for cleaning/maintaining restrooms/emptying portapotties.	1
Please just keep it natural (the way you do now) not too many public get-togethers, just allow an extra path in the field area away from bikers. Like I said, they are dangerous and rude at times. Thank You!	1
Please keep it a place of peace - I love the solitude.	1
Please keep it just like it is; please do not pave any trails; it is my favorite park; I love it because it is natural, beautiful and wild.	1
Please restore the river scene trail.	1
Post the history again like it used to be at the trailhead pavilion.	1
Provide better awareness of trail conditions.	1
Provide more information on natural areas and outdoors in general, information on ecology and history of park.	1
Provide off leash dog area and keep up trails.	1
Put in bike ramps, have more night rides, have a time trail bike race on the grottopeter trail.	1
Put mileage on trail signs.	1
Put some capital into this park.	1
Put up a sign announcing the park at the intersection of Clarkson & Manchester.	1
Quicker clearing of trees on trail, repair path by riverbend, slow cars down, distance of trails on map.	1
Rangers should be in station more often.	1
Really appreciate the mountain bike friendly atmosphere.	1
Really enjoy Castlewood.	1



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Recommend having a vending machine on site. Staff was uncooperative with not allowing us to use the restroom - her priority was cleaning rather than customer service. We really needed to use it!!	1
Regulate trails use by cyclists when trails are wet to minimize damage. Babler state park has low usage, consider specific trails for equestrians and cyclists to maximize park usage.	1
Remind bikers to announce themselves before they run over you.	1
Remove hazardous trees near trails & parking lots.	1
Remove railroad ties on river scene trail, they stink.	1
Require life jackets or vests in swimming beach area, when the park ranger drives by he can make them get out if not wearing one.	1
Respect treasure of land & resources - love State Parks - visit as many as possible - see parks as a reflection of the community - please clean this one.	1
Restrooms are an issue!	1
Ride in this park for 20 years... Love it.	1
River stinging nettle needs repair at 2 dips by river.	1
Safety!!	1
See #14.	1
See #16	1
See not about bush honeysuckle.	1
Seems a lot of people are employed here and it doesn't seem necessary. I see the ranger in the white Cherokee driving all around town in our tax paid vehicle.	1
Separate trails for bikers and hikers.	1
Shorter survey.	1
Showers/water.	1
Sidewalks	1
Signage and restrooms.	1
Signs and bathrooms.	1
Signs for long trails with distances.	1
Signs letting bikers know that hikers have right away on the trails. I've had several near misses.	1
Slow down speeders.	1
Slow people down, post sign on trail courtesy.	1
Slow traffic down.	1
Smooth mountain bike trails (roller coaster type trails) well marked trails with color tags; vending machines.	1
Specific dog parks.	1
Speed bumps - radar - something!	1
Speed bumps near entrance; have ranger station open to the public daily; dog parade.	1
Stables w/rental horses at Castlewood & Babler.	1
Stay open overnight for late trainspotting and for camping.	1
Stop all these new signs, those who think they need them have no business in the park - traffic is light and cars, bikers, and walkers all do fine together. This has ruined a gorgeous view south of the trails doing no more than adding a boundary to nature.	1
Stop giving out tickets for dogs with no leases it's a park for god sake.	1
Teach the bicyclists some manners.	1

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Telephones around the trailheads.	1
Thank you for all you do. I was very impressed by the massive clean up after last summer's huge storm. We appreciate how the park is kept open at almost all times.	1
Thank you for awesome MTB.	1
Thank you for providing this wonderful place to hike.	1
Thank you for the park.	1
Thank you for the quick storm clean up and opening trails so fast after devastating storms this summer.	1
Thank you.	1
Thanks a ton for the night ride this spring. Tons of fun, more would be great.	1
Thanks for a great park!!	1
Thanks for being here!	1
Thanks, I love it here.	1
The 3 miles loop wasn't very clear to me, I got very turned around, other than that, love the park.	1
The Missouri Dept. of Conservation website is not very easily navigated for state parks. ie- search for state parks with fishing and boat ramp by region or relative distance to an address.	1
The more trails the better.	1
The park is fine, keep it as it is.	1
The park is too patroled and it should be open later.	1
The park needs more maintenance - restrooms and trails. Hire some help.	1
The staff is awesome.	1
There are some areas where invasive alien plants need to be cleared, it will take over and further squeeze out native species.	1
There was too much loud music coming from picnic areas and car stereos - I could hear it from the trails. Perhaps a noise ordinance would help - or better enforcement if rules exist.	1
They are all wonderful, open spaces. We are blessed to have our state parks. Keeping them free and wild is important.	1
This is an awesome park. Thanks for everything.	1
This is my favorite MO park! Keep up the great job!	1
This is one of the best, well run parks around. No more parking, work on Kiefer watershed quality.	1
This park continues to be nicer.	1
This park is fine; more camping available.	1
This place is awesome, keep up the good work.	1
Trail from front to back (other than main road).	1
Trail guides and bike courtesy information.	1
Trail up from outhouse for hiking is dangerous, needs up keep - no bikes on it.	1
Trails are really neat - enjoy running/hiking/biking/walking them.	1
Trails designated for bikers and trails designated for walkers/hikers.	1
Trails should be more clearly marked, preferably color coded.	1
Trash cans.	1
Try to get more people involved with the parks and outdoors, especially children. Keep dogs on leashes.	1
Turn on the water fountain already.	1
Turn water fountains on earlier.	1
Two mirrors under tha train trusser. Don't change it, except for the bathrooms. Thanks for providing this natural park. By far, this is my favorite park.	1
Up keep on bathrooms.	1

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Update the trail maps. Queeny park has an awesome color-coded distance marked map of trails. Separate horse trails from bike and walking.	1
Use controlled burns; enforce rules on litter; lots of data on maps.	1
Very enjoyable!	1
Very happy with this park.	1
Very nice	1
Very nice.	1
Water access.	1
Water spicket at beach area to rinse off (non-drinking).	1
We are fortunate to live so close - been in area 16 years have seen Castlewood go threw a lot of different phases. Now we just come on off times due to overcrowding on weekends.	1
We enjoy coming here. In light of the recent tragedy more danger signs needed on the river.	1
We enjoy the park, thanks.	1
We had a great time, we will bring family and friends next time.	1
We love coming here - so close to our home.	1
We love how natural this park is and do not want it to change at all except for making sure it is safe to be at.	1
We love this park and now that we know about this hidden gem, we'll be here lots.	1
We love this place; the stairs from the bluffs to the river needs a little maintenance.	1
We love to come here to hike and enjoy every time.	1
We mountain bikers are very well taken care of.	1
We need more off road riding areas for motorcycles.	1
We need more parks.	1
We really enjoy the park.	1
Why is there no state or US flag at office?	1
Will work on trail to Eureka; Eureka to Lone Elk. Need susspension bridge across river from Lone Elk to Castlewood.	1
Wonderful place.	1
Wonderfully maintained trails - love to run them all year long.	1
Working bathrooms.	1
Would like to see the creek and trails cleared from storms/flooding large trees etc. so the park will stay safe, clean, not attract snakes etc.	1
Year - round water.	1
Yearly volunteer clean up of park and streams.	1
Yes, please consider putting in a dog par. I know my friends would love to have one too!	1
You're doing great, keep trying.	1
You do a great job.	1
You need more restrooms that are open all the time.	1
You really need to control loose dogs - my dog is always leashed - its always the big dogs running loose.	1
Younger crowd.	1
Your doing a good job.	1
Your park is great just give them help when possible.	1
Meramec	133

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After you have checked in, have a lane where you can drive in if you leave and come back so you don't have to wait in line for others who are checking in.	1
An access to the river other than the boat launch.	1
An additional shower house more vault toilets.	1
Arrest and prosecute litterers, enforce, especially kids, "keep off".	1
Asphalt pads on sites have major debris - branches, leaves, walnuts, could be blown clean. Otherwise very satisfied plan on coming back next summer with our grandchildren.	1
At the camper check in needs to be another lane to the campground so campers already checked in don't have to wait as long (we waited 20 minutes Friday even though we were already checked in).	1
Cleaner bathrooms at campground.	1
Courtney, Louanne, Jackie were all very helpful at identifying trees & shrubs; specifically the black cherry dogwood.	1
Do not like the centralized reservation setup and added cost - let each park take care of its own reservations like before; Spend some money on new showers/restrooms like MO did with Babler.	1
Don't advertise a dining room when you don't have one. Check in for motel is on opposite side of park, then check out is just as inconvenient.	1
Get rid of the reservation system, it takes money out of MO and caters to the "special" groups.	1
Get rid of the walnut trees.	1
Glad you were open "off-season".	1
Great experience.	1
Great park staff.	1
Great park.	1
Had to make reservations because the store is only open 10-12 and phone is busy. Need to be able to do it on the internet.	1
Have people on call after hours who can assist with problems that arise with concessions staff. We like not having to purchase a state park sticker to enter Mo parks. Add hammocks to cabins, put a phone near each cluster of cabins for emergencies. Thank you for asking our opinions. I am always happy to offer suggestions on how to improve for the next people coming through.	1
Help access the river like it was 30 years ago.	1
I'm afraid state parks no longer cares about preserving our wild area and natural areas.	1
I am very pleased and want to thank you for making this a nice get away.	1
I enjoy visiting here, it is peaceful and relaxing, the staff is friendly and helpful.	1
I had a very relaxing visit to your park.	1
I loved the clear recycling bins here at Meramec, everything was great. Campground office was friendly and easy.	1
I would like to see less areas that can be reserved. Need more open camping spaces for people who decide at the end of a week to go camping.	1
Improve the reservation system so that weekends during the prime camping season is available some of the time.	1
It's great.	1
Keep praying for mosquitos in campground area.	1
Keep shelters clean.	1
Keep the booth kids and be extra nice to them, I tried to answer this as honestly as possible.	1
Keep up the good work, Thanks!	1
Keep up the good work.	1

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Keep up the recycling its great. Suggest all staff sell great naturalist programs and recycling. An educational poster on recycling reasoning at park drop off would be good. This park is a great value. You could probably raise camping fees by \$2 a day without resistance, wonderful visitor center.	1
Less reserve sites and more water, sewer and electric sites that are not reservable.	1
Love it here, would stay longer if it were 10 miles closer to Washington, MO.	1
Loved it, my first visit since moving to Missouri.	1
Make gate code more accessible to campers.	1
Make the bend around dumpstation wider to allow bypassing fellow campers dumping.	1
More electric/water/sewer sites and more control of speeding traffic.	1
More full hookup and consistent upkeep of lawn areas. Courteous staff and frequent appearance, do away with campground host if they don't contribute to park; use Cuivre River State Park as your example.	1
More full service hookups that aren't on top of each other. Some side by side spots would be nice.	1
More restrooms at each campground loop.	1
More signs please.	1
More speed limit signs.	1
More trails and development and park personnel on the other side of river, like near Hamilton Springs.	1
Need more law enforcement.	1
Nice park.	1
No, its awesome.	1
No, keep up the good work.	1
No, overall satisfaction.	1
No, you guys are doing a wonderful job. Keep up the good work.	1
Open more caves.	1
Outhouse too smelly.	1
Park nature programs are excellent. Vault toilets very smelly, long walk to flush toilets.	1
Perhaps additional water/electric sites at Meraec would be helpful, swimming pool would be nice.	1
Please don't make any more of the water, electric & sewer sites reservable. We truly enjoy the first come first serve basis. Plus add more water and sewer sites.	1
Please put a baby swing in the camping area.	1
Put electric sites on the water for camping with RV's.	1
RV pads could be smother/level to where water did not sit onthem - table pads could be level with driveway pads - I hate the walnut trees.	1
Safety is job #1. Like high visibility of security personnel.	1
Should be allowed at least 2 tents plus an RV.	1
Soap in the bathrooms, hosts are wonderful.	1
Some parks stick the tent campers in the least desirable spots - ie next to the sewage stations. Meramec tents sites are not too bad in this regard - but are furthest from facilities.	1
Thank you for your hard work and for providing places for people to enjoy.	1
The handicap sites could be closer to bathr house and make it easier to hook up to electric.	1
The river needs emergency stops for canoe trips - places to get out if someone has been injured or needs assistance.	1

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Roaring River	There was a very obnoxious crowd next to us camping. They were intimidating, using profanity and playing very loud "Rap" music until 3 A.M. My husband finally drove to look for a park ranger at 12 am and went to hostess 2 camper to report them but was told he needed to go to hostess 1 but no one was there. We never saw any authority at the campground after about 6 or 7 pm. We got no sleep until 3 am.	1
	This is a great place to camp.	1
	Very nice park.	1
	Warmer bathrooms in cooler weather, leave Fisher Cave open during peak season.	1
	We are lucky to live so close to Meramec State Park to take advantage of it.	1
	We enjoy our visits and thanks for the discount for seniors.	1
	We had an excellent experience on our first trip at Meramec State Park.	1
	We love many things about the park - we would like to see the cabins improve and we have serious concerns about safety.	1
	We need RV group sites for good Sam and other camping clubs.	1
	We would like the showerhouses to be cleaned at a time other than when everyone is waking up. This seems to be a problem everytime. Also, I do not think gates should be locked unless campers know how to get out, at Robertsville, we get a code, that was a big issue for us at Onondaga this spring.	1
		176
	Add full service hookups (sewer).	1
	Add water at each site, and some full hookups - there are lots of tent suites that often seem under utilized; add hookups so those accommodate RV's. Also, the old school would be a great place to display information about the history of this area. I once bought a booklet that had lots of stories and photos of this area which would make an interesting display.	1
	Add water at each site, only one reservation fee when reserving more than one site.	1
	advertisement and more available sites. Most families can't afford to plan ahead	1
	at roaring river you could use more electric sites in campground #3	1
	because of the handicap platforms on river, it looks less natural, maybe use more natural rocks instead or try to disguise.	1
	best park in mo. Have been coming here for over 45 years	1
	Better enforcement of fishing regs., covered tables and benches in campground 1 are not user friendly, keep some cabins and lodge open year round.	1
	better internet site infor but then crowding might be a problem	1
	better modern bath facilities at the far end of campground 1	1
	Better non-electric area.	1
	better restroom facilities - clean.	1
	Bigger fish.	1
	biking trails - more cabins	1
	bring back the riding stables and have clean restrooms	1
	Campsites with sewer and water; fish catching area for children only stocked where fish easily caught; another fish cleaning station; fish cleaning service for a fee.	1
	Charge an out-of-state entrance fee as done in most other states; free or discount on pool fees for those camping in park.	1
	clean bathrooms are a must for our family	1
	cleaner restrooms, bring back the stables, better food at the restaurant	1
	consider impact on lots of people. More people require more facilities. Restrooms - campsites portable toilets	1
	decks on ccc lodge	1

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desperatley need more restrooms	1
Diesel fuel, gasoline available, cable TV and WiFi available, propane availabel, wood for sale, cell phone signal, honey wagon service thru campground if not septic available at campsites - the state is losing several sources of revenue by not having these things available.	1
dissatisfied with lower part of stream available for fly fishing only.	1
do away with campsite reservations	1
do not like reservation system! We have camped here for 40 years. We don't always know when we can come here sometimes spur of the moment. We use to come down in middle of the week and stay thru weekend. Hard to do that now. Also a lot of out of state people come here, and reserve sites and in state people like us can't use the park, if we haven't reserved ahead of time.	1
don't advertise too much	1
Don't like the reservation system. Park benches need to be revamped too close to tables and too high to eat comfortably.	1
Each park needs its own local reservation system. We are very unhappy with the reservation system now.	1
Each park should have their own reservation system so park staff knows what is going on.	1
elderly gentleman said he and his grandson just love the park.	1
everything is great!	1
expand to accommodate crowds	1
explain to campers when reserving campsites about the distance to water - we were not prepared for the distance, also forbid tenters to use woods around their campsites as bathrooms.	1
Full sewer or at least water hook-ups at every campsite (Camp A).	1
Get a cell tower; improve security; hopefully get 911; We have been coming here for 35 years - the security is getting worse.	1
give a raise to cheyenne at the ccc lodge she is very helpful and knowledgable.	1
good just get rid of bad smell!	1
grass cleaned off pads tables & fire pits located on front side of pad not behind, clean mud (dried) off sites, refurbish some pic tables.	1
hatchery needs to be working at full capacity. Change limit amount back to 5 for trout	1
have a place to put where visitors are from a fun board to stick a pin in a map	1
have more camp sites and full hookups	1
have more law enforcement agents out checking on tags, lawbreakers, etc.	1
have stricter dog rules, don't let people set up lawn chairs and picnic on the river - its for fishing	1
having difficulty getting campsites when we can come. Is it time to add another camp ground at Roaring River? We have to fri instead of getting to stay all weekend because no electric campsites are available.	1
I love this park just he way it is even though I would be delighted with full hookups. We've been coming here about twice a year for the last 16 years. I love the beauty and solitude here and the closeness of Branson and Eureka Springs, if I wanted to take in the sights.	1
I would enjoy water and sewer hookups and would not mind paying extra for them.	1
If you are going to have rules, enforce them, if you aren't going to enforce them don't have them because they're worthless to law abiders.	1
improve fish quality in the catch and release area maybe make that section bigger	1
Install electric sites down in campground 3; cleaner laundry facilities; change check out time till 3 pm; charge extra for out of state camping.	1
Install water at each site or install a few more water sites; more trails.	1

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It's all pretty nice, we love coming here about 2 times a month during summer and we tell other people how nice it is also.	1
It's good.	1
It is hard for us to camp here on spur of the moment because of new reservation system. We used to come once a month during season before - now we camp here 1-2 times a year.	1
just more activies for children	1
Just want to than kyou! I love Roaring River and live for the times I get to come back. In fact I call it my samity saver vacation. I especially love the spring and fall, any hope of getting rid of ticks in summer? (Ha Ha)	1
keep amber, cheylene and jack employed always!	1
Keep campsites clean.	1
Keep campsites especially firerings clean.	1
keep up the good work!	3
keep up the great work	1
keep up the great work how about a small unisex restroom at middle or end of campgrounds	1
larger quantity of items in gift store cases of pop, gallons of milk.	1
leave campsites like they were. Put in cable tv	1
Let each park make their own reservations, the way it is really stinks.	1
like it very well	1
limit the rvs to sites that are shaded and put them more in the open. I saw this trend lot years ago and now contemplate camping here again?	1
Love it - Perfect.	1
love it coming back!	1
Low water dam on dry creek behind campground 1 at Roaring River state park.	1
Lower cabin price, raise fish to 5, more restrooms through out park.	1
maintain the history and keep its natural look!	1
may clean bathrooms every three or four hours or air freshner	1
maybe limit the trash in and around the river put trash cans closer to the river and offer 1, 3 or week long tags instead of having to buy one every night	1
maybe open a biking trail	1
More advertising in other states. If I hadn't grown up coming here, I might not have ever found RRSP. Try cleaning along riverbanks.	1
more centralized functions ie tags @ office park supervision and supplying of laundry facility to avoid being out of supplies with non available! Over all the park is beautiful and we enjoyed our stay! Thanks	1
more law enforcement during holidays and I'd like to see the law enforcement on foot not just driving the loop - the mexicans don't follow the rules have more control of surrounding landowners and how they affect the groundwater.	1
more lodging would be nice and perhaps a snack bar of some type. Bring back the trout derby.	1
more shade trees at all campsites, more picnic tables around the ccc lodge, more trash cans around the campgrounds	1
More showers and hot water.	1
more signage in park about winter fishing (days/times) or pamphlets available. More law enforcement in the fly fishing section only. Sell fishing licences all year in the park.	1
More visible staff mingling with the campers.	1
More water hydrants, propane available in park, honey wagon services, firewood for sale in park, cell phone signal, cable TV or at least local RV signal.	1



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More water outlets and trash dumpsters.	1
most mo parks that I have visited are very enjoyable places!	1
most staff in the park are friendly and helpful but the younger adults need better customer service skills. We visit mo state parks often and always enjoy them. Thanks!	1
my biggest concern is with reservations, we camp a lot and prefer an electric site. We do not like to make reservations, and expecially when you have to pay extra to do it. I feel like I should be able to drive down and pick a spot if I am the first one here. i agree there should be a few reservable spots but not 3/4 of the campground.	1
nice area	1
Nice place to camp.	1
no	7
no. love roaring river!	1
none	3
not yet	1
open real restrooms during winter and coke machines	1
open the old balcony at the park store	1
other than electric at campsites - no. We come to the park at least once a week and when any one comes to visit we always bring them here. Keep up the good work	1
People with pets need to clean up after them. We brought our children when they were young, now we bring our grand kids, its not much fun to step in doggie doo when playing.	1
Perhaps a "family reunion" area that would allow mixed camping units - RV's, tents, etc. with "unisex bathroom facilities.	1
Place for pits to dispose of litter because campers let their dogs poop and do not pick it up. More nonreservable sites, first come first serve; no parking on grass.	1
please have soap and paper towels in all bathrooms. Please build many handicap accessible bathrooms, thank you.	1
Please improve restrooms at the store where you buy tags.	1
Provide a fenced in dog run. Some do not pick up dog deposits.	1
Put benches, hooks, and soap in the bathrooms.	1
put in more fish	1
Recycle more - encourage recycling we take our bottles glass & plastic back with us. There are no signs for carry in take out. The can recycling is great, but not enough-they were full of cans and trash. Class on proper catch and release procedure. Trout are mishandled from netting to holding with hands, to "drop kicking" from gravel to stream. I get sick of these "sports men"! Working phones int he campground. Most, if not all phones do not work from golf course toward campground. Some of us have jobs here and need to have access to phone while here. Please fix dryers so they can dry properly - Campground #1.	1
Reservation system lead time needs to be addressed.	1
return to a fish cleaning service	1
Roaring River is one of our favorite camping destinations, keep up the good work.	1
Screens in restrooms need to be replaced when damaged (particularly at Finger Lakes). Confusion at RR over what is the "Lodge" (a store only) and what is the Inn (the lodge).	1

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Route 66	send coupons for frequent stayers, the lady with this survey is awesome, nice, helpful.	1
	Sewer and water hook ups	1
	Sewer at RV sites and water; do not like Mo. Parks reservation system.	1
	Since the trout limit has been brought down to 4, it would be nice to have a little bigger size trout.	1
	staff at stone very polite and congenial as well as park hosts and staff	1
	stock more fish in the conservation area (wild area) below new cement bridge	1
	Stop reservations.	1
	take some of the reserved signs off of some camp sites	1
	television reception is non-existent roaring river campground	1
	tent sites in campground 1	1
	the inn needs internet	1
	the staff at the convention center were not very friendly and the food could have been better.	1
	they are fine	1
	This is not good, having reservations 6 months out - the way we used to do with 90 days for reservations - 90 days is the best way to do it.	1
	Water-sewer - better restroom facility.	1
	water and sewer hook-ups for campgrounds please abide by the check-in and check-out times for the reserved sites. Do away with so many reserved sites. First come served works ninety percent of the time.	1
	Water to all campsites.	1
	We come here several times per year, always enjoy.	1
	we had never heard about the park before but we enjoyed this trip very much and look forward to coming again. It would be nice to have soap and mirrors in the bathrooms.	1
	we have always wanted to camp here. This is our first time we bought a 5th wheel. Water hookups would be nice.	1
	We would like the pools brought back maybe make some mini dams so the water isn't so shallow everywhere along the stream.	1
	we would like water and sewer in campsites	1
	Wireless internet access; cable TV; cell phone tower.	1
	Within campground 1, update showers/bathrooms for other than people with disabilities. A place where tent/RV goes can wash dishes without water on campsite.	1
	Work on bathrooms.	1
	would like to see winter fishing 7 days a week.	1
	Would like water and sewer at campsites.	1
	you guys are doing great	1
		360
	#26 & 32 I am choosing not to reveal.	1
	A few more benches.	1
	A place to stay, play & eat.	1
	A place to watch the sunset. View the river - have a glass of wine.	1
	Add trash container in front parking lot. Enforce dog leash law-particularly on back side along river.	1
	Additional campground sites at all parks - better access to campground at Cuyahoga River - too steep - too many accidents - unfriendly - love recent renovations to Onondaga & Babler - Graham Cave needs LOTS of work to campground - nice new picnic area at Robertsville.	1

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All I have seen looks very good.	1
Always add more trails - increase the land holdings around the parks to further isolate and protect them. Never allow activities that would compromise or damage the park in any way.	1
Better signage at Route 66 Park. At Meramac park we wanted to stay one night in a cabin even though it was empty that night, the park would not let us stay because there was a 2 night minimum. It seemed strange that we wanted a one night stay, they had an empty cabin for overnight and we couldn't stay. We went to a motel off the highway instead. Otherwise, we had a wonderful visit to the Missouri State Parks. Route 66 and Elephant Rocks Parks are fantastic.	1
Bring back diner or small restaurant. Have 50's car show, clothing, gifts, etc.	1
Camping for motor homes.	1
Connect the parks with bike trails and make the bike trails a little wider. Add a drinking fountain in the park area.	1
Conservation, education -- work with local educators to promote care and excitement about state parks in the classroom. I am a local science educator who would love to help.	1
Control horse manure on trails.	1
Do not add too many facilities. We like a natural place, not a city park.	1
Don't have time to comment - being rushed by the driver.	1
During seasonal weather a hot/cold sandwich shop and/or icecream, snow cones made available to the public.	1
Eliminate cinder on trails; otherwise, awesome visit.	1
Everything was wonderful, thank you.	1
Excellent park, overall. Loved the visitor center. Great staff.	1
Expand historic exhibits when possible. Had a great time.	1
Facilities were great.	1
Farmers market here that would bring people in or festivals.	1
Flushable toilets, playground.	1
Food plots for animals, maybe special hunts for the disabled or youth hunts.	1
Generally speaking, there need to be more road signs advertising nearby parks, particularly on the interstates. During the summer a lot of people plan trips where they allow time to stop at places they see along the way. Route 66 state park would get a lot of visitors this way if there were more signs for it along I-44.	1
Graham Cave State Park needs "lots" of work in the campground. Spaces are too tight, and I scraped my trailer on the dumpster pulling away from the dumpsite. That really ticked me off, it was not a foot over on the pavement.	1
Great idea for Times Beach.	1
Great park - love that it is flat.	1
Great park, keep 66 alive.	1
Great place, awesome history, friendly and helpful staff.	1
Great start! Keep up the good work. Expand the Rt. 66 exhibit.	1
Great.	2
How about a small eating/dining establishment.	1
I'd like to see more unpaved trails.	1
I am very disappointed with #29 use of Indian instead of Native American & use of white is really not right.	1
I did not see any drinking fountains which would be nice by the trails.	1

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I enjoyed the gift shop.	1
I have really enjoyed my trip through the park. It is very relaxful.	1
I live in St. Louis County and believe the park is a great asset to the metro area.	1
I love Rt. 66.	1
I loved it all and just wanted to see more artifacts such as old signs, memorabilia, old vintage cars, a piece of old route 66 asphalt in 1922 when first constructed. A photo of John Steinbeck.	1
I sometimes do not know I am in a county or state park, but county parks usually have more police and ranger presence.	1
I was very happy with the park and the visitors center.	1
I will work as a volunteer - I live in Webber Grove it's a good commute.	1
I wish the park was more Times Beach oriented.	1
I would like a picture of my dad's old store (Kurz Auto Sales) permanently hung in the exhibit room. I gave Michelle several pictures 2 years ago. Dad had his store right on the old highway 66, currently just before the barricade set up at the west end of the park's section of the old 66. It would be such an honor to have one of his pictures displayed. Thank you for any efforts and your time in seeing this is done.	1
I would like links to the Katy Trail or other bike trails.	1
Improvements for basic safety are appreciated but in general there is too much "improvement".	1
It is really beautiful day and nice place.	1
It was great.	1
Just an excellent park, also excellent staff on day we visited.	1
Just fine.	1
Just more restrooms around walking/riding trails.	1
Keep adding items in the gift shop. Home video on the old road playing in visitor center.	1
Keep camping rates low.	1
Keep it natural, don't develop it to death, nice as it is.	1
Keep it simple.	1
Keep up the good work - love the improvements.	1
Keep up the good work.	4
Keep up the great park system	1
Keep up the great work. Thank you for your efforts.	1
Less auto traffic/speeding.	1
Love Mo. State Parks.	1
Low fees for camping.	1
Maybe a restaurant/café to be able to watch the river.	1
More access to river. Food area at Headquarters (snack bar - hot dogs or hamburger stand).	1
More asphalt trails for rollerbladers.	1
More benches, we are very pleased with MO state parks & especially Route 66 State Park & historic sites. Keep up the great work! Thank you for a terrific visit.	1
More car trail along river.	1
More info.	1
More managed hunting to help spread of CWD.	1
More portable toilets.	1
More restrooms.	1
More water hydrants in campgrounds.	1

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My experience was good, thanks.	1
Need trash cans, good.	1
Nice park and visitor center.	1
No more blacktop (looks nice but enjoy natural setting). Bathroom in parking lot is very smelly (cannot use).	1
No, it is fine.	1
No, it seems okay.	1
No, those we visit are very good.	1
None - Great Job!	1
None that I can think of - this is very nice!	1
None, thank you.	1
None, Thank you.	1
One more sign closer to the intersection of access road and road to park might be helpful.	1
Only that a camp ground is very much needed in the park.	1
Open emergency road south of 44 when back up on highway.	1
Open south outer road for all of Eurekans. It's well overdue.	1
Passport - makes 1 year again, it was more fun. We participated for 2 years.	1
Per above - we'd love to see an equestrian venue for jumpers.	1
Possibly some programs in sign language for deaf & hard of hearing individuals. Thank you for the opportunity for feedback.	1
Preserve any historical items you can.	1
Provide camping	1
Provide more maintained river access areas for fishing the Meramac.	1
Resurfacing of the multi use trail would be nice.	1
River access, restrooms, horse dumping baggie, pick up what they leave don't leave for hikers to see, smell, or step in otherwise, great park.	1
Roads are great.	1
Saw 2 deer near the train tracks, walked down to the river - very enjoyable walk - Thank You!!	1
Sewer pipe leaking into the river on the back trail at the bottom of the hill. Could see it all along the river bank and floating down stream. In Meramac right up stream from the bridge.	1
Small restaurant in tourist center.	1
Soda machines and playground.	1
Some need more work on handicapped facilities. Rt. 66 does an excellent job, though.	1
Spray for mosquitos and ticks. Trash barrells at parking area.	1
Thank you for preserving such a significant landmark to St. Louis.	1
Thank you.	2
Thanks for all the work done in the parks. They are the best!	1
The park maps are nicely done but need to have mileage of the trails included on the paper copies.	1
The park was very clean, roads very well marked. Excellent visitors center. Nice and friendly staff. Because of your staff we will be back.	1
They are awesome.	1

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1000 Hills	This was a very interesting stop. The staff made us fee welcome and the excellent exhibits brought back some great memories!	1
	This was our first visit - we went to Senior Citizens Old Time Picnic and it was great. Loved the park - we'll be back. We moved up here fro Kentucky and love Mo state Parks. They're the best.	1
	Trash cans	1
	Trash cans.	1
	Very good already.	1
	Very nice, the ladies in the center were so nice and helpful.	1
	Very nice.	1
	Very nicely done. We're doing Route 66 and this Route 66 park was (and is) a part of the past.... And that's how we got to the present.	1
	Very satisfied with everything in the park.	1
	Very satisfied.	1
	We are state and national park fans and we enjoy the different assets of those we've been fortunate to visit. Thanks for this and for making the parks such a treasured resource.	1
	We come often mainly to walk and view the wild life, we think it is a great place.	1
	We love the trails, however we come after work many times and do not have enough time to walk them the way they are before it gets dark, more short cuts back to the road would be nice (rather than turning around and retracing your steps).	1
	We only stayed for a very short time to see it, but hope to come back later for a day or so.	1
	What a find! We haven't been out this way in quite some time, what a delightful exhibit.	1
	When parks are full 4 camping let people stay in the picnic area when it is late and no place around to camp, especially the elderly.	1
	Wonderful park love visiting here.	1
	Your facility is immaculate and the employees are very helpful & friendly, they might put some tables and umbrellas and food out front to attract more people.	1
		75
	1st come 1st served - "No" Reservations. You should not have to pay extra to spend time in your own state park. Dennis & Joyce Engle.	1
	28 yrs great improvement to park.	1
	Allow the electric campsites to be used at the tent campsite rates if not in use or provide more and flatten tent campsites.	1
	Before the reservation system you could plan on coming out a day or two before a holiday and getting your spots. Now people reserve six months in advance and 1/2 don't show up. Leaving you looking for somewhere else to camp.	1
	Can see on-going improvements reguarly, great park!	1
	Change the direction of the one-way road around the lake, make it easier to get to the boathouse.	1
	Cut down the dead trees, more view points up high so you can see thewater easier and better	1
	Displeased with the new road system they have.	1
	Don't like your one way drive.	1
	Great job.	1
	Great park!	1
	Having the cabins open all year might encourage more people to stay off-season or come visit. One campground left open for winter campers might help too.	1

## Appendix B: Supplemental Analyses

I'm not sure why you removed most of the trees at Lakeside shelters, but I don't like it. It took away some of the character & shade too. I have also heard many people say the one lane around was so-so.	1
I think it is excellent. Very nice place to come to get away. Keep up the great work.	1
Improve dump station - make level so tanks will drain properly and better spillage control, more potable water throughout campground & picnic areas. Overall, Mo State parks are very nice compared to many states and 1000 Hills is one of our favorites.	1
Just keep maintaining the playground equipment.	1
Just keep up the great job you are already doing. Lived in Macon for years and visited Long Branch Lake all the time, enjoyed it also, Thanks.	1
Keep up the "Good" Work.	1
Love it!	1
Make dump station at 1000 Hills level so black tank will drain properly. Also, please add more water faucets throughout the campground and the picnic areas.	1
May expand parking for boat trailer parking area. I know people enjoy the fishing tournaments.	1
More 50 amp sites; discounted weekday nights; fire rings & table besides campsites, not behind.	1
More electric sites	1
More full hookups - Do away with reservations.	1
Need full hookups	1
Nice clean Park	1
Nice park	1
No - Keep up the good job.	1
No	1
NO	1
None - enjoyed it.	1
Nothing I can think of.	1
Only make campground #2 more level for RV usage.	1
Restore the trails and don't do any more development.	1
See #11	1
Sure would like water at each camp site.	1
The only two big problems I have is there isn't enough playground areas and you need at least one more swimming beach area.	1
The park has always fit my needs well and offers a nice, relaxing get away from the hectic bustle of school. Keep up what's been done.	1
This may be available I don't know of it...an explanation of the petroglyphs & maybe a keychain, mug or such. My only "complaint" is that the water is not as clean as I remember it from the 1950's & 1960's. Used to be able to lie on a dock and see fish & life on the bottom.	1
Thousand Hills is the ideal place to enjoy the serenity and natural beauty of nature!	1
Tom Parker	1
Very comfortable place	1
We love it here and camp here often. It is nearly the nicest campground we have used. Need to finish the other campground like #1 and even add more elec/H&D-sewer spots. If extending our visit, have to breakdown to empty and refill. NOT FUN!!	1
We questioned why they tore down the trees and put big rocks back in then place along side the lake?	1
Yes, do away with 50% percent reservation and go back to first come first served.	1
Yes, to provide places to put our trash closer or in camping areas.	1

## Appendix B: Supplemental Analyses

	You're doing a good job!	1
Felix Valle		312
	A single ticket for all houses and museums.	1
	A water fountain (drinking fountain) and a couple of benches.	1
	Appreciated the home being available for a tour in March when the others were closed - very nice and knowledgeable tour guide.	1
	Continue the good work.	1
	Doing great job.	1
	Employees need to be involved a little more than having to fill out forms and work on the computer, but it seems that is the way of life now.	1
	Excellent staff at all parks and historic sites.	1
	Finish restoratio of Dr. House.	1
	Gratifying - the preservation of history.	1
	Gratifying - to know history is so well kept.	1
	Great site, great tour, great tour guide.	1
	Great tour.	1
	Great.	2
	Have enjoyed.	1
	Have found the tours of the sites exceptional.	1
	Have ink pads and stamps at all parks, no patches at various parks.	1
	Have water available when it is hot.	1
	I enjoyed the tour, guide made it a pleasureable experience.	1
	I think you are doing an excellent job in the parks we have been in.	1
	Interesting.	2
	It was a pleasant visit.	1
	It was great.	3
	It was great. I'm glad that Missouri has preserved this small piece of Missouri's history. Thank you.	1
	Keep up good work.	1
	Keep up the french festival.	1
	Keep up the good work, make sure things stay open.	1
	Keep up the good work, our history is a priceless gift that needs to be honored and cherished.	1
	Keep up the good work.	1
	Make Mastadon State Park better.	1
	Missouri state parks are very well done.	1
	More advertising and information for special events.	1
	More benches on grounds. Access to water.	1
	More herbs - smells musty.	1
	More kid related	1
	Mr. Papin was an excellent guide, well done.	1
	No - Thank you for sharing your heritage with others.	1
	No improvement needed.	1
	No tour was lovely, perfect	1
	No, it was great!	1
	No, thank you.	1
	No...very pleased. Thanks for your efforts to preserve American History.	1
	None, I enjoyed this very much, thank you.	1



## Appendix B: Supplemental Analyses

None, very informative and pleasing site.	1
Nothing, tour was very interesting and enjoyable.	1
Offer a site "package weekend" with stay at a bed & breakfast.	1
Open earlier for early risers.	1
Our tour guide was very informative and clever.	1
Our tour guide was very informative and entertaining.	1
Promote it more.	1
Rebuild the kitchen.	1
Shaw House needs exterior paint.	1
So far we have been very satisfied with our visits. There are some individual possible improvements but nothing major.	1
Staff members are very friendly & knowledgeable of the history of your grounds and the surrounding area.	1
Survey should be shortened.	1
Thanks, very enjoyable.	1
The community needs a unifying organization to pull together a city-wide plan for tourism and development.	1
The tour guide was excellent.	1
The tour was excellent and our guide was very knowledgeable and friendly.	1
The tour was very informative and the guide was knowledgeable about the area's history.	1
This was great - tell more people!	1
Very enjoyable - thanks.	1
Very good tour guide.	1
Very good.	1
Very informative; guide was very well educated on history of the home and area during the period.	1
Very interesting - guide was knowledgeable, friendly - enjoyed her interactions with my children.	1
Very interesting and friendly staff.	1
Very interesting.	1
Very nice - enjoy historic sites.	1
Very nice, great tour guide, lovely music and dance.	1
Very satisfied - tour director did a great job of explaining everything.	1
Very satisfied with Missouri State Parks and Historic Sites.	1
Very well done facility.	1
We enjoyed our tour and visit very much.	1
We enjoyed our visit very much.	1
We really enjoyed the tour - people were very friendly and helpful.	1
Wonderful tour.	1
You are doing a fabulous job with limited resources - keep up the great work.	1
You are doing a great job. Keep it up!	1
You do a good job.	1
Your doing good.	1